**UDAY KUMAR BANGARU**

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**Certified Scrum Master** with **14+years** of extensive experience in executing & ramping-up projects within time, budget & quality parameters; targeting senior level assignments in **Project Management and Delivery Management** with an organization of high repute.

**Location Preference:** Hyderabad or Bangalore.

*Possess* ***Domain Expertise*** *inSales & E-commerce (LCBO-Microsoft Dynamics-365 and Amadeus E-commerce Platform), Travel (Amadeus Leader in European Market), Agricultural (Ag-Verdict, Wilbur-Ellis), Auto Mobile (USA-MAZDA), and Transportation (Old Domain-USA), Banking (VISA, JPMC, Citi Bank, HSBC) Health and Hospitality (International SOS-Singapore and USA).*

**Profile Summary**

* Good Experience in planning, organising, directing and controlling of **production** function activities.
* Managing continuous integration and continuous deployment **(CI/CD)** for AWS Cloud Formation for All Projects.
* **Successfully led all projects** through aggressive project governance processes; developed relationships with business stakeholders and leadership teams across geographies & departments; presented changes, issues, risks and contingency plans to Portfolio Steering Committees to balance project resources, schedules and scope
* Spearheaded concurrent projects as **Scrum Master**; directed Scrum Team throughout the release
* Acted as Facilitator for the team and **Product Owner to achieve success delivery**; ensured that new services were delivered as per defined levels of quality, time and within budget, as per program plan and program governance arrangements
* Recipient of **Best Delivery Award** for successful delivery of the projects and customer satisfaction
* Notable success in driving **Automation and Manual Projects** with a team of 15 to 105 people
* Good Experience in DIGITAL Transformation on latest cutting edge technologies i.e “Outsystems” for **IOS and Android Applications.**
* Skilled in **analysing application quality** before deploying into production and applied quality improvement tools like **code coverage & memory leaks** as a part of the development cycle, in case of conflicts resolution via upper management
* **Built & led high-performing teams**; enhanced morale through reward system, facilitated cross-group collaboration, and ensured staff development & talent management.

**Core Competencies**

***Project Management Delivery Management Quality Management***

***Application Development / Testing Cross-functional Collaboration Product Ownership***

***Configuration Management Team Management / Trainings Technology Operations***

**Organizational Experience**

**Aug '19- Till Date with Saven Global, Hyderabad as Sr. Project Manager**

**Sep'17-Apr’19 with Cigniti Technologies Pvt. Ltd., Hyderabad as Off-shore Lead Delivery/Scrum Master**

**Aug’13-Apr’16 with Aditi Technologies Pvt. Ltd., Bengaluru as Offshore Lead**

**Jun’12-Jun’13 with Amadeus Software Labs Pvt. Ltd., Bengaluru as Senior Software Engineer**

**Dec’07-Jun’12 with Ness Technologies India Pvt. Ltd. (Amadeus Labs), Bengaluruas Senior Software Engineer**

**Key Result Areas:**

* Delivered large-scale& complex programs with a focus on technology transformation; collaborated with leadership teams to evaluate technology challenges
* Managed multiple projects across different LOBs, focusing on requirement analysis, planning, scoping, quality, resource planning, scheduling & delivery with various teams
* Monitored project delivery frameworks for new technology implementation projects towards streamlining related activities as per scope, time & quality standards
* Set up environment for new projects; led the team for the creation of Project Plans, Scenarios and Execution.
* Spearheaded team members, ensured the meeting of all parameters & performance benchmark, conducted team meetings, one-to-one meetings with team members and provided feedback on performance & other activities on a regular basis
* Imparted training to team for software debugging; set up the environment for product development as per specifications
* Updatedprograms after products were modified as per recommendations; recorded results of issues and problems faced with the product in bug database
* Tracked& identified issues in the software, prepared the same for release note and took appropriate actions before software was released to end-users

