**JOB QUALIFICATION -** [LinkedIn Profile](http://www.linkedin.com/in/profileofmilind)

* Overall 25+ Years of IT experience which Includes 10+ Years of **Hands-on Project and Program Management skills** using Agile/Scrum and Waterfall methodologies.

**SKILLS & EDUCATION**

* **Certification:** Certificated Scrum Master **(CSM, PSM),** Pursuing PMP. Successfully completed Six Sigma and Kaizen workshops.
* Knowledge of Cloud Platforms such as Microsoft Azure and AWS, Big Data and Hadoop concepts, Machine Learning, SharePoint, Java, UNIX, SQL, DevOps CICD, SAP core modules and S/4HANA, Tableau, PowerBI, Splunk, Mulesoft, ALM & PLM
* Proficiency in Project Management Tools such as JIRA, Rally, TFS, Kanban, CA PPM, MS Project. Familiarity with SAFe.
* **Bachelor of Commerce** in Accounting and Auditing from University of Mumbai.

**KEY Project/Program Management ACCOMPLISHMENTS**

* @LS&Co**. Mobile App** global implementation (QUONDA App, SAP, HANA, Mulesoft, Tableau).
* @Boeing, (Agile) projects in Data Analytics and Cloud Enablement. (Azure, BigData, Analytics, DevOps)
* @Trek Global, Managed ERP (Agile) program using JIRA and DevOps CICD. (POS, ERP)
* @Nike, HR Migration (Hybrid Agile) program from **(**PeopleSoft to **SAP**) ADP Vendor sign-off on 69 Countries.
* @Hospira, **All SAP Modules** Application Management Portfolio of $1.5M.
* @Carestream, $800K Global Customer Master Data (**SAP MDM**) Quality project.
* @Daimler, **SCM/SAP-EDI** (Agile/Waterfall) program consist of $1M+ budget with multiple B2B Partners.
* @T-Mobile, managed large SAP releases **(All Modules)** partnering with PMO, Business, Technical (Agile) and Operations team.
* @Express Scripts, (Agile) designed automated tools for a PBM Customers resulted in $600K yearly savings.
* @General Electric, ERP AMS project achieved 35% KPI improvement in a year.
* @HP Managed MADO Project- decommissioning of palm-**SAP** Global Trade System and Palm-Informatica.
* **Early IT Career (1987-2005) as an Analyst managed several complex (Mainframe Oracle, EDI, SAP) Technology projects.**

**AREAS OF EXPERTISES**

* Expert in managing all Waterfall based project (Initiation, Planning, Execution, Monitoring & Control, Closure) phases.
* As a certified Scrum Master, well experienced in conducting Scrum Ceremonies with Scrum Teams on Agile Projects.
* Expert in Process Improvements, strategic planning, complex Budget Management, Project Governance, Contracts, Vendor Management, Stakeholder Management, Proposal Development.

**KEY STRENGTHS**

* Passionate servant leader with exceptional Team Connect, Excellent communication skills and forward-thinking mindset with execution at the forefront.
* Effectively manages fast-paced project initiatives involving multiple internal (Onsite/Offshore) teams and external partners with innovative thinking and consensus building.

**INDUSTRIES**

* Clothing, Automotive, Aviation, Aerospace and Defense, Broadband Communications & Media, Telecommunications, Manufacturing & Services, Transportation, Logistics, Consumer Goods, Healthcare Insurance, Medical & Dental imaging, Pharmacy Benefit Management, Pulp & Paper, Steel, Scrap metal, Apparels & Accessories, Oil & Gas.

**CUSTOMER ENGAGMENTS**

* Levi Strauss & Co., Daimler Trucks North America, T-Mobile, Boeing, Trek Global, XPO Logistics, Paccar, Hewlett-Packard, Nike, Carestream, Allergan, Shell, Hospira, BlueCross BlueShield, Foundation Health/Health Net, Express Scripts, DirecTV (AT&T), AirTouch/Verizon Wireless, General Electric, Georgia Pacific, Schnitzer Steel, Proton, Unilever, ITC, Century Rayon, Dorr-Oliver, Digital Equipment Corporation (HP).

