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| ***Mobile No: +91-9880970044***  ***Email ID:*** [***susmitadas33@gmail.com***](mailto:susmitadas33@gmail.com)  ***Total Experience: 9years***  ***Relevant Salesforce Exp: 3years.*** |  |

**Objectives**

To contribute my best and outstanding technical skills and strong commitment to achieving your company’s goals in an IT consulting capacity.

# Professional Experience

I have 9 years of professional experience in implementing client’s requirement. My core competence includes Development, Programming, Coding, testing of software and leading the team as a team leader. I am good at understanding client’s requirement and providing the best possible solution.

**Technical Skills**

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| **Job Function** | * Requirement gathering * Requirement analysis * Designing * Programming * Testing * Client interaction | **Tools and Packages** | * Salesforce * Visual Force * Jira * IBM Web Sphere Commerce * Tomcat * Eclipse * RAD * VisualStudio Code * Copado * Heroku * DevOps |
| **Language** | * SOQL * Java * Java Script and JSP | **Domain** | * Life Science * Retail |

**Certification**

* **Salesforce Administrator certified (ADM)**
* **Salesforce platform developer-1 certified (PD1)**
* **IBM Web Sphere Commerce v7 Certified**
* **Java Certified (Internal)**

**Profile**

* With total IT experience of 9 years, I have 3 years’ experience in SDFC and 5.8 years’ experience in WCS.
* Good knowledge on LWC and Aura Component.
* Strong knowledge on Lightning flow.
* Good knowledge on sharing rule, profiles and Security Settings
* I have good exposure to all the SFDC Configuration, Customization including APEX Trigger Classes, VF Page and Integration.
* Good knowledge on salesforce to salesforce and other system integration using ANT migration tool and FORCE.COM IDE.
* Experienced in User, Role, Profiles Maintenance and permissions.
* Experience on Implementation of Validation Rules, Workflows, Approval Process, Sharing Rules.
* Experience with Implementation of Objects, Custom Apps, Layouts, Tabs, Record Types.
* Have Strong Experience in Apex, Visual Force, and Apex Data Loader.
* Have Experience in Data Management, Security Model, Report Generation, Deployment, Security setting.
* Good knowledge on Apex bath file and usage of data Loader.
* Experienced in generation of WSDL File
* Good knowledge on VisualStudio Code.
* Sound knowledge on DevOps (bitbucket, Jenkins and Jira)
* I have good knowledge on dashboard and report generation.
* Ability to handle projects independently in Sales Force and WCS.
* Skill on Resource management, Timely Delivery, Handling Stress Situations and always work for "Drive for Results".
* Skills on dealing with Clients, Customers and subordinates.
* Providing KT to the team, leading the team on weekly status meeting with client.
* Mentoring the team on various aspects.
* Maintaining daily status report of the deliverables assigned to the team.
* Good knowledge on Agile methodology.
* Experienced on JIRA tool and have a good work experience on Retail and Life Science domains.
* Experienced in DevOps
* Strong knowledge on Sales and Service cloud.

# Projects & Roles

***Team Lead, Salesforce Implementation***

Operating System: Windows 7, MAC OS

Languages: Salesforce Lightning

Platform: Salesforce developer console, Copado as deployment App

Customer: **Siemens**

Description:

* I have created the Technical Data component on Opportunity in order to migrate all the data from Opportunity line item to custom object Technical Data using Aura where I have fetch all the data from the opportunity line item and based on the product type field on opportunity through a helper class which will be invoked by the update opportunity trigger. This helper class containing Opportunity line item data has been configured in the aura component and in the component, I have used the conditional based scenarios in order to display the appropriate fields on the opportunity based on the product type chosen on opportunity. Based on the buttons (Save, Edit, Cancel) and events the respective controller class will be invoked. There were certain fields which were mandatory and involved usage of help text along with its proper alignment and styling by the aid of CSS.
* Implemented the screen flow to implement Asset Creation from opportunity which asks for user inputs on the type of record selection, product selection, Account name and AssetProvidedBy(lookup field). Once all the inputs are provided by the user the flow ends thereby creating an Asset record and notifying the user through screen element along with link to navigate to the newly created flow.

The requirement also seeks to have filter logic at certain fields to display only the filtered values and not all the lookup values as it generally occurs on a standard lookup field which was implemented via lightning web component(LWC) that accept data from the screen flow and after filtering out the values based on the logic implemented it was showing only the filtered and criteria based lookup output to the user to choose from so as to create the Assets.

* Displaying warning messages on Opportunity based on certain field value change for which I have created Aura Component with Forc:RecordData component to access and modify the fields thus provided. The warning messages were criteria based and Recordtype based which would display different warning messages to different record types based on the field value change/update.

*My Roles and Responsibilities: -*

* Analyzing and understanding the requirement.
* Providing the best solution to the requirement.
* Creating Trigger, Helper class, Aura component, Js, Controller class and CSS.
* Creating the LWC to implement the filter logic in the Screen flow.
* To provide a good solution to the refresh issue which was not feasible via screen flow as with screen flow the page does not get auto refreshed to reflect the changes in the warning messages with field value change
* Creating the Aura component.
* Testing the implementation.
* Guiding the team technically in understanding the requirement and during the implementation.

