****

**ANSHUL KATARA**

WZ-13, Mukherjee Park

Tilak Nagar, New Delhi-18

**Mobile No:** 9716100230

**Email:** anshulkatara13@gmail.com

**SKILLS RATING**

**Scrum - PSM**

**Agile**

**API Testing**

**Team Management**

**Release Management**

**Business Analyst**

**Kanban**

**Pre Sales**

**API Automation**

**TestRail**

**JIRA & Confluence**

**Bug Life Cycle**

**Database Testing**

**SQL Server – My SQL**

**SDLC & STLC**

**Test & Project Plan**

**Linux**

**Jenkins**

**Client Interaction**

**RESUME SUMMARY**

* Experienced **Scrum Master** with proven track record of delivering high quality software, on-time and within budget;
* Working knowledge on **SAP-BO Business Intelligence** multiple reporting tool.
* Good understanding of **Agile Methodology** and **Scrum Framework**; also worked on **Kanban** and **Shift Left** Approach for a particular period of time.
* Experience in working with *analysts*, *developers* and *testers* for complex projects during the full Software Development Life Cycle (**SDLC**) and Software Testing Life Cycle (**STLC**).
* Work towards deadlines and prioritizing workload closely with Development & Product team for **Release Management**, new features and bug fixes.
* Understanding of **Testing Artifacts**, **Functional testing** and maintaining an application for a fast development workflow.
* Working knowledge on **SQL/NoSQL Database** Servers and **API Testing** using **POSTMAN** on REST APIs.
* **Automation** of backend **REST APIs** using Postman, J-meter & Katalon Studio.
* Excellent **interpersonal skills** in conversing and **presenting views** while client/business Interaction in multiple **Scrum Ceremonies**.
* Extensive knowledge with **Bug Triaging**, **Sprint Sizing** and **Reporting**.
* Writing, Reviewing & Executing Test cases both Manual and Automation.
* Experienced in **Mobile Application**(Hybrib/Native/Web) Testing on iOS, Windows and Android devices.
* Part of *hiring team*, conducting telephonic **interviews** and technical round during walk-in drives and campus hiring.
* Good **analytical** and **advanced critical thinking skills** along with ability to work independently.

**TECHINAL SKILLS**

|  |  |
| --- | --- |
| **Functional Testing** | Requirement Analysis, Verification & Validation, Writing Test Plans, Creating TestSuite and performing all types of checks like Boundary value analysis, Equivalence class & mobile compatible |
| **Other Testing** | Game Testing, Accessibility Testing, Pixel Perfect Testing, UI/UX Testing, Usability Test and Performance Test |
| **Methodologies** | Agile Scrum, Agile Kanban, Shift-Left, Waterfall and Iterative model |
| **Test Management Tools** | TestRail, JIRA, Confluence, Rally, Zephyr, Bugzilla, Zendesk, Wiki, Kabana |
| **API Test Tools** | Postman, Apache JMeter and Katalon Studio |
| **Database** | PostgreSQL, My SQL Workbench, MongoDB and Robo Mongo |
| **Other Tools** | SAP BO, Zendesk, Putty, Tortoise SVN |
| **Operating Systems** | Windows based operating systems, Linux Servers, Macintosh OS, Mobile operating systems – iOS, Android & mobile windows. |
| **Testing Techniques** | Sanity, Smoke, Ad-hoc, Compatibility, Functional, UAT, Exploratory, Production Parallel & Regression Testing |

**EXPERIENCE SUMMARY**

* 7 years of competitive experience in the IT industry into the field of **Functional**, **Mobile Application**, **API** and **Database** Testing.

**Work History Details**

**Company:**

ImpactQA - Software Testing and QA Services

**Location:**

Noida

**Duration:**

March 2019 – Present

**Domain:**

Food Chain Retail, Auction, Gaming and Real State Domain

**Clients:**

KFC India, WCI Inc. and Canadian Jurisdiction

**Company:**

Pine Labs - A Merchant Platform

**Location:**

Noida

**Duration:**

February 2019 – March 2020

**Domain:**

Payment domain, UPI, Wallet, e-Commerce Domain

**Clients:**

ePOS, Pine Catalog, PineLabs

Working as **QA Lead** on two projects, teams of 8-10 personnel - **KFC India** as a Supervisor and **WCI Auction Project** as Scrum Master.

