Salesforce Developer/Administrator

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**Professional Summary**

* Having **6.6 years** of Experience as a developer in IT industry with **Salesforce.com** and **Java Technologies.**
* Having **4.6 years** of Experience as a **Salesforce Admin/Developer** in IT industry with Salesforce.com platform.
* Having experience in **configuration** and **Customization**.
* Experience in creating **Custom Objects, Custom Fields, Tabs, Apps, Page Layouts, Record Types, Fields Dependencies, Formula Fields, Custom Validation Rules** and **Relationships** as per the business requirements.
* Experience in configuring **Field History**, **Activities (Task and Event)**, **Search Layouts**, **Inline Editing** and **Enhanced List Views**.
* Good knowledge/understanding about Salesforce **MVC Architecture**, **Record Ids** and other **Force.com Platform** basics.
* Good experience on configuring **security settings** by using **Profiles**, **Permission Sets**, **Roles**, **OWD**, **Sharing Rules**, **Manual Sharing**, **Apex Managed Sharing**, **View All**, **Modify All**, **View All Data** and **Modify All Data**.
* Experience on Data migration activities using **Apex Data Loader**, **Import Wizard** and **Data Export**.
* Worked on configuring **Workflow Rules** and **Process Builder** to automate specific actions as per the business requirements.
* Worked on creating **Public Groups** and **Queues**as per the requirements.
* Worked on configuring  **Approval Process**.
* Worked on **Reports**, **Dashboards** and having Good exposure on **Lightning Experience**.
* Involved in developing **Apex Triggers, Apex Classes to automate the functionalities when performing DML Operations on Database.**
* Worked on developing **Batch Apex (Asynchronous)**,**Future Methods** **Visual force Pages** with Standard/Custom controllers/Extensions and **Visual force Components**.
* Worked on all the areas of Visual force which includes **pagination (with standardSetController / Limit and Offset)**, **Wrapper classes**, **Ajax Functions** and **JavaScript**.
* Experience with **DML, SOQL, SOSL, Custom Labels, Custom Settings (List and Hierarchy)**and **Custom Permissions**.
* Experience in developing **Test Classes** to cover the code for Apex Triggers and Apex Classes**.**
* Experience in Deployment activities using**Change Sets, Eclipse Force.com IDE**and **Apex Data Loader.**
* Experience on **web services** ( **REST API**) and involved in making **callouts** and exposing Salesforce functionality with both REST API .
* Worked on **Lightning Design System**, **Lightning Components** and **Lightning Apps**.
* Worked on deployment activities using **GITLab** and **Jenkins** job.

**Work Experience**

* Currently working as a Salesforce Developer in **Brillio** from july 2020 to till date
* Worked as a Salesforce Developer in **Trigent**  from july 2019 to jan 2020.
* Worked as a Salesforce Developer in **Global IT search**  from july 2018 to June 2019.
* Worked as a Salesforce Developer in **Emblaze training &services**  from Aug 2017 to June2018.
* Worked as a Salesforce Developer, Java Developer in **XELERATE SOFTWARE SOLUTIONS PRIVATE LIMITE**, from Feb2014 to Jul2017.

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**Skill Set**

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| --- | --- |
| Salesforce Technologies | Salesforce CRM, Apex Language, Apex Classes, Apex Triggers, Visual Force Pages, database operations(DML,SOQL&SOSL), Workflows & Approvals, Reports & Dashboards, Custom Objects and Standard Objects. |
| Salesforce Tools | Eclipse, Force.com Eclipse IDE Plug-in, Apex Data Loader, Data Loader, Force.com Platform (Sandbox and Production), Force.com Explorer,VScode |
| Languages | Apex, Java |
| OS | Windows family |
| Documentation Tools | MS Office 2007&2003. |
| Web Related | HTML, Java Script. |

**Educational Qualifications**

* M.C.A from Acharya Nagarjuna University in year 2007.

