

Harish Sundru

Tableau Application Developer

Profile

- Overall 8 plus years of experience, working in Retail, Telecom and Automobile Domain.
- Have 4 years of experience in design, configuration, development, testing and implementation of **Tableau Desktop and Tableau Server**.
- Worked on Tableau to create Visualizations like Heat Maps, And Geographical Maps by connecting to Multiple Data Sources.
- Involved in the maintenance of the Kerridge/ADP/Autoline Dealer Management System Rev 8/Drive, Mystro Payroll System, SAP, Dhow Vehicle Management Systems & Focus 9 Automotive Dealer Management Systems.

Education

Master of Computer Applications, Jawaharlal Nehru Technological University

Hyderabad, Telangana | 2008 March - 2011 March

Employment History

Application Developer, Ali Alghanim & Sons Automotive WLL

Al-Shuwaikh, Kuwait | 2019 March - Present

- Work closely with onshore and offshore team on multiple Tableau projects.
- Developing Tableau Dashboards by using different Data Sources based on the management requirement.
- Creates the stories in JIRA tool by closely working with the Scrum Master in Agile Methodology.
- Developing various views in Tableau by using Filters, quick filters, table calculations, calculated measures and parameters.
- Created List, Cross Tab Reports with Quick Filters, Summarized Filters.
- Identifying the key clients in Kuwait Region.
- Helping the EY audit in identifying the risk measures.
- Managing the Tableau server, by providing row level security.
- Collaborating with the cross-functional departments including implementation, development.

INFO

ADDRESS

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BIRTH DATE

31-Aug-1986

NATIONALITY

India

SKILLS

SQL

TABLEAU

DEALER MANAGEMENT SYSTEMS

MICROSOFT OFFICE

ERP APPLICATIONS

Senior Analyst, CDK Global India Pvt. Limited

Hyderabad, Telangana | 2015 September - 2019 March

- Worked on Scrum Methodology as well as on SDLC procedures in the implementation of Tableau.
- Experience in creating aggregates, hierarchies, formatting, sorting and grouping.
- Hands on experience in development of sorting, grouping, actions.
- Creating various Views, Filters, quick filters, table calculations, calculated measures and parameters. in Tableau.
- Installing, Configuring, Upgrading and administering Tableau server.
- implementing High availability and Fail over Tableau configurations.

Senior Member Operations, Tanla Solutions

Hyderabad, Telangana | 2014 June - 2015 June

- Maintenance of large data sets of SMS, combining them from various sources and generate Reports and Graphs.
- Providing resolution to the customer as per the service level agreements defined as per the project and ensure smooth process delivery. Assist using the monitoring tools like Rabbit MQ.
- Calculating the Team metrics and providing the same to the Management for performance review.

Support Officer, Knoah Solutions

Hyderabad, Telangana | 2012 June - 2014 June

- Communicating with the end users of the Samsung Electronic device users. Handling the issues faced by them using chat as a medium. Troubleshooting the Samsung Laptops and all the IT related products including the Tablets, Smart phones, Smart TV's, Smart Refrigerators and Washing machines.
- Follow up with the customers on the unresolved complaints by the frontline service agents.

MY Goal

Being an individual who firmly believes that learning never stops, I want to continue learning and enhancing my skills to be a better BI Analyst. Eventually, I hope to advance to a managerial position and work towards ensuring the company achieves its goals and objectives.