* Oversaw various projects in related domain with respect to their quality, delivery to client on timely manner along with required deliverables w.r.t. SQE processes.
* Working with **Pre-Sales** team on Functional testing **pre-bidding** alongside sales representatives to boost sales by enhancing product presentations.
* Complete **feasibility analysis**, creating **RFP Document** and **project planning** based on requirement of project.
* Evaluated and **adopted new technologies** to address changing industry needs.
* Framing use cases with **BRD & FRS** documents and creating **high level test scenarios** accordingly.
* **Daily interacting** with client, taking inputs, providing solutions or debugging any post production issues by reviewing **application logs** and getting it resolved for team by doing **RCA**.
* Involved in **Peer Review**, Reporting Bugs and statuses on daily basis. Debugging Errors, Documentations of deliverables and monitoring till implementation.
* **Conflict Management** between team members and try to resolve them without hampering project deliverables.
* Performing **API and Database Integration** testing on the project to avoid any issue in above environments.
* **Daily tracking** of the **task allocation** and execution of work assigned to team members. Involved in giving KT session and mentoring new hires in the team

Worked as a **Sr. Software Testing Engineer** into multiple projects of **Payments Domain and e-commerce application.**

* **Payment domain** application which is an independent product of Pinelabs.
* Setting up all **PVMs – Debit & Credit cards** of different banks and verify the successful payment flow.
* Managing and performing multiple payments using different **POS machines**.
* **Integration testing** of payments apps with other **e-Commerce** applications.
* Performing **Root Cause Analysis** of a problem by reviewing **Server FTP logs**.
* **Deploying Backend & frontend builds** on **Apache Tomcat 8.5** using **Putty and WinSCP**
* Verify categorization of different product & brand listing along with testing of filter, sorting and search of different products.
* Involved in **production release** tasks and signoffs. **Deploying** the solutions, **updated code** and setting up the test environment.
* Performing **Smoke/Installation testing** on various platforms like Web iOS devices like iPAD/iPhone etc.
* **Debugging Errors** and documentation of deliverables.
* **Logging and tracking bugs** against new and existing functionalities/Modules.
* Experience in all **payment integration** (UPI, Wallets, Payment gateway and Integration of other banks **TID**/**MID** with payment gateway)

**Company:**

QA Infotech - Your Software Testing Partner

**Location:**

Noida

**Duration:**

May 2014 - February 2019

**Domain:**

Retention Management System, e-Learning, Reporting Management System and Education Domain

**Clients:**

Harvard University, Skyfactor – Macmillan, Harvard Business Publication and American Chemical Society - acs.org

Started my career with QA Infotech and worked for **4.8 years** and left this job as a **Sr. Software Testing Engineer.**

* Worked with two **Agile Scrum** teams and one **Kanban** team.
* Contribute to a **project’s overall test strategy** and **test plan**, reviewing all Epics and assigning user stories to the team members; select the best methods, techniques and evaluation criteria for testing.
* Client communication of daily basis which includes – **Daily Scrum Calls, Live Status Reporting, preparing sign off.**
* Facilitated **Release Planning, Sprint Planning, Backlog Grooming, and Retrospective** meetings.
* Responded to all incoming questions and inquiries related to **JIRA** and maintains all JIRA dashboards using **JQuery** filters.
* Responsible for reporting of test suites in **TestRail and continuous integration** of Test rail with JIRA
* Collaborated with members of the Product, Business, Engineering Teams and stakeholders to develop and **maintain Product Backlogs.**
* Clearly report and help prioritize issues found during testing.
* Improved team velocity by incorporating capacity planning into **Sprint Planning** sessions.
* Enabled improvement in team delivery commitments and **Capacity planning** for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
* Coordinated and participated in **Weekly Estimation** meetings to provide high-level estimates (**Story Points**) for backlog items.
* Contribute during **design reviews** and recommend product improvements.
* Experience in **Internationalization** and **Localization** Testing.
* Ensuring all the critical functionalities are covered by executing tests, reporting any flaw/bug in application using Watson.
* Involved in **requirement gathering** and analyzing and interacted with client regarding further clarification

**Achievements & Extra-Curricular**

* Successfully cleared examination of **Professional Scrum Master - PSM** and become **certified** in **Scrum.**
* Active Participation in Technical Fest and **BUG Hunts**.
* **Won two Bug Hunts**, one on a mobile device (Hike Messenger), another on web app(Crowd Source).
* Many times awarded as **Employee of the Month** for taken initiatives and work done
* Participated in various debate and quiz competitions.
* **Event organizer** in all school and college annual day functions and other technical events.
* Worked part time with **Event Management** companies for clients such as Ministry of External Affairs, Ministry of Science and Technology, MTV, National Geographic etc..

**Educational Qualification**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** |  **Year** | **Board/University** | **School** |
| 10th |  2004 | C.B.S.E. | DAV, New Delhi |
| 12th |  2006 | C.B.S.E. | Columbia Foundation School, Delhi |

**Professional Qualification**

* **Post-Graduation:**
	+ **Masters of Computer Application** from HMR Institute of Technology and Management, Guru Gobind Singh Indraprastha University, DELHI.
	+ Aggregate Percentage of MCA-67%
* **Graduation:**
	+ **Bachelors of Computer Application** from Institute of Management and Research, Bharati Vidyapeeth University, PUNE.
	+ Aggregate Percentage of BCA-55%

**Personal Information**

|  |  |
| --- | --- |
| **Father’s Name** | Mr. Rajkumar Katara |
| **Date Of Birth** | 06/May/1989 |
| **Languages Known** | English & Hindi |
| **Marital Status**  | Single |
| **Sex** | Male |

**Anshul Katara**