**Highlights:**

* Recognized as the **Best Performer.**
* Received **Team Excellence Award**.
* Led projects ranging from US$ 20 Thousand - US$ 75 Thousand approx. in value with a duration of 6- 18 months
* Handpicked to **lead the Rising-TideLarge Program Group** and build a sustainable **delivery governance** framework, tools & programs for harvesting best practices across programs; devised a delivery review framework for kick-starting programs with the right basics
* Identified training needs for the team and **organised/conducted training programmes in Agile Methodologies**
* Managed accounts and sustained gross margin of over 20% to 50%.
* Established a **delivery process** based on project framework
* Provided **thought leadership & technical consulting** in defining, implementing, ensuring, measuring and continuous improvement of processes along with quality standards, frameworks, practices and measurements

**Other Assignment**

**May’05-Nov’07 with MindQ Systems, Hyderabadas Corporate Trainer.**

**Education**

* M.B.A. (International Business) from Andhra University in 2005
* B.C.A. (Computer Application) from Nagarjuna University in 2003

**Certifications**

* Certified Scrum Master (Certification ID: 290634)
* Certified Ethical Hacker from EC-Council U.S.A. in 2012
* Travel Domain Expert Certificate from Amadeus in 2011

**Social Engagement**

* Participated in Blood Donation Camps

**Personal Details**

Date of Birth: 3rd December

Languages Known: English, Telugu, Hindi and Kannada

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Passport Number: **S5086542** (16/09/2028)

***Please find the attached Annexure for Projects Undertaken***

***ANNEXURE***

**Projects Undertaken**

**Projects**

Title: **Aspire Lifestyle (International SOS-ISOS)**

Client: VISA, JPMorgan Chase, Citi Bank, HSBC

Period: **Since Aug 2019 to Till Date**

Platform:Azure functions, C#, .Net Core, Entity Framework Core and Azure SQL.

### Description:Aspire Lifestyles is the global leader in loyalty solutions for Self and Concierge services. Engaging our clients’ customers by opening doors to high-touch personalized service, a wealth of special offers, access to extraordinary experiences and delivering extraordinary results, every time.

Aspire Lifestyles, an [International SOS](https://www.aspirelifestyles.com/) Company is a Concierge industry pioneer with nearly 30 years of experience designing and managing high-performance loyalty and Concierge programs. Aspire Lifestyles continues to push the industry to the next level with innovative program design and features. With integrated global operations in 21 markets, robust digital platforms, an unmatched degree of global lifestyle partnerships, and a blueprint for savvy social media marketing, Aspire Lifestyles continues to shape the future of customer (JPMorgan Chase, VISA, Citi Bank, HSBC etc.…) engagement and relationship management strategies.

Title: **RYANAIR (ROCS)**

Client: RYANAIR Ireland

Period: **Since Sep 2017 to April 2019**

Platform:.Net,wps(WorldProgrammingSystem)Gui,azure,sqldbWeb(Chrome,IE,Mozilla,Safari)

**Description:**Ryanair is Europe’s Number 1 airline, carrying over 131m customers p.a. on more than 2,000 daily flights from 86 bases, Connecting over 205 destinations in 33 countries on a fleet of 430 Boeing 737 aircraft, with a further 240 Boeing 737’s on order, which will enable Ryanair to lower fares and grow traffic to 200m customers’ p.a. by FY24. Ryanair has a team of more than 13,000 highly skilled aviation professionals delivering Europe’s No.1 on-time performance, and an industry leading 32-year safety record.Ryanair operates a fleet of 400 Boeing 737-800 series aircraft, with orders for 115 new Boeing 737 aircraft and 110 new Boeing 737 MAX 200s, and options for 100 more MAX 200s, which will enable Ryanair to grow its fleet to 585 by 2024, further lower its fares and grow traffic from 120m customers last year to 200m p.a. in 2024. The average age of the Ryanair fleet is approximately 6.5 years, and is set to get younger with the latest aircraft order.

Title: **Mazda Dealer Service App**

Client: MAZDA, USA

Period: **Since June 2015 to Apr 2016**

Platform: IOS, Core data, Cocoa Framework, X-code, Instruments, iOS, Web (Chrome) and Safari.

