

**Gregory Lindford Smith**  
5387 Deodara Grove Ct  
San Jose, CA 95123-1742  
765-409-2755  
glsmith122@gmail.com

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### **PROFESSIONAL SUMMARY:**

- A competent application programmer, information security analyst and problem solver with supervisory and application development experience seeks to continue growing and developing knowledge and skillsets in interesting fields.
- Work experience accumulated while fulfilling the requirements of past job assignments includes working knowledge and familiarity with the following products and: SQL, splunk, MS FoxPRO, Microsoft Visual Basic, Java, NetBeans, Eclipse, Linux, C#, C, XML, Remedy, Salesforce, various network scanners, industry web application scanners, command line scanners, intrusion detection/prevention systems, penetration testing toolkits/technologies

### **EDUCATION**

<b>Purdue University</b>	<b>West Lafayette, IN</b>
Master of Science in Computer and Information Technology	<b>GPA: 3.33/4.00</b>
	(thesis defense not completed)
Research Interests:	Cyber Forensics, Business Process Redesign, Malware Mitigation Strategies, Information Security Metrics, Data Breach Notification Compliance
<b>American InterContinental University</b>	<b>Hoffman Estates, IL</b>
Bachelor of Information Technology -Programming	(February 2007) <b>GPA: 4.00/4.00</b> (summa cum laude)
Associate of Arts in Business Administration	(July 2005) <b>GPA: 3.63/4.00</b>

### **RELEVANT EMPLOYMENT HISTORY**

<b>Insight Global</b>	<b>San Ramon, CA</b>
<b>Information Security Analyst – Identity and Access Management</b>	<b>April 29, 2019 - present</b>
<ul style="list-style-type: none"><li>• participation as part of a team of analysts that lead discovery processes that assess an application's implementation, architecture, and user provisioning processes</li><li>• helping application teams by communicating available technologies and resources that are used to help applications compliance requirements</li><li>• maintaining a working knowledge of current processes used to improve the organization's security posture</li><li>• communicating policy, compliance, and technology to business units within an organization of over 200,000 employees</li><li>• helping business units plan around meeting compliance program milestones</li></ul>	
<b>Kaiser Permanente</b>	<b>Oakland, CA</b>
<b>Senior Analyst Information Security Consulting</b>	<b>June 2014 - October 2018</b>
<ul style="list-style-type: none"><li>• participating in penetration tests as part of a team that performs penetration tests on the technology used within a healthcare organization of over 200,000 employees</li><li>• the assessment of technology risk in a healthcare setting (including IoT devices, mobile devices, web applications, computer networks, and infrastructures)</li><li>• composing risk assessment reports and communicating risk to business units within a healthcare organization of over 200,000 employees</li><li>• guiding business units through vulnerability remediation procedures and best practices</li><li>• performing vulnerability remediation verification of vulnerabilities discovered during risk assessments and penetration testing</li></ul>	
<b>Intuit, Inc</b>	<b>Mountain View, CA</b>
<b>IT Engineer Security</b>	<b>May 2012 - March 2014</b>
<ul style="list-style-type: none"><li>• the continuous refinement of AppSec vulnerability management processes</li><li>• development of codebase that extracts, transforms, and loads data from 3<sup>rd</sup> party vendor and is used internally for metrics related to vulnerability management</li><li>• the verification of application vulnerabilities discovered via vulnerability scanners and penetration testing</li><li>• supplying business units with guidance and support needed to remediate application vulnerabilities successfully</li><li>• performing security reviews and supplying the company's developers with best coding practices and vulnerability mitigation</li><li>• providing administrative duties and training for company's users of pre-production and production application vulnerability scanners</li><li>• responding to operation center-managed alerts on behalf of application security team</li><li>• composed and maintained PowerShell scripts that performed files system maintenance on virtual machines</li></ul>	

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**SECuR-IT Fellowship, University of California-Berkeley**  
**Security/Software Engineer (Intern)**

**Berkeley, CA**  
**June 2011 - August 2011**

- developed a proof-of-concept of company-wide InfoSec metrics presentation program
- identified and scoped the effort required to automate and integrate information security metrics data
- developed prototypes and code during early phases of the security metrics presentation project
- documented effort including known gaps and potential issues facing the development and implementation of InfoSec metrics presentation program

**TeleServices Direct – Lafayette Call Center**  
**Quality Assurance Supervisor,**  
**Verifications Specialist, Telephone Sales Representative**

**Lafayette, Indiana**  
**October 2000 - May 2011**

Primary responsibilities included:

- the supervision of the Quality Assurance department (7-20 employees)
- composing and executing database queries and generating and sending sales reports to corporate officers
- implementing call center directives issued by corporate IT Project Managers, Program Managers, and VPs
- maintaining lines of communication between the call center and corporate IT Project Managers, Program Managers and Vice Presidents
- preparing daily sales data tables for delivery (to company's clients)
- training new hire classes in topics dealing with quality assurance and closing sales

Duties also included:

- database editing, troubleshooting call center's IT related issues, the archival and retrieval of recorded sales
- the auditing of Quality Control's verifications specialists, sales verification, monitoring of sales calls, coaching telephone sales representatives, maintaining a working knowledge of sales scripts and changes to products
- the selling of various types of satellite television services, products, and programming
- the selling of various types of financial services products

**Central Intelligence Agency**  
**Student Trainee – Stokes Undergraduate Scholar**

**Washington, DC**  
**1988 - 1990**

- Developed an application that assisted in retaining mainframe connectivity during office-wide PC operating system upgrade (an office of more than 500 PC users)
- Explored and tested new hardware and software technology (the latest versions of the IBM OS/2 operating system, IBM's Advanced Program to Program Communication [APPC] and early CD-ROM Technology which included CD-ROM drives and drivers)
- Performed general troubleshooting services, installations, and PC support for office's LAN users

**University of Houston – Computer Scoring**  
**Computer Operator/Clerk**

**Houston, TX**  
**Summer 1987, 1988**

- Used computerized exam grading systems to generate reports of exam results, Created tape back-ups from hard copies of exams and performed general clerical duties for the department.

**INTERESTS**

- computer science, vegetarian cooking, writing software, running, cycling, swimming (triathlons), music, weight training, songwriting, guitars