



# Pranav Chitrans

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Kochi, Kerala 682030

## PROFESSIONAL SUMMARY

Results-oriented and innovative Senior Software Engineer with 4+ years of experience. Easily communicates complex technical requirements to non-technical stakeholders. Excellent leadership record of leading development teams in enterprise-wide development projects.

## SKILLS

- Salesforce
- Lightning LWC
- Aura Framework
- Rest API
- Proficient with Apex, VisualForce, MySQL and JavaScript
- SFDX
- Informatica

## WORK HISTORY

### SENIOR SOFTWARE ENGINEER

03/2019 to CURRENT

#### Heidelsoft Technologies Pvt. Ltd | Kochi, Kerala

- 4+ years of Software Development Experience in Salesforce.com Cloud Computing
- Highly Proficient in SFDC Cloud Application Development, Planning Analysis Design, Customization, Coordination, and Supervision of Development and Deployment of Software Solution in SFDC
- Responsible for Direct Interaction and Communication with Australian/German/Indian clients requirement gathering, analysis, work delegation, development and deployment of software projects
- Excellent and effective inter-personal and communication skills and ability to interact professionally with diverse group of clients and staff
- Developing and Customization on Cloud apps with Salesforce.com out of the box features for developing custom apps using standard objects, custom objects, standard fields, custom fields, relationships, page layouts, record types, workflows and approval process to meet complex business requirements
- Design and Develop Database Schema in Salesforce.com Cloud which is best suited for customer needs
- Develop custom applications and solutions leveraging SFDC Force.com Platform of Apex Classes, Apex Triggers, Visualforce / Lightning Component & LWC
- Designing and Implementing security and Sharing model of Salesforce by developing and configuring Profiles, Field Level Security, Organization-Wide Defaults, Roles, Sharing Rules, Manual Sharing, and Permission Sets
- Responsible for Salesforce.com System Integration with external applications (e-Bizz/Oracle and SAP/ Postgre/AWS Redshift/Box.com) and system using Informatica Cloud and IICS

- Worked on Postgre Database, ODBC and JDBC Connector
- Worked on Twilio and Pdf Merge Integration with salesforce with lightning component
- Responsible for Project deployments in customer's Salesforce.com Production organization by creating unmanaged packages and Change Sets meanwhile covered test classes to make coverage 75%+ for Apex classes using fflib standards

## SOFTWARE ENGINEER

07/2016 to 03/2019

### Saasfocus Consulting Pvt. Ltd. | Noida, Uttarpradesh

- Investigated new and emerging software applications within Saasfocus to design, select, implement and use administrative information systems effectively
- Worked with project managers, developers, quality assurance and customers to resolve technical issues
- Worked closely with software development and testing team members to design and develop robust type solutions to meet client requirements for functionality, scalability, and performance
- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements
- Improved system performance by making proactive adjustments and resolving bugs

## EDUCATION

**Master of Computer Application, M.C.A** | Computer Application  
**Subharti University Meerut, Meerut**

2017

**B.com** | Ecommerce  
**DDU University Gorakhpur, Gorakhpur**

2014

**12th** | Commerce  
**Bal Niketan Senior Secondary School, Varanasi**

2011

**10th** | Science  
**D.C Lewis Memorial School, Renukoot**

2009

## CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified Platform App Builder