**Shubham Prakash Misal**

 **Business Analyst**

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**SUMMARY**



* 3+ years of industry experience as a Business Analyst with a good understanding of Business Requirement gathering, Business Analysis, Business Process Modeling.
* Working with the Software development methodologies such as Agile, Waterfall, and Software Development Life Cycle (SDLC) processes including requirements gathering, analysis, and design.
* Experience in preparing Business Requirements Document (BRD), Functional Requirements Documents (FRD) and System Requirements Specifications (SRS) from gathered requirements.
* Proficient in Data mapping, logical data modeling, created class diagrams and ER diagrams and used SQL queries to filter data.
* Knowledge of Project Management skills including planning, scheduling, monitoring, and budgeting with proficiency in MS Project for planning & reporting and assist Project Managers in the development of weekly and monthly status reports.
* Knowledge of Data Mapping and Data Analysis experience in dealing with different data sources ranging from Flat files and Excel.
* Good knowledge of Conducting JAD sessions and Interviews and gathering requirements, creating project status reports and presentations.
* Good knowledge of using SharePoint for content management, and to share the information with the groups involved during the project.
* Proficient in troubleshooting and performance tuning of reports and resolving issues within Tableau.
* Good Knowledge of Creating defect tracking using HP Quality Centre and JIRA and reviewed them in subsequent iterations of the application development process.
* Proficient in writing Business Requirements Specifications, Functional Requirement Specifications, and maintaining the Requirements Traceability Matrix (RTM).
* Good knowledge of Analytical skills in determining and conducting Feasibility Analysis, Cost/Benefit Analysis, GAP Analysis, Risk Analysis, Mitigation and Change & Configuration Management for complex process and systems.
* Good working with Rational enterprise suit including Rational Clear Quest.
* Proficient in Functional and Regression Testing of the trade settlement and asset transfer using HP quality center.
* Knowledge of use case diagrams, sequence diagrams, collaboration diagrams, state diagrams, and activity diagrams using UML to make users and developers understand the system using Rational Rose and MS Visio.
* Experience in working with different operating systems like Windows, and Linux.
* Good communicator and problem-solver skilled at analyzing/eliciting business needs and transforming them into technical designs, applying technical skills and business knowledge to achieve sound results.

**SKILLS**



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| **Methodologies:** | SDLC, Agile/Scrum, Waterfall |
| **Programming Language:** | SQL |
| **Reporting Tools:** | MS Project, MS Excel, MS SharePoint |
| **Visualization** | Tableau |
| **Documentation:** | FRD, BRD, SRS |
| **Analysis** | Cost/benefit analysis, GAP analysis, Risk Analysis |
| **Tracking / Other Tools:** | JIRA, Rational Rose, MS Visio, HP Quality Center, JAD, Rational Clear Quest, RTM |
| **Operating System:** | Windows, Linux |

**EDUCATION**

**Master of Science in Industrial Engineering**

University at Buffalo, NY

**EXPERIENCE**

**Business Analyst**

*PNC Financial Services, NY | Sep 2019 – Current*

* Interacted with the stake-holders and gathered requirements for business artifacts based on Agile/Scrum methodology.
* Created the BRD, FRD, and SRS Artifacts after gathering input from the business owners and other stakeholders.
* Created conceptual wireframes to assist the developers in better understanding the requirements.
* Analyzed the requirements and created Test Strategies and Test plans in Excel to provide a head start to the QA team.
* Created and maintained test cases, test plan and Setup Microsoft SharePoint for better communication of documents and maintaining version history.
* Gathered requirements to understand business needs by conducting Joint Application Development (JAD)sessions and by interviewing business users.
* Performed GAP analysis, Risk Analysis and cost/benefit analysis within the triple constraints.
* Derived functional specifications document based on the User Requirement Specification and used JIRA for documenting requirements.
* Developed and maintained RTM (Requirement Traceability Matrix) and conducted requirements and design walkthroughs with designers, developers, and management staff.
* Prepared Dashboards using calculations, parameters in Tableau.
* Work closely with the project manager in preparing the project schedules, milestone tracking, and resource allocation using MS Project.
* Created Tableau scorecards, dashboards using stack bars, bar graphs, scattered plots, geographical maps, and Gantt charts using show me functionality.
* Performed data mapping using MS Excel and executed complex SQL queries to filter data.
* Created test cases, test scenarios, and performed User Acceptance Testing using HP Quality Center.
* Working with Drafted high-level Use Cases from Business Requirements and created UML diagrams like use case diagram, sequence diagram, and activity diagram using Rational Rose.

**Environment**: Agile/Scrum, BRD, FRD, SRS, Microsoft SharePoint, JIRA, RTM, Tableau, MS Project, MS Excel, SQL, HP Quality center, JAD.

**Business Analyst**

*Sigma Tech Solution, India | Jan 2017 - Dec 2018*

* Coordinated with the product owners and SMEs to create the Product Backlog for the Agile, and Waterfall based application development.
* Documented and maintained functional requirements Documents (FRD), business requirements Documents (BRD), custom workflows, cost-benefit analysis, and product enhancements.
* Performed SQL queries for retrieving data from the database, generating ad-hoc reports, and conducting data validation testing.
* Assisted the project manager in documenting the meeting agenda and minutes of the meeting.
* Worked closely with business users to create reports and dashboards using Tableau.
* Conducted Joint Application Development (JAD) sessions with IT groups and Identified the Key Changes, and participated in Stakeholder Management to communicate effectively with them.
* Involved in Rational Clear Quest for effective Change Management (Requirements Creep) and Bug Tracking during the testing lifecycle.
* Involved in Reported bugs and interacted with the software development team (Office of Information Services) to resolve issues.
* Involved in Coordinated application development for multiple projects and assist in troubleshooting software application issues HP Quality Center.
* Assisted the PM and the business team with project closure by presenting a complete progress chart with epics completed, and end-user feedback followed by a lessons-learned process chart for project team review.
* Drafted Narrative Use Cases and created UML diagrams such as Use Case Diagrams, Sequence Diagrams, and Flow Diagrams (Business/System) using MS Visio.

**Environment**: Agile, Waterfall, FRD, BRD, SQL, Tableau, JAD, Rational Clear Quest, HP Quality Center, MS Visio.