RESUME

Name: - Shubham Bedarkar
Email: - shubham.bedarkar98@gmail.com
LinkedIn ID- shubham-bedarkar-273918150
Mobile No: - 8966858615 , 8770419780

Career Objective

To be a successful professional in a globally respected company and to achieve the objectives of the company with honesty and fairness and to continuously upgrade my knowledge and skills.

Previous Work Experience

I have total 2.6 Years of experience as SNOC Engineer/Technical Support Engineer.

- **Organization: Network Techlab Private Limited.**
- **Client: Vodafone Idea Limited.**
- **Partner: Hewlett Packard**
- **Position :Technical Support Associate**
- **Duration : From 16 April 2018 to 16 Oct 2020**

Academic Performance

Qualification	College/School	Board/University	Year	Percentage
MSC (IT)	PCG College Khandwa	DAVV Indore	2017-2020	65%
BSC (CS)	PCG College Khandwa	DAVV Indore	2014-2017	64%
S.S.C	Govt. HSS Pandhana	MP Board	2010-2011	59%
H.S.C	Govt. HSS Borgaon Bujurg	MP Board	2013-2014	60%

Professional Certification

* CCNA(Cisco Certified Network Association)
* MCSA(Microsoft Certified SystemsAdministrator-2012)
* MUPC(Microsoft Unlimited Potential Course) 2013
* MUPC((Microsoft Unlimited Potential Course) 2008

Professional Responsibility

Networking Responsibility: -

* **Hands on Experience of Aruba Cloud, Aruba Instant.**
* **Hands on Experience of HP SWITCH 2530, Cisco Switches- (8 Port, 24 Port)**
* **Hands on Experience of Aruba Access Points (Indoor and Outdoor)**
  - Perfect knowledge of configuring switches and IAP's.
  - Assessing and escalating technical issues in support of HPE-Aruba TAC and product.
  - Ability to operate inter-dependently with a diverse realm of personnel to draw expertise in problem solving.

- Performing network maintenance and system upgrades including service packs, patches, hot fixes and security configurations.
- Work within established configuration and change management policies to ensure awareness, approval and success of changes made to the network infrastructure.
- Good knowledge of Aruba CCPM (ClearPass Policy Manager).
- Good knowledge of OSM Task (Order and service Management).
- Good knowledge of NSS Mobile app (Vodafone-Field engineer and warehouse app).
- Good knowledge of Vodafone Feasibility Dashboard 4.0
- Good knowledge of SIEM's system and tool integration initiatives/projects **Fortinet firewall, Fortinet ACL .**
- OS installation & OS familiar with:-Windows 7, Windows 8, Windows 10, Windows server 2012 & 2012 R2 , Windows server 2016 .
- Good Knowledge of Booting Process.
- Good Knowledge of Vmware work station(VM Machines)
- Routing- Configuring Static and Dynamic routing (EIGRP, RIP, OSPF) Protocols, Basic knowledge of BGP Routing Protocol, Natting.
- Switching-VLAN, VTP,STP, Trucking.
- Basic of Active directory, Outlook, FTP,DNS, DHCP.
- Software and applications - Ms Office –XP,2000,200, 2012, Ms Project, Ms Site Server, Team viewer, any desk, Packet Tracer, Turbo&Turbo C , E-Share, Business Works Etc.

Technical Responsibility:

- Troubleshooting the users Network related issues
- Remote support of on-site engineers during installation
- Remote troubleshooting and fault finding if issues occur upon initial installation
- Liaising with project management teams, third-line engineers and service desk engineers on a regular basis.
- Network connectivity troubleshooting, ping, telnet.
- Configuration and troubleshooting of cisco routers.
- Configuring and managing Huawei Router,
- HP switches and AP's(Aruba).
- Breaking Aruba SW password through CLI.

Windows Responsibility: -

- Installation and updating of operating system and other software
- Installation and Configuration of Outlook.
- Troubleshooting of outlook related issue
- Computers, Printers, Peripherals installation
- troubleshooting network related issue of users
- Troubleshooting of BSOD.
- Troubleshooting boot related issue.
- troubleshooting of hardware related issue

HPSM Ticketing Tool:-

- Hand on experience in HPSM ticketing tool i.e. –
- Providing L2/L3 support for Client/ PROD issues
- Management of Incident.
- Management of Request.
- Management of Problem.

Aruba Cloud:-

- Hand on experience on Aruba cloud
- Add Devices like Access point, Switch, Router.
- Managing and troubleshooting these all devices from cloud.
- Configuration of switch Router and access point from the cloud.
- SSID creation and configuration, SSID Rule Changing.
- Mac Addition, Mac Deletion, Mac Blocking, Mac Filtering.
- Creating Splash page by using HTML coding and configuring splash page.
- Allowing and denying web based policy by ACL.
- Providing authentication based on MAC and OTP for SSID
- TAC Raising, TAC Case Managing, TAC Closing.

Personal Details

- Name   : Shubham Bedarkar
- Date Of Birth   : 05 Feb 1996
- Gender   : Male
- Mobile Number   : +91-8966858615, 8770149780
- Email ID   : shubham.bedarkar98@gmail.com
- Languages known : English,Hindi,Marathi.
- Hobbies   : Internet surfing, watch tech news, Listening Music, travelling .
- Strength   : Work well as team member or Can work under pressure,
                      Meeting the deadlines, work with rotational shift .
- Address   : 41/4 Murlidhar Society , Wadgaon Sheri, Pune 411014

Declaration

I hereby declare that above furnished particulars are true to the best of my knowledge and belief.

Date:-   Sincerely

Place :-   Shubham Bedarkar