***Tech Lead, Salesforce Implementation***

Operating System: Windows 7, MAC OS

Languages: Salesforce Lightning

Platform: VisualStudio Code, Jenkins, Bitbucket

Customer: **Starbucks**

Description:

* Creating a lightning Screen flow to clone Order involved implementation LWC.

The functionality was to clone an order to multiple chosen Accounts Record Objects along with cloning Price book entry, order product, Quanity and a couple of customized fields from Original order to cloned Order. The screen flow also involved null/error check as Display text to depict proper error message to the user.

* Creating customized PDF page as Quote template which would have all the data(quantity, total, grand total, etc) of Quote in the PDF template. This PDF has the Email button which facilitate emailing the PDF content to the user.

The entire functionality was developed using Visual Force.

* Integrating Salesforce with SAP to receive response from SAP and update the Order status accordingly. Integrating involved creating outbound message, Connected app. The logic was to send response to CPI(a middle ware) and as per the response received update the order status(delivered, cancelled, rejected, ect) child order and notify any error via Email alert created through workflow rule.

*My Roles and Responsibilities: -*

* Creating the Lightning Screen Flow,
* Creating the LWC class to make the flow accept cloning to multiple accounts.
* Creating workflow rule.
* Creating the Connected App.
* Outbound Message
* Coordinating with the integration team to test the implementation.
* Creating the PDF template using Visual Force
* Testing

***Tech Lead, Salesforce Implementation***

Operating System: Windows 7, MAC OS

Languages: Salesforce classic, Visual Force, HTML,

Platform: force.com

Customer: **Nestle**

Description:The project aims at developing ‘Contact US’ site for Nestle where a consumer can create a case via Phone, Email or Manually. It’s primarily focused in designing a vividly rich VF page which would capture all the relevant data related to a market, origin, product and the respective address of the contacted consumer. It also includes customer satisfaction and a feedback section to know more about the costumer experience with respect to the case resolution thus provided.

*My Roles and Responsibilities: -*

* Creating instruction rules for the case.
* Address field validation.
* Implementing Threshold value and Anonymization.

***Senior Developer, Salesforce Implementation***

Operating System: Windows 7, MAC OS

Languages: Salesforce, Visual Force, HTML,

Platform: Heroku

Special Software: Salesforce IDE

Customer: **Roche Diagnostic**

**Description:**

* As part of business REXIS(CRM system) requires to group salesforce accounts inorder to reflect their customers organizational structure(e.g., hospital, labs etc) those structures represented as hierarchies custom models in salesforce.

There are two types of hierarches as

Primary Hierarchy: single organizational structure e.g., hospital

Secondary Hierarchy: multi organizational structure e.g., hospital networks.

While primary hierarchies are maintained and inserted in salesforce from an external system, secondary hierarchies are managed in salesforce -This kind of process required maintaining of multiple rules which defines the association of accounts (single account or as an entire primary hierarchy) to the relevant secondary hierarchies.

The Rexis Account Secondary Hierarchy Engine application will provide a single unify web application that will act as one stop shop for managing the secondary hierarchy rules, automate the association of accounts to secondary hierarchies and the creation of secondary hierarchies.

The application is deployed to Heroku platform and I am also involved in the application support and maintenance in the Heroku platform.

***Developer, WCS Implementation***

Operating System: Windows 7

Languages: Java/J2EE, IBM WebSphere Commerce, JSP

Special Software: RAD, GIT, JIRA and Stash.

Customer: **DSG, Academy Sports & Outdoors**

Description:

* Testing the site performance at browser level by tracking the time taken to load the specific page of the site along with code optimization so as to enhance the site performance.
* The project aims at tracking the various sections of the site being viewed by the

users. Tracking of the site aids in enhancing and enriching the user’s browsing experience with

respect to various segments of the site and its implementation is carried out by the usage of

Corematrics or web Analytics. The predefined tags provided by IBM web Analytics are used in

various events and pages along with implementation of event interaction logic in JavaScript. The tags provide certain critical information like of which includes page Id, Name, User Name, Mail Id and etc. All this information, so collected are sent to the IBM Web Server, which is carried out by the

generation of a java File called CDF file.

* The objective of the project is to implement the concept of bundle. Bundle is group a of product buyable as a single unit. More formally, a bundle is a composite catalog entry consisting of at least one code.
* The objective of the project is to migrate from wcs-7(Madison) to wcs-7 (Arora). This migration of version has added several advantages to the site thereby enriching the site with new

*My responsibilities in this project include:*

* Coordinate with onsite team with respect to project development and implementation.
* User story and defects analysis
* Understanding and analyzing the existing business rules.
* Suggested the best approach for the client's requirement
* Testing, bug identification and fixing defects in optimum time.
* Defect fixing
* Taking part in the daily huddle/scrum call to make an update on the ongoing user stories.
* Prepared test cases

**Employment History**

* **Accenture –** Currently working
* **TCS** – Apr 2016 – May 2019
* **Infosys** – Oct 2015 – Mar 2016
* **CTS** – Dec 2011 – Oct 2015

**Personal Details**

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| **Date of Birth:** | 18-Sep-1987 | **Education Background:** | Bachelor’s in engineering In Computer science and engineering. |
| Gender | Female | **Nationality** | Indian |
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