**PROFESSIONAL EXPERIENCE in detail - Key Projects**

**Senior Project Manager @Levi’s (Contractor thru Wipro), San Francisco, CA ∙ 04-2019 to 03-2020**

* For Levi’s Global Supply Chain team, Milind implemented Third Party Quality Inspection App (Android & Apple) name QUONDA.
* This on-premise implementation was done for Levi’s world-wide factory locations and Distribution Centers.
* This CapEx Project Governance efforts involved preparation, presentations and tracking of various project life-cycle documents in (Clarity) such as Ready to Start (Business Case, Architecture plans), Ready to Build (Technical project plan, Finance plan), Ready to Deploy (Test strategy plan, Cut over plan, Change Management plan and Support & Ops Plan).
* Actively worked with various project Approval committee members such as (CIO Finance, PPM/PMO, Business, Architecture, Security, Infrastructure, Integration, Testing and Release COE) to achieve timely approvals of the above deliverables.
* As a part of managing the project, monitored and control Third-party Vendors Contract status, Project issues, Risks and Quality.
* Produced, published, and presented weekly/Monthly status reports to Project Team members and Steering Committee.
* Monitor budgets in Clarity and SAP systems using T-Codes for (PR, PO, Service Entries, Invoices) for on boarded Vendors.
* Project tasks also involved Hypercare Support and Service Now model setup using OKTA security (IAM) for Levi Internal and External Vendors identified as Quonda Portal and Mobile App Users.
* Overall Project Team size (30+).

**Project Manager @T-Mobile, Bothell WA (Contractor thru Apex Systems) ∙ 05-2018 to 09-2018,** **(Contractor Thru Tek Systems) ∙ 08-2016 to 09-2016, (Contractor thru NTT Data) ∙ 06-2014 to 06-2015**

* At T-Mobile as a part of the **SAP Change Management Team** successfully managed Monthly SAP software deployments.
* On release efforts worked with Enterprise release Team (Command Center) and Change Board (Remedy) Teams before, during and after each product release.
* Work efforts also involved End-to-End Release activities consist of Agile Projects identification (Intake), Project Life Cycle health reviews with Scrum Masters, PMs, Program Managers and Tech Leads, Release cut-over planning based on code dependencies, Demand and capacity, Mocks, go/no-go and Rollback decisions with release stakeholders and Go-live support.
* As part of the SAP ChaRM Team, achieved automation of SAP Transport Management process. Efforts involved identification of all SAP resources (Dev, Functional, Security, Basis), creation of Org Structure entries, Business Partners, User Roles in ChaRM, UAT, Training, Documentation, project administration and ChaRM Model execution.
* As a Contractor thru Tek Systems, for Enterprise IT group managed various Data warehouse revenue reconciliation and Accounting Controls projects and contributed towards weekly executive program summary Dashboards.
* Average project teams worked with during several monthly releases (100+).

**Senior Project Manager @Boeing (Contractor thru Infosys), Bellevue WA ∙ 08-2017 to 04-2018**

* Under AIMS group, Milind was engaged in driving Boeing Platform and Data projects related to Global Cloud Enablement, Data Analytics and Solutions platform.
* Responsibility included DevOps Automation (CI-CD) of all identified projects.
* Additional engagement efforts involved Cloud enablement (Azure) with Big Data as a service (BDaaS) POC and related data Security Fit for use (FFU) case preparation and presentation to Boing Compliance team. Managed the POC efforts and tasks in JIRA/Kanban.
* As part of the Solutions platform project, worked closely with Boing data scientists and Admins to support the procurement, installation, testing and release of R product as well as Citirx Virtual Machines to User community.
* Worked with Enterprise Product Manager on defining Platform offerings roadmap which included End User Computing Applications like Datalku & Tableau. Using Tableau built enterprise level program summary Dashboard for Analytics Team.
* The objective was to provide enterprise level Projects, Programs and Portfolios real time health status using Tableau Dashboard.
* On another project initiative work with several business area managers to present the DevOps capabilities for Oracle/SQL scripts deployment to production automation.
* Worked closely with Boeing Cloud Architect to define various Cloud offerings Road Map for Boeing IT/Business Stakeholders. Also prepared and resented related security Threat Models to Info Security Leads.
* Implemented project management, Agile, and Scrum methodologies to establish a new iterative software development life cycle. Developed and followed agile project management plan (Agile Ceremonies).
* Team consists of (Technical Teams, Data Scientists, Architects, Business stakeholders, Infra and Security and DBAs. Size: 25+.

**Project/Program Manager @Trek Global, Vancouver, WA ∙ 06-2017 to 08-2017**

* Engaged in driving companies Cloud based ERP program implementation.
* On this project worked directly with Trek CTO in defining the Business Case, SOW, Project Charter, determining DevOps/CICD/Integration Testing (Muelsoft) Tools and Project Methodologies.
* Project duties involved working with Trek Global on-site (DevOps) Team plus offshore partners on POS Application and UI Development efforts.
* Some of the duties as a Scrum Master involved working closely with Product Manager in Backlog grooming and perform end to end Sprint ceremonies with the Scrum Team. Team size (10+).

**Senior Project Manager @XPO Logistics (Contractor thru BizTek People.), Portland, OR ∙ 10-2016 to 02-2017**

* On Data migration project, supported a team of 15 OneCRM IT members to successfully complete the final (UAT, Training and Deployment planning) activities.
* On a separate MDM project, worked with IT leadership and key business stakeholders on blueprinting activities related to Global Customer Master data initiative.
* Activities involved identify key stakeholders located across various XPO divisions and business Units in NA and EU.
* Phase-I was to streamline European Customer Master Data from disparate systems such as SFDC/CRM, SAP, Microsoft Dynamics into MDM.
* Phase-II allowed XPO Global business units around the world to access the Customer Master data asynchronously via MDM tool and Phase-III plan was to allow two-way (synchronous) edits to global Customer Master Data in MDM thru single sign-on with enterprise level data governance.
* In this regard Milind put together all the artifacts related to projects initiation and planning phase. Team size (15+).

**Program Manager @Daimler (thru Syntel), Portland, OR ∙ 07-2015 to 06-2016**

* For Daimler After Market (SAP/EDI) Program, managed (Agile-Waterfall Hybrid) projects assigned in a range of $1M+ in value.
* Organize, assemble and managed project teams consist of FTEs, Contractors, Vendors across the regions.
* Developed Project Approval for Expenditure (AFE) document consists of business case, Investment benefits, schedule, Interdepartmental impact, Risk assessment, Baseline Budget estimates, Etc. Presented the project AFE to IT Governance, project controller, Steering Committee, and drive AFE approvals efforts.
* Establish and met project and/or program objectives such as Scope, Time, Cost, Quality, Risk, Resources, Communication, Procurement, and Integration.
* During the Weekly and Monthly PMO meetings, presented project status, timelines, issues, Risks and upcoming task to the key stakeholders.
* Follow all IT standards. Maintain and manage all project related communication effectively working with Technical Resources, Key Suppliers, Business Stakeholders and Daimler IT Global.
* As a part of the PMO evaluated various Vendor supported supplier management solutions like SAP Ariba, GT Nexus and Syncron.
* Advised best fit solutions to business stakeholders.
* On concurrent Agile projects like DDS Shipment tracking and Competitive Edge performed Scrum Master role working closely with Marketing product owner.
* Coached teams, Scrum Masters, Business Analysts, Managers and Executives on Agile values and principles to promote continuous improvement in practices. Overall Team size (25+).

**MSIT RFP Consultant @Microsoft (Contractor thru Wipro), Bellevue, WA ∙ 10-2013 to 02-2014**

* Worked with Wipro’s RFP team to put together Microsoft’s SAP/EIT proposal response.
* Proposed RFP was to demonstrate Wipro Incident, Problem, Change and Release management capabilities in the SAP managed services areas related to Supply Chain, Human Capital Management & Financial Services.

**Senior Project Manager @HP (Contractor thru Wipro), Houston, TX ∙ 04-2013 to 08-2013**

* Worked with HP’s Global SCM and MADO (Merger, Acquisition, Divestitures and Outsourcing) manager decommission two Palm assets and migration of three assets into HP data centers as read-only live applications.
* This was to support legal department facilitate their tax related off-line queries.
* Contributions allowed HP-IT to reduce support cost by retiring assets which were no longer used and eliminate data center support contract by migrating remaining systems into HP-IT data centers.
* Efforts involved collaboration with HPIT infrastructure, Distributed System Engineering, SAP Basis, DBAs, WebOS Palm business and legal compliance teams.
* Achieved decommissioning of Palm-SAP Global Trade System and Palm-Informatica, Virtualization of palm-data warehouse and palm-business objects and migration of those objects into HP Data Center.
* Project scope included hardware procurement and data migration planning and support related to new HP hardware and OS. Advise Tax and Legal teams with instructions on SAP, DW and BusinessObjects read only reports access procedures. Team 10+.

**Senior Project Manager @Shell Oil (Contractor thru Wipro), Houston, TX ∙ 08-2012 to 02-2013**

* Contributed to Shell’s High velocity, Multi-country, bilingual AutoCAD upgrade project.
* Worked with eleven Shell sites (North America, Brazil, and Canada) focal. During the Planning Phase was responsible for putting together deployment plans, Focal presentations, signoffs, and document Change Management impact on end users.
* Was also responsible for KPIs tracking and dashboard reporting. Managed team of 14 Site Foals (Refinery Managers).

**Senior Project Manager @NIKE (Contractor thru Wipro), Portland, OR ∙ 10-2011 to 04-2012**

* During Nike’s enterprise product release initiative performed PCS team release manager’s role by keeping in constant communication with Enterprise Release management, cross-functional and Technology (SAP, EDI, MDM, BI, Integration, Engineering) teams to deliver successful Quarterly release.
* On Re.New HR Data Migration (PeopleSoft to SAP) project, managed Scrum teams to meet aggressive timelines acquiring ADP Vendor sign-offs from all Fifty plus participating countries in three months working with cross functional teams such as Functional, Development, QAs and country specific regional escalation Managers. Team size 50+.

**MDM Consultant @J&J (Contractor thru Wipro), New Brunswick, NJ ∙ 07-2011 to 09-2011**

* Worked with RFP team lead by Wipro portfolio manager to put together J&J MDM GTIN/GTN project proposal response.
* The response consisted of Wipro understanding of Project needs, J&J expectations, Solution architecture, Key project mile-stones, Resource leveragability, Value drivers, Escalation management, Program Governance plan, PMO Status reporting, Team structure, Commercials, Detail requirements along with Wipro differentiators.
* Proposed RFP was to support J&J business objectives by enabling MDM application to generate, maintain and disseminate GLN & GTIN identifiers as well as extending Customer and Product attributes to support future contracting needs.

**Program Delivery Manager @Hospira (Contractor THRU WIPRO), Lake Forest, IL ∙ 02-2011 to 06-2011**

* As a service delivery manager, managed Hospira entire IT/SAP portfolio stack.
* As the part of Wipro solution practice team advised Hospira management to upgrade existing Data Warehouse landscape after attending Kaizen (process improvement) workshops.
* In this regard was responsible for managing Overall IT SLAs, Customer Communication, Team management, Stakeholder Management, Pre-Sales activities, SOWs, Project Health Maintenance and Reporting.
* Team size: 25+. Participated in Hospira Data Quality Migration workshop.

**Transition Manager @Allergan (Contractor thru Wipro), Irvine, CA ∙ 08-2010 to 12-2010**

* For Allergan during the Transition planning phase of the project, put together detailed transition plan and related delivery SLAs for the SAP core application modules, People and Processes transition checklist detailing the Transition readiness criteria and activities. Team size 25+.
* Transition communication plan clearly outlined the transition contents, targeted stakeholders, frequency, and ownership. Execution phase included Knowledge Transfer, primary & secondary shadow support from transition to steady state efforts.

**SAP MDM Project Manager @Carestream (Contractor thru Wipro), Rochester, NY ∙ 03-2010 to 07-2010**

* As a Project Manager, helped Carestream team achieve their Global master data quality (Customer, SFDC/CRM, Material & Product) goals and standards.
* Throughout various stages of the project effectively conducted and participated in all project meetings with team members and stakeholders as defined in the project communication plan.
* Perform Data Modeling, requirement gathering, Design reviews, implementation, and product testing with technical teams.
* Performed Data quality workshops with MDM team consist of Data Managers, Stewards part of Global business community. Worked with the Carestream IT and Business Team to confirm SLAs and KPIs for the projects.
* Technical objects included (SAP MDM Tool, SAP Customer Master, Material Master, Business Object Data services, SAP Portal, API services, SAP XI/PI). Team size 15+.

**PBM Consultant @ ESI, Saint Louis, MO (Contractor thru Nutech Systems) ∙ 06-2006 to 06-2007, (Contractor thru Yoh IT) ∙ 08-2008 To 03-2010**

* Objective was to implement ESI Pharmacy benefit projects.
* Effectively communicated and worked with all cross- functional teams and stakeholders on various projects such as worker’s compensation, generic drugs billing cycle reduction, Order processing time reduction, Control substance shipment route optimization for deployed soldiers and RX prescription end-to-end processing time optimization from POS, adjudication, updates, billing and revenue. Working with product teams also managed weekly releases.

**Financial Data Migration @Schnitzer Steel (Contractor thru ProDx), Portland, OR ∙ 04-2008 to 07-2008**

* On this finance Data Migration project, worked closely with Program Manager and Business analyst to finalize the business case and the migration requirements.
* Project was to decommission the current JD Edwards and incorporate the same in the existing VMS financial applications.
* In this regard worked on finalizing the design of various JD Edwards systems maintenance screens and reporting programs conversion from JD Edwards to VMS. Designed and developed new FTP procedures to extract general ledger master data as well as transaction data from Oracle applications into existing VMS applications.
* Worked with the oracle and VMS Data architects to deliver functional data staging documents required to facilitate nightly and/or on-demand data transfers from Oracle to legacy.

**Early IT Career (1987 to 2005):**

* As an **Analyst** **Programmer and Project Lead,** worked on several complex (**Oracle, EDI, SAP**) technology projects.
* For international Customers such as Digital Equipment USA, Air Touch, Georgia Pacific, Blue Cross Blue Shield, Foundation Health (now HealthNet), General Electric, DirecTV (now AT&T), Proton Holdings, Unilever, ITC, Century Rayon and Dorr-Oliver.
* More project details upon request.