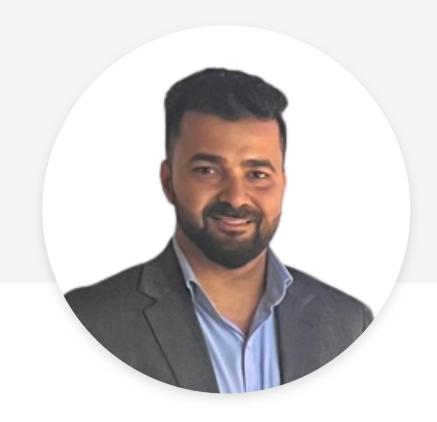# MAYANK GUPTA

SR. SALESFORCE PROFESSIONAL
5X CERTIFIED, 1X RANGER

☎ 91-8377917060

✉ mayankgupta.sfdc@gmail.com

📍 Gurugram, India

in linkedin.com/in/mayank-gupta-sfdc

SKILLS

- Salesforce LWC
- Integration(REST, SOAP)
- Apex (Synchronous & Asynchronous)
- SOSL & SOQL
- Data Migration & Backups
- Java Script, HTML, XML, CSS.
- Sales Cloud, Service Cloud & Community Cloud.
- HubSpot CRM
- Problem-Solving & Strong Communication

TOOLS USED

- VS Code, Eclipse, IDE Plugins.
- Workbench, Postman.
- Force.com DataLoader
- Jira, Ant Migration Tool
- Flosum, Soap UI
- Git Repository

PROFILE

More than 7+ years of experience in IT and 5+ years as a Salesforce developer/administrator/Configuration and force.com platform. Having extensive knowledge in implementing, customizing and maintaining Salesforce solutions.

EXPERIENCE

SR. SALESFORCE PROFESSIONAL

Appletech Private, ltd.

Aug, 2021- Present

- Worked on LWC components creation, implementation, component communication, decorators, lwc actions, event handling, imperative methods, lifecycle hooks, order of execution.
- Implemented Salesforce Lightning. Experience in third party integration with ERP (Sales Cloud, Service cloud).
- Connected Apps, Remote Settings and Authorization eg: OAuth, SSO Implementation, and Support of Salesforce CRM based on Apex Language and leveraging Force.com Platform.
- Developing Apex Triggers, Apex Classes and Test Methods to facilitate details capturing and updating on Facility assignments and Primary roles and Profiles in creating User territories and sharing records in FSL.
- Proficient recognition of Governor limits. Experienced in optimization of existing code in accordance with the governor limits.
- Worked on salesforce Lightning applications using Lightning Web Components, Controllers and Events and used custom CSS in the components.
- Worked on Salesforce Lightning Process Builder, Lightning UI/UX, app builder and creating Visual Workflows, salesforce support communities and Chatter groups.
- Worked on API integrations and web services. Scheduling Apex jobs for processing large records.

ACHIEVEMENTS

- Salesforce 5 X Certified.
- Salesforce Trailhead 1X Ranger
- Salesforce Trailhead 2X Super Badger
- FloSum Certified Professional
- Achieved Top 8% of candidates in the 8th NIIT National IT Aptitude Test.
- Recognised with various Academic Awards and Awards in Sports.

EDUCATION

UTTAR PRADESH TECHNICAL UNIVERSITY, LUCKNOW

Degree details :

Bachelors in Technology

COMPUTER SCIENCE & ENGINEERING   2011 - 2015

CERTIFICATIONS

- Platform Developer 1
- Platform App Builder
- Sales Cloud Consultant
- Salesforce Certified Administrator
- Salesforce Certified Associate

SALESFORCE DEVELOPER/ADMIN

Accenture India Pvt. ltd

Feb 2019 - July 2021

- Experienced in Salesforce Development (Visualforce pages, Tags, Custom & Standard Controllers, Apex Classes, Triggers, Syn & Asyn Apex, Batch, Sched, Queueable Apex, Test Classes) along with the Salesforce Configuration (Process Builder, Updates, Validation Rules and Approval Processes for automated alerts, HTML email templates, Marketing templates, and Email generation).
- Worked on various level of SDLC including, analyzing, Design, Development, Coding Implementation and Testing various systems.
- I also possess experience in SOQL & SOSL and DML operations.
- Developed Schedule and Batch Classes for processing large number of records. Also worked on Integration using REST & SOAP APIs. Salesforce Configuration (Process Builder, Workflow Rules, Validation Rules and Approval Processes for automated alerts, HTML email templates, Marketing templates, and Email generation).
- Proficiency in SFDC Administrative tasks includes creating Profiles, Roles, Users, Page Layouts, Email Services, Reports, Dashboards, Actions, Tasks, Events, SOQL and Data Loader.
- Experienced in analyzing business requirements, Entity Relationship diagram and implementing them to Salesforce custom objects, Junction objects, master-detail relationships and lookup relationships.
- Implemented OWD Security and sharing rules at object, field and record level for different users at different levels of organization hierarchy. Worked on Custom Metadata, Custom Settings, User licenses, Sandboxes etc.
- Has experience in Salesforce Data Migration using Data Loader. Resolved Critical problems, improved operations and provided exceptional client support.

PROJECT ENGINEER

Wipro Technologies Pvt. ltd.

Nov 2015 - April 2017

- Security Administration like creating users, profiles, roles and user login troubleshooting.
- Performed system refreshes, client copies, and applied support packages, software patches and fixes.
- Daily system health checks, weekly checks and overall system tuning. Client administration including client copy, export, import and delete. Background jobs scheduling and monitoring.
- Restarting the failed background job after error analysis and correction.