Vijeta Mulgund

Workday Integration Consultant
Email: vijetamulgund4@gmail.com
Phone no.: +91-9739079627

Summary

Experienced Workday Integration Consultant with 4 years of hands-on expertise in implementing, enhancing, and supporting integrations within the Workday ERP tool. Proficient in analysing requirements, designing solutions, and ensuring seamless integration operations.

Experience Details

Tata Consultancy Services (JUN 2019- JUN 2021)

Client is an automotive industry lead with 60 manufacturing facilities across 18 countries within North and South America, Europe, and Asia.

Learnings and Responsibilities:

- Created calculated fields for Payroll Interface, improving data accuracy and streamlining payroll processes.
- Managed critical tickets and change requests, ensuring timely resolution and minimal disruption to integration operations.
- Provided monitoring and support for integrations, maintaining system stability and resolving issues promptly.
- Enhanced the efficiency of a complex integration by eliminating redundant data, resulting in improved performance.
- Conducted impact analysis, developed and modified program code, ensuring seamless integration operations.
- Additionally, served as a backup offshore lead, overseeing a team of three members, and documented all changes and enhancements in a centralized site. Provided regular status updates to clients and followed Agile methodologies for reporting and updating task statuses.

Deloitte USI (Jun2021 – Present)
Client is a multinational manufacturer of multidisciplinary products.
Learnings and Responsibilities:

- Monitored and provided support for 150+ integrations throughout their lifecycle, ensuring smooth operations from go-live and beyond.
- Documented essential knowledge and processes from KT sessions, facilitating seamless knowledge transfer and ensuring smooth transition for the team.
- Successfully managed complex, multi-country payroll integrations ensuring compliance with local regulations and optimizing efficiency.
- Demonstrated efficiency in managing critical incidents by promptly resolving them within SLA, ensuring minimal disruption to operations.
- Resolved EIB, CCTPP, PECI, and studio integration-based incidents for enhanced system functionality. Provided efficient resolutions for seamless integration operations.

- Collaborated with functional and vendor teams to enhance data quality in integrations, resulting in improved user experience and reduced manual efforts for downstream teams.
- Successfully implemented third-party payroll integrations for the North American region
- Collaborated with vendors and clients across APAC, Europe, and North America regions, ensuring successful partnerships and client satisfaction. Managed diverse stakeholder relationships to drive seamless integration and deliver exceptional service quality.

Certifications

- Workday Integrations

Technical Skills

- Calculated Fields, Custom Report, EIB, Core Connector, XSLT, Data Transformation, Payroll Interface
- Good understanding on Workday Studio
- Prism

Awards Received

- Received immediate recognition from the team lead for proactive learning and commitment demonstrated towards work.
- Earned an on-the-spot award from the Tower Lead for efforts in successfully deploying critical integration rebuild.
- Received client appreciation for providing timely and efficient resolutions to integration-related issues.
- Acquired an on-the-spot award from the Account Lead for creating and publishing an account-level newsletter.
- Received an Outstanding Performance Award for significant contribution to stabilizing the system post go-live and minimizing manual efforts for the payroll team through enhanced integrations.

Education

- Bachelor of Engineering (CSE) 2015-2019

Language Known

- English, Hindi, Kannada