

Summary

8 years of experience as a Business & Test Analyst with a demonstrated ability to build relationships and work collaboratively with team members, internal and external customers. Skilled primarily in Functional testing of web and mobile applications. I am seeking employment, where I can exploit my professional skills in leading to mutual growth and benefits towards the organization.

Professional Summary

- Proficient in managing client Business requirements for Telecom, E-Commerce & Card Payments domain.
- Gained significant exposure of working with international clients – UK, Australia & Europe regions (several times)
- Demonstrated prowess in gathering and collating business requirements and ensuring that the same is delivered to meet business needs
- Hands on experience in:
 - Writing/Preparing/Walk through BRD and FSD (Business Requirement document and Functional specification document).
 - Presenting products to the clients
 - Requirement analysis, Design Document Analysis, Gaps Analysis and gather customer feedback.
 - Creating flows on the technology / Business implementations on new products
 - Manage product delivery plans as per client priority and communicate the same.
 - Ability to understand, analyse and streamline test estimation & test requirements with knowledge on different Levels of Testing (User Acceptance Testing, Regression Testing & Functional Testing).
 - Strong expertise in Bug Reporting & Tracking Process, Bug Reporting and Tracking using Bug tracking tools like JIRA and Issue Tracker. Also, Confluence tool for FRR tracking.
 - Hands-on experience in conducting User Acceptance Testing to ensure that applications developed are compliant with pre-set technical specifications/Business requirement.
 - An effective communicator with good interpersonal leadership, decision making skills .

Work Experience

Senior Analyst

Technosoft Global Services LLP: March'19 - Present.

- Understanding and Analyzing Test Requirements.
- Analyze client's business requirements and processes through document analysis, workshops, and workflow analysis.
- Tracking Changes, Preparing Reports & Updating FRS Documents.
- Spearheaded a team of 6 Members & delivered all the projects on time, received Client appreciation for the same.
- The FRS documentation will have Background, Requirement segment, Use cases, Non-functional requirements segment (if any).
- The FRS document included with Mock-Ups and wire frames for better user experience /Interface
- Conduct 5+ levels of testing including functional, regression, user acceptance, integration, and performance to verify the client's needs are met.
- User acceptance testing and end to end testing coordination of all the message flow.
- Managed defect management using VSTS and the same is used to log the defects.
- Create written reports, detailing assessment findings and recommendations.
- Draft and maintain business requirements and align them with functional and technical requirements.

Senior Business Analyst

Exela Technologies : December'18 – March'19

- Engage client to gather software requirements/business rules, and ensure alignment with development teams
- Tracking Changes, Preparing Reports & Updating BRD.
- Spearheaded a team of 6 Members & delivered all the projects on time, received Client appreciation for the same.
- Excellent Communication, Interpersonal Skills. Quick Learner, versatile, adaptable and process -oriented with high customer orientation.
- To conduct requirements workshop with all the stake holders to identify the business needs.
- Determining the deliverables and conducting scrum meeting regularly with all the stake holders.
- Actively involved in Documenting FRS (Feature Requirement Specification) and converting the Business requirements into functional requirements along with Mock-ups and Wireframes for the engineering team to design the product.
- User acceptance testing and end to end testing coordination of all the message flow.

Senior Engineer

Lycatech Services Private Ltd : July'12 - November'18.

- Lead a team of 4 members.
- Assigning the daily tasks to the team and following up with them for the closure
- Engage client to gather software requirements/business rules, and ensure alignment with development teams
- Database backend testing and queried multiple tables to validate the data.
- User acceptance testing and end to end testing coordination of all the message flow.
- Managed defect management using Confluence and the JIRA to log the defects.
- Conduct 5+ levels of testing including functional, regression, user acceptance, integration, and performance to verify the client's needs are met.
- Assist development team in resolving technical problems
- Evaluate RPA tools and provide recommendations
- Translate stakeholder requirements into over 10 different tangible deliverables such as functional specifications, user cases, user stories, workflow/process diagrams, data flow/data model diagrams.
- Evaluate risks related to requirements implementation, testing processes, project communications, and training saving the company on average \$5,000+.
- Identify and reconcile errors in client data to ensure accurate business requirements.
- Draft and maintain business requirements and align them with functional and technical requirements

TECHNICAL SKILLS:

- Database Skills : SQL Server 2008.
- Documentation : Reviewing/ Writing Test cases, Test Plan documents & user guides of the Products.
- MS Applications : MS Word 2007, MS Excel 2007, MS PPT 2007.
- BUG Tracking Tool : ALM, JIRA, VSTS
- Domain : Card Payments, E-Commerce (Hybris) & Telecom.
- Application Types : Web Application & Mobile Applications.
- Automation Tools : UIPath, Blueprism, Perfecto, Selenium IDE & Selenium Web driver.

Educational Qualification

B.Tech in Information Technology with 69.5% : 2007-2011

Personal Information:

Date of Birth : 16-09-1990
Gender : Male
Languages Known : Tamil, English, Telugu & Malayalam.