**Deepika D**

**Mob# 6302271065 Deepika1065@gmail.com**

**Professional Summary:**

* An accomplished **Salesforce Developer** with a powerful record of maintaining client satisfaction and a proven independent worker, multitasker, and a team player.
* Total **3+ years** of work experience into **Software development and design**.
* Hands on experience on **Lightning Components** development (**Lightning Bundle, Aura framework, SLDS, Lightning Data Service**).
* Experience in developing application using **declarative (Standard and Custom Objects, Page Layout, Validation Rules, Workflows, Process Builder,Aproval Process)** approach and customizing those applications using **programmatic (Apex,Visualforce, Trigger, Batch, SOQL, SOSL)** approach on salesforce.com
* Good knowledge about Salesforce **Security Model** consisting of **OWD, Profiles, Permission Sets, Roles, Sharing Rules, Manual Sharing, Apex Sharing,** etc.

## Familiar with Developer Console, VS Code, ANT Migration Tool, Data Loader, Workbench.

* Have good knowledge in **Administration & Developing** in Salesforce CRM.
* Setting up Community on Salesforce org using Lightning **Community Builder** .
* Writing **SOAP** and **REST** based web services.
* Experience in **Reports & Dashboards**.
* Good Analytical & Problem-Solving skills.

**Education:**

* M.Tech in Computer Science from JNTUH in 2016 with 72%.

**Working Experience:**

* **W**orking as a Software Engineer for **Verizon** from March 2017 to till date.

**Technical Skills:**

 SalesForce CRM, Lightning SLDS, Apex Classes, Triggers, VisualForcePages, Workflows, Process Builder, Approval Process, Reports/ Dashboards, Validation Rules, Sharing Settings, Apex Data loader, SOQL ,SOSL.

**Operating System** : Window XP/7/8/10 .

**Languages** : Apex, Visualforce, Javascript, Html5 and Css, Java, .Net .

**Tools**: Eclipse, Force.com IDE, Apex Data Loader, ANT deployment tool, SVN, Visual

Studio, Netbeans .

**Database**: MySQL .

**Technology**: Salesforce Object Query Language(SOQL), Salesforce Object Search

Language(SOSL), SOLR basics

**Projects:**

**Project #3**

Project Title : Network Life Insurance

Role : Salesforce Developer.

Duration : Dec-2019 to till Date

**Description**:

 Network Life Insurance, America’s Largest mutual life insurance company. It provides insurance, investments, and retirement solutions.

**Roles & Responsibilities:**

* Involved in business requirements meeting for **requirements analysis**, **designing data model**, identifying **customizations** and prepared **Technical Design Document**.
* Created **relationships** among objects using **Lo+okup**, **Master-detail** and **Junction Object** relationships.
* Implemented customizations using **Apex controller classes** (Custom, Extension), **Triggers** and **Visualforce pages**.
* Used visual force components like **Form**, **Page Block, Page Block Section, Command Button** **and Action support**, **Action Function, Page Block Table** and **Repeat for developing visual force pages**.
* Developed rich UI using custom **Cascading Style Sheets** (CSS 3) in **Visualforce pages** and used **Java Script, JQuery** for client-side validations.
* Experienced In Implementing **lighting design system** in visual force pages.
* Written **SOQL**, **SOSL**, **Aggregate**, **Relationship** queries in **apex classes**, **triggers** to retrieve optimized data from Objects.
* Experience with **Lighting Processes Builder**.
* Created **workflow rules**, **approval process** and defined actions like **Tasks**, **Email alerts**, **outbound message** and **Field updates**.
* Created and maintained the documentation for application **Design, data mapping document for Migration and integration technical design document.**

**Project #2**

Project Title : Loan Originating System

Role : Salesforce Developer.

Duration : Jun-2018 to Nov-2019

**Description**:

 Complete process from Loan origination to loan disbursement.

**Roles & Responsibilities:**

* Developing Salesforce Lightning component.
* Involved in business requirements meeting for **requirements analysis**, **designing data model**, identifying **customizations** and prepared **Technical Design Document**.
* Implemented customizations using **Apex controller classes** (Custom, Extension), **Triggers** and **Visualforce pages**.
* Used visual force components like **Form**, **Page Block, Page Block Section, Command Button** **and Action support**, **Action Function, Page Block Table** and **Repeat for developing visual force pages**.
* Developed rich UI using custom **Cascading Style Sheets** (CSS 3) in **Visualforce pages** and used **Java Script, JQuery** for client-side validations.
* Written **SOQL**, **SOSL**, **Aggregate**, **Relationship** queries in **apex classes**, **triggers** to retrieve optimized data from Objects.
* Developed apex **REST** web service classes for inbound call to salesforce from external applications accessing via data power.
* Customized Salesforce.com **Standard obje**cts like **Accounts**, **Opportunities**, **Leads**, **Campaign**, **Cases**, **Tasks** and **Events**.
* Developed **custom Objects, Fields, Dependent picklist values and validation rules, Page Layouts, Search Layouts and Tabs**.
* Performed **administrative** **tasks** - creating Users, Profiles, Roles, Permission Sets, Page Layouts, Record Types and configured sharing rules based on Organization role hierarchy.
* Created **workflow rules**, **approval process** and defined actions like **Tasks**, **Email alerts**, **outbound message** and **Field updates**.
* Developed customized **Reports**, **Dashboards** for business users and managers, developed custom report using **visual force pages**.
* Written **apex unit test classes** for Trigger, Apex classes to meet 75% of code coverage to migrate to Production instances.
* Created and maintained the documentation for application **Design, data mapping document for Migration and integration technical design document.**

**Project #1**

Project Title : Banking Risk Management

Role : Salesforce Developer.

Duration : Mar-2017 to May-2018

**Description**:

 DNB Bank is one of the Norway’s largest financial institutions, serving individual consumers, small and middle market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services.

**Roles & Responsibilities:**

* Interacted with **various Business User Groups** to gather the document requirements.
* Worked closely with **Business Analysts to perform detailed analysis of business and technical requirements.**
* Designed and deployed **Custom tabs, Custom Objects, Components, Visual Force Pages, validation rules, Approval Processes and Auto-Response Rules for automating business logic**.
* Worked with **standard Salesforce.com objects like Accounts, Contacts, Leads, Cases and Opportunities.**
* Created **workflow rules** **and defined related tasks, email alerts, and field updates**.
* Implemented **pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.**
* Implemented Case Management **Automation to track and solve Customer’s Issues.**
* **Designed and developed SFA** based **Application on Force.com Platform in Salesforce.com** environment with **Apex programming language at backend and Visual-Force pages as user interface.**
* Used **SOQL & SOSL with consideration to Governor Limits** for data manipulation needs of the application using platform database objects.
* Created page **layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.**
* Customized User **Roles, Role Hierarchies, Profiles and Sharing settings to ensure** that the protected data is available only to the authorized users.
* Used Force.com developer toolkit including **Apex Classes, Apex Triggers and Visualforce pages to develop custom business logic**.
* Developed and configured **Dashboards, Reports and Report Folders for different user profiles based on the need in the organization.**
* Used the sandbox for testing and migrated the code to the deployment instance after testing.

**Place: Hyderabad** **Deepika Dontha**

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