**Project Details**

1. **Vz1 SLED Migration:**

In this Migration project Mainly I worked on GBM case management functionality. BizTalk is the middleware which is working with Salesforce, Pega and home grown database.  Pega to interact with Salesforce, Pega send the request to BizTalk which in turn calls a REST API web service in Salesforce. When Salesforce needs to retrieve data from the homegrown database, it calls web services via BizTalk. The project was for a Amrican federal Government union where Salesforce was in the focal point of being the front end user experience. Along with core functionality of case management etc, the project was about creating functionality for processing orders via Salesforce and also to integrate with a web platform. One of the other core functions of this project was to give accessibility to the data stored in the homegrown database by leveraging the Rest API web services and the Salesforce front end. 

**Client**:  Verizon, New York, United States

**Roles and Responsibilities:**

* Responsibilities including working on web services to integrate Salesforce with third party tool BizTalk .
* Worked on both customization and configuration.
* Creating the relationships/ junction objects like Master-Child, lookups, Entity Relationship data model, Pages, Classes, Validation rules Workflows & Workflow rules, triggers, Email alerts and business logic,.
* Worked on visual force pages and Apex code and Java script .
* Wrote REST API Web Services to receive data from external systems like BizTalk to process and manipulate data in Salesforce .
* Wrote VF pages and Controllers to design business process in Salesforce.
* Wrote Apex code to send a form post Method to PEGA
* Wrote various apex classes and triggers to  support many business processes.
* Used process builder to create processes instead of simple trigger functionality.
* Used batch processing to run web service call outs.
* Wrote Validation Rules and Workflow rules.
* Performed many admin tasks like creating custom objects, custom fields, profiles, custom settings.
* Used Data loader to perform data import for lookups.
* Involving deployment activities using GitLab and Jenkins job.

**2.Company Master:(July2019 to Till Date):**

One Incoming account matched with one master account. Merge incoming record matched master account, create cross reference for new incoming record and associate it to CMID.If one incoming account matched with multiple master account, choose the master account with highest matched score as survivor to merge, in the same way we have processed many to one and many to many matched scenarios.

**Environment:** Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data Loader, Force.com IDE, Workbench, Salesforce inspector, GitHub, AutoRABIT

**Client**:  Rubrik Palo Alto, California, United States

**Roles and Responsibilities:**

* Responsibilities including working on web services to integrate Salesforce with third party tool Oracle Database
* Worked on both customization and configuration.
* Creating the relationships/ junction objects like Master-Child, lookups, Entity Relationship data model, Pages, Classes, Validation rules Workflows & Workflow rules, triggers, Email alerts and business logic,.
* Worked on visual force pages and Apex code and Java script.
* Wrote REST API Web Services to receive data from external systems like Oracle Database to process and manipulate data in Salesforce.
* Wrote VF pages and Controllers to design business process in Salesforce.
* Wrote Apex code to send a form post Method to AVOKA.
* Wrote various apex classes and triggers to support many business processes.
* Used process builder to create processes.
* Used batch processing to run web service call outs.
* Wrote Validation Rules and Workflow rules.
* Performed many admin tasks like creating custom objects, custom fields, profiles, custom settings.
* Data migration process in production we are using Salesforce inspector.
* We use GitHub for Version control.
* We use AutoRABIT for deployment.
* Used Data loader to perform data import for lookups.

**3.DCT Simplification:(july 2018 to june2019)**

USfoods is an application in which listed products are available for customers through online purchase in North America which is DCT Page. In this page customer can select the Products which are available in list according to their requirement. Based on product we have enabled specific fields to simplify customer’s interaction with the application. We have used VF Pages for this application also used apex controller, extensions java script, HTML, CSS and event components in lightning. This is like an Online merchandise/selling portal. Used triggers and events to fetch the records according to their business requirement

**Client**:  USfoods, North America, USA.

**Environment:** Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data Loader, Force.com IDE, Workbench

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views.
* Designed and developed Apex Triggers for various functional needs in the application.
* Migrate the data in excel sheets into CRM using Import/Export Wizard and Data Loader
* Created Approval Process for complex business process.
* Created Salesforce Pages and Controllers for module using APEX and Visual force.
* Designed and developed the Custom objects, Custom tabs, Validation rules, Workflow Rules,
* Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Designed and developed email alerts based on the application requirements.
* Responsible for creating validation rules and workflows in Salesforce.com
* Exposure on **Lightning Design System**, **Lightning Components** and **Lightning Apps**.