**Description:Mazda** Motor Corporation commonly referred to just as Mazda, It is a Japanese automaker based company Located in Hiroshima, Japan. Mazda's company website states that its name is derived from Ahura Mazda the god of light, intelligence and wisdom from the earliest civilization in West Asia (Persia). Ahura Mazda is the name of God to Zoroastrians. The company website also notes that the name also derives from the name of the company's founder, Jujiro Matsuda.Mazda began as the Toyo Cork Kogyo Co., Ltd, founded in Hiroshima, Japan in 1920. Toyo Cork Kogyo renamed itself to Toyo Kogyo Co., Ltd. in 1927. In 1931 Toyo Kogyo moved from manufacturing machine tools to vehicles with the introduction of the Mazda Goautorickshaw. Toyo Kogyo produced weapons for the Japanese military throughout the Second World War, most notably the series 30 through 35 Type 99 rifle. The company formally adopted the Mazda name in 1984, though every automobile sold from the beginning bore that name. The Mazda R360 was introduced in 1960, followed by the Mazda Carol in 1962 and in recent introduction(Current Models) is 2014 Mazda2, 2015 Mazda MX-5 MIATA HARDTOP, 2015 Mazda CX-9, 2015 Mazda5, 2015 Mazda3 5-Door, 2015 Mazda3 4-Door, 2016 Mazda6, 2016 Mazda CX-5 and the Latest 2016 Mazda MX-5 MIATA SOFTTOP and Mazda CX-3.

Title: **Rising Tide**

Client: WILBUR-ELLIS, USA

Period: **Since Aug 13 to May 2015**

Platform:IOS,Coredata,CocoaFramework,Xcode,Instruments,iOS,Web(Chrome)

**Description:**Wilbur-Ellis is an international marketer and distributor of agricultural products, Agribusiness addresses crop challenges and individual grower needs with tailored solutions in crop protection, nutrition and seed technology. Wilbur -Ellis Agribusiness Division is a leading provider of innovative solutions in plant protection chemistry, plant nutrition and seed technology .These solutions are complemented with the one-on-one relationship our skilled field specialists develop with every customer we serve. Wilbur-Ellis serves small and large professionals alike. We deliver extensive experience in pest diagnosis, yield monitoring, soil analysis, water management, nutrition, and regulatory and environmental issues. We provide the most advanced crop production technology available. Wilbur-Ellis brings growing knowledge to small growers, large producers and plant specialists through local interaction and one-on-one customer service.Agribusiness brings home-grown solutions in products and services to small growers, large producers and plant specialists of every description.

Title: **Singapore Airlines**

Client: Amadeus Software Labs Pvt Ltd, France

Period: **Since Jan’ 11 to June 14**

Platform: Java, J2EE, SqlServer2008, Windows XP, Terminal Emulator, Win@pproach, Quality Centre 10, Android, iOS, Mobile Web

**Description:** *Singapore Airlines is a global company dedicated to providing air transportation services of the highest quality*. Singapore Airlines has come a long way since 1972, evolving from a regional airline to one of the most respected travel brands around the world. Fly one of the youngest aircraft fleets in the world to destinations spanning a network spread over six continents, the carrier flies to about 65 cities in some 30 countries, primarily in the Asia/Pacific region but also in Europe and North America. It boasts a fleet of more than 100 aircraft. SIA extends its network via code-sharing with fellow members of the Star Alliance marketing partnership, including United Airlines and Air China. (Code-sharing allows airlines to sell tickets on one another's flights and thus offer service to additional destinations.)

Title: **AMOR**

Client: Amadeus, France

Period: Dec’07 to Feb’09

Platform: Java, J2EE, SqlServer2005, Windows XP, Terminal Emulator, Win@pproach, Quality Centre.

**Description:** AMOR module is to be used with Amadeus online tools (E-Travel Management, E-Retail). The goal of this module is to improve the offline capability of online tools. This module takes the advantage of GDS process. The PNRs are exchanged with client application and travel agents through the GDS Queues. The online tools creates PNRs on a dedicated Queue and Scheduler push PNRs to AMOR then AMOR reads the PNR and applies the set of customizable rules(According to these rules PNR will goes to online or offline)and Notification send to External Application.