Devyani Patel

Princeton, NJ, 08540 | +1 212 444 8588 | dpshringeri@gmail.com

# Profile Summary

* A seasoned IT professional with wide experience in Infrastructure space.
* AWS Solutions Architect Associate, PMP, ITIL certified professional.
* Translate business strategies into maximum profits commensurate with the best interest of stakeholders, customers and employees.
* Innovative planner able to envision the macro and micro views by create roadmaps to success.
* Holds the merit of effectively managing huge budgets and large teams both onshore and offshore.
* Expertise in identifying all viable options & communicating the strategies, risks and issues.
* Strategic Proposals, Technical (solutions & requirements), RFPs writing for covering support/task areas including: Server, Virtual & Cloud platform implementations/Migrations, Network Implementation, Cyber Security, Database Implementation, Data Migration, Storage implementations, End-User computing & etc.
* Possess in-depth knowledge of administering and controlling the team, providing performance reviews, and developing career planning for each reporting member.
* Orchestrated decrease in cost over $5m by consolidating, virtualizing, and migrating environment to cloud.
* High integrity & energetic leader with proven skills in quality assurance and product development to deliver quality services to clients / customers

# Core Competencies

ITSM – ServiceNow, Service Delivery, IT Policy Management, Incident & Problem Management, Business Continuity, License Management, Budgeting and Forecasting, Transformation, Multi-Location Infrastructure Management, Manpower management, IT valuation and Audits, Security and Compliance, Project Management, IT Operations, Virtualization, Cloud migrations, App-Virtualization, Content Management, Record-retention, Vendor Management, RPA

# Notable Achievements

* Acknowledged for managing huge budgets and managing large teams both onshore and offshore.
* Successfully saved $**250k** / year by negotiating with vendors.
* Proactively reduced the cost over **$3m** by heavily consolidating / virtualizing and migrating to cloud environment (OS, Storage, version upgrades, hardware migrations).
* Effectively established and achieved the GE HUB (COE) for Databases in India.
* Positively transitioned the production support from US to India and UK in various organizations which helped in saving **1 million** dollars per year.
* Implemented **Follow-The-Sun-Support Model** to support the clients globally and 24\*7 coverage which resulted in cost savings over a million dollars per year.
* Team **Stabilization**, controlled attrition by 70%.
* Heavily **automated** the executive reports from various sources.
* Automated the delivery of Virtual server using power shell scripts, resulted in reduction of workload of individual to 15%.
* Reduction of incidents and problems from 80% - 20% by automation.

# Experience

**May 2017 till date with I-Connectresources, NJ, USA as Consultant**

* Evaluation/design/development/deployment of AWS technologies and automation for managed services on AWS.
* Developed and provided solutions for migration strategies of server, data, RDBMS, business continuity, disaster recovery & etc.
* Created migrations models for lift and shift, retire and rehosting & clearly defining the steps.
* Perform data migrations from on-premises to AWS.
* Migrate databases from on-premises to cloud using AWS database migration service and traditional methods of RDBMS.
* Experience for designing Platform as service (Paas) and Infrastructure as Service (Iaas).
* Estimating AWS cost and identifying cost controlling mechanisms.
* Worked on AWS EC2, S3, IAM, Load Balancer, Auto-Scaling, SNS, SQS & etc.

**May’14 till Sep’16 with Nomura Securities LLC, NY, USA as Head of Databases (VP)**

* Responsible for the entire databases (MySQL, Oracle, Sybase, UDB/DB2, MSSQL), Informatica, Hadoop and Business Objects, Mainframe.
* Identifying scope for planning, implementing & monitoring of technology changes to enhance the overall operational efficiency.
* Implemented cyber security for databases as per US regulations. Applied TDE (transparent data encryption) which includes column based, backups & etc. to protect confidential data.
* Leading, mentoring & monitoring the performance of team members to ensure efficiency in process, operations and meeting of SLAs.
* Worked closely with executive management from various departments to understand the requirements and align the team to meet the expectation of the clients.
* Worked with vendors, resolve vendor-related problems, develop, and maintain internal client relationships.
* Successfully handled the delivery SLAs which includes operations, platforms, integration with other applications/ systems, monitoring, metrics & operational excellence.
* Generating and formulating KRIs for all audit, risk and security items on high priority.
* Defining service standards and guidelines that serve as benchmark for excellent service delivery.
* Recommended new tools and products. Conducting POCs where required.
* Delivered critical and complex projects on time.

**Sep’06-Apr’14 with Lord Abbett, NJ, USA, as Senior Manager**

* Responsible for entire databases, application virtualization (App-V), VMWare, VDI, Storage, UNIX and Windows environments.
* Redesigned the SDLC by evolving new agile methodology.
* Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations and meeting of production SLAs.
* Effectively managed vendor relationships.
* Managed huge budgets and large teams both onsite and offshore.
* Supervised product metrics and measurement framework for financial & operational performance.
* Met client SLAs.

***Previous Experience:***

* Feb’06 to Aug’06 with GE Consumer Finance, Hyderabad, India as DBA Manager
* Feb’05 – Jan’06 with Lord Abbett, NJ, USA as Infrastructure Project Manager
* Dec’00 - Jan’05 with Oracle Financial Services (Client: Citibank), NY, USA as Onsite Lead DBA
* Nov’99 – Oct’01 with Infonox, CA, USA as Oracle/SQL Server DBA
* May’99 – Oct’99 with Frictionless Commerce Inc., MA, USA as Oracle Replication DBA

**Academic Details**

* BS in Commerce
* Advanced Diploma in Systems Management

**Certifications / Trainings:**

* **AWS** Certified **Solutions Architect Associate**, India
* **AWS** Essentials from Linux Academy
* **DevOps** Essentials from Linux Academy
* **Executive Management** Training from Harvard University, USA
* PMI-Certified Project Management Professional (**PMP**), USA
* **ITIL** Foundation v3 Certification, USA
* SQL 2008 High Availability Training, USA
* Oracle 9i RAC Training from Oracle Corporation, NJ, USA
* SQL 2005 DBA Training, USA
* SQL 2005 Performance Tuning Training, USA
* SQL 2005 Server-Side Programming Training, USA