**4.FirstTouch**:**(Aug 2017 to june 2018)**

BizTalk is the middleware which is working with Salesforce, Avoka and home grown database.  Avoka to interact with Salesforce, Avoka send the request to BizTalk which in turn calls a REST API web service in Salesforce. When Salesforce needs to retrieve data from the homegrown database, it calls web services via BizTalk. The project was for a federal credit union where Salesforce was in the focal point of being the front end user experience. Along with core functionality of case management etc, the project was about creating functionality for processing orders via Salesforce and also to integrate with a web platform. One of the other core functions of this project was to give accessibility to the data stored in the homegrown database by leveraging the Rest API web services and the Salesforce front end. 

**Client:** First Tech Federal Credit Union, California.

**Environment:** Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data Loader, Force.com IDE, Workbench

**Roles and Responsibilities:**

* Responsibilities including working on web services to integrate Salesforce with third party tool BizTalk .
* Worked on both customization and configuration.
* Creating the relationships/ junction objects like Master-Child, lookups, Entity Relationship data model, Pages, Classes, Validation rules Workflows & Workflow rules, triggers, Email alerts and business logic,.
* Worked on visual force pages and Apex code and Java script .
* Wrote REST API Web Services to receive data from external systems like BizTalk to process and manipulate data in Salesforce .
* Wrote VF pages and Controllers to design business process in Salesforce.
* Wrote Apex code to send a form post Method to AVOKA.
* Wrote various apex classes and triggers to  support many business processes.
* Used process builder to create processes instead of simple trigger functionality.
* Used batch processing to run web service call outs.
* Wrote Validation Rules and Workflow rules.
* Performed many admin tasks like creating custom objects, custom fields, profiles, custom settings.
* Used Data loader to perform data import for lookups.

**5. JHU Admissions:(Aug 2016 to july 2017)**

The Objective of this project is to provide a flexible solution to track the student information and help build relationship with the executives and consultancies that refer students to enroll to their ongoing programs. As many programs offering, the business school wanted to track which consultancies executives are working on which programs and track their status of applications and effectiveness in admission process keeping the deadlines in mind to make out the decisions as well as opportunity to analyze data helps the school continuously improve and more effectively prepare proposals for custom programs.

**Client:** Johns Hopkins University, USA

**Environment:** Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data Loader, Force.com IDE.

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views.
* Designed and developed Apex Triggers for various functional needs in the application.
* Migrate the data in excel sheets into CRM using Import/Export Wizard and Data Loader
* Created Approval Process for complex business process.
* Created Salesforce Pages and Controllers for module using APEX and Visual force.
* Designed and developed the Custom objects, Custom tabs, Validation rules, Workflow Rules,
* Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Designed and developed email alerts based on the application requirements.
* Responsible for creating validation rules and workflows in Salesforce.com
* Worked on Eclipse for testing and deploying Apex classes and Triggers into production instance.
* Worked on Lightning Process Builder.

**6. Texas medical center** **: (jan 2016 to July 2016)**

The Purpose of this application is for managing the information about Patients, Clinics and Insurance Organization. This application is to implement salesforce.com for managing Healthcare Services like Accounts, Contacts, Opportunities, Leads, Lab Activities, Visits, Products, Clinics, PMS, Payments, Scheduler, Billing and Cases.

**Client :** Texas, USA

**Environment:** Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data loader, Force.com IDE.

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - Standard Objects and creation of customized business objects, fields.
* Involved in creating Validation rules, Workflow Rules.
* Involved in creating Relationships and Field Dependencies.
* Involved in configuring Page Layouts and mini Page Layouts.
* Designed and developed Apex Triggers for various functional needs in the application.
* Migrate the data in excel sheets into System using Data Loader.
* Created Approval Process for complex business process.
* Worked on process Builder.
* Created Salesforce Pages and Controllers for module using APEX and Visual force.
* Involved in writing the batch classes for the business requirements.
* Involved in developing test classes to improve the code coverage.
* Involved in documenting the implementation.
* Worked on Eclipse for testing and deploying Apex classes and triggers into production instance.

Date: PhaniKumar.v

Place: