Sumeet.P. Kumbhar

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Phone: +91 7276864841.

Profile

Salesforce Administrator with 5.9 years of hands on experience. Worked on both configuration and Customization.

Synopsis

* Possess good experience in salesforce.com Configuration.
* Proficiency in administrative task like creating workflows , approval, validation rule, profile, user, roles, page layout, report types
* Excellent knowledge about analytics (Reports and Dashboards).
* Very good understanding of Security aspects of Sales forces CRM.
* Was appreciated multiple times by client for excellent work.
* Knowledge about Apex Class ,Triggers ,SOQL,Visualforce,REST and SOAP API.

Professional summary

 Working as Senior Salesforce Administrator in **TSYS-A Global Payment Company.**

Certifications

 **1. Salesforce Certified Administrator**

 **2. Salesforce Certified Advance Administrator.**

 **3. Salesforce Platform App Builder**

 **4.Salesforce Certified Sales Cloud Consultant**

Technical Skills

* Configuration (Process builder, approval process, Validation rules, record types, Security settings

Profile, Reports and dashboards, data loader, import wizard, App exchange, relationships).

* Basic knowledge about apex, visual force pages.
* Salesforce Analytics.
* CCNA (R&S) and (Voice) trained.

Experience

**1.TSYS-A Global Payment Company**

**Designation:Client Server Software Analyst II (G2)**

* **Projects**

**i)Production Support(28-September-2020 to Present)**

**Process Role: Senior Salesforce Administrator**

Description: Project is based on 3 Org’s under Global Payments. Production support for all the internal users associated with this Orgs.

* Handling day to day issues/request raised by internal users related to ,process builder, page layouts, Permission sets, profiles, reports dashboard component, and other configuration stuff.
* Deployment of changes in Production.
* Performing Data Loader Activities.

**2.Coginzant Technology Solutions**

**Designation:Senior Process Exceutive**

* **Projects**

**i)Application development and support(24-November-2017 to18-September-2020)**

**Process Role: Salesforce Administrator**

Description: Project is based on Agile methodology which require daily interaction with client for status update and enhancement. There are fresh new requirement in every two weeks which get developed and deployed within two weeks. My work involves below tasks:

* Doing configuration changes which involve setting up security, process builder, page layouts, Permission sets, profiles, reports dashboard component, record types and other configuration stuff.

##  **ii) Salesforce.com support**

* Interacting with clients of salesforce.com and customization of org.
* Creating reports and Dashboards.
* All the configuration stuff as per the requirement by the client

**3)Tata Communications Transformation Services Ltd.**

 **Total Experience: 2 Years**

 **Designation: Jr. Customer Service Executive**

1. **PROJECT: FUZE (8-October-2015 to 30-October-2017)**

 **Process Role: VOIP Engineer-Served as SME (L1 Support Engineer) in Service AssuranceTeam and Salesforce Administrator**

* Part of Service Assurance team for Unified Communication (UCC) services provided by Fuze.
* Part of Salesforce Admin team for Salesforce ticketing tool used by Fuze

 Education

* **Education Profile:**
* **Bachelor of Engineering** in Electronics and Telecommunication

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| --- | --- | --- | --- |
| **Course Name** | **University/Board** | **College/School** | **Aggregate %** |
| B.E  | Pune University | Zeal Institute’s DCOER,Narhe, Pune | 64.40 |
| HSC | Maharashtra State Board |  Jaihind Junior College,Pimpri, Pune | 68.67 |
| SSC | Maharashtra State Board | ST Andrew’s High School, Chinchwad, Pune | 80.46 |

Personal Details

Name : Sumeet Prabhakar Kumbhar

Date of Birth : 13/9/1992

Gender : Male

Marital Status : Single

Languages : English, Marathi, Hindi

Address : Metropolitan Housing Society ,Link Road Chinchwad Pune-411033

Hobbies : Playing Cricket and Badminton

Declaration

I hereby declare that the above information provided is true to best of my knowledge and belief.

Date:

Place: SUMEET PRABHAKAR KUMBHAR