

Email:Aju88851@gmail.com
Phone:8125812653.

Salesforce Developer – Madisetty Ajay kumar

SUMMARY

- **Around 3+ years of IT experience in analysis, design, configuration** and development of various **CRM** and web-based applications, which includes **Salesforce.com platform, Sales Cloud, Service Cloud as an Administrator, Developer and Tester.**
- Actively participated in various phases of the system development life cycle (**SDLC**) by implementing methodologies such as **Agile (scrum).**
- Strong experience with Administration, Configuration of applications using **Salesforce CRM in Sales Cloud, Service Cloud.**
- Strong Experience in **Agile methodology** and involved in grooming, planning, team ceremonies, program increments and scrum calls.
- Experience in designing of Custom Objects, **Custom Fields, Pick lists, Page Layouts, Workflow Alerts and Actions, Validation Rules, Dashboards, Email Services and Custom Tabs**
- Strong knowledge on Administration setup, **Apex, Visual force,** and experience with different **SFDC** development tools like **Force.com.**
- Experience in developing client-specific solutions on force.com platform using **Apex classes and Triggers, Visual force, Force.com IDE, SOQL and SOSL.**
- Experience in integration of **Salesforce.com** applications with other applications with an emphasis of the **Web Services/XML.**
- Proficient in designing the components using **Objects and Fields, Page Layouts, Visual force pages, Apex classes, Controllers & Triggers.**
- Possess Comprehensive understanding of **CRM business** processes like Lead Management, Account Management and Case Management.
- Skilled in customizing standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads as per client's need.
- Worked on custom objects, custom fields, **Pick list Queues, Public Groups, List Views,** Snapshots and Email Alerts generation according to application requirements.
- Hands-on experience in analyzing business requirements, Entity Relationship diagram (**ERD**) and implementing them to Salesforce objects using **Master-Detail, Lookup** relationships.
- Knowledge in Salesforce.com SFA, Force.com Apex Classes, Apex triggers, Integration, Visual force, Force.com API, **SOQL, and SOSL.**
- Effective employment of using **Data Loader, Import Wizard** and Data Manipulation Language for data migration and management in bulk.
- Worked in developing, executing, and managing Unit testing, Integration testing, System testing, Regression testing, GUI testing, and **User Acceptance Testing (UAT).**
- Excellent communication skills have a clear understanding of Business Procedures and Ability to work as an individual and also as a part of a team.
- Development of Aura components .
- Creation of LWC components.

TECHNICAL SUMMARY

Salesforce.com	Salesforce CRM, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Apex Web Services, VisualForce (Pages, Component & Controllers), Triggers, Validation Rules, Workflows, Approval process, Email Templates, Formulas, App Exchange, Salesforce.com, Roles & Profiles, Dashboards, Reports, Custom Report Types, Batch and Scheduled Apex, Custom Settings and Change Sets deployment
Tools	Apex Data Loader, Eclipse IDE, VS Code, JIRA and PostMan.
Databases	Oracle, SQL & PL/SQL and MS Access
Operating Systems	UNIX and Windows XP/ VISTA/7/ NT/ 2000/ 2003 Web Services XML, WSDL and SOAP
Web Technologies	HTML, HTML-5, DHTML, CSS, CSS-3 and JavaScript, JQuery
Languages	C, C++, SOSL, SOQL, Apex, Java & J2EE
SDLC Methodologies	Agile Scrum

EDUCATION

- Bachelor's in computer science, Malla Reddy Engineering College, INDIA 2019

PROFESSIONAL EXPERIENCE

Organization: CubeSpace Technologies PVT LTD

JUNE 2022 – Present

Client: Internal

Role: Salesforce Developer

Description: It is related to a sales cloud where they want to capture the information of the sales executive interaction with the customer. As well as the different partners Associated with different organizations.

Responsibilities:

- Understand, Design & Map for business process to Salesforce
- Worked on lightning components.
- Worked on Client-side controller and server-side controllers
- Worked on styles by Using SLDS tags.
- Working on aura components.
- Implemented complex business logic using Apex and lightning components.
- Test Code Coverage.

Organization: Globallogic
September 2021 – June 2022.
Product: Webash.
Role: Salesforce Developer

Description:

Webash is related to real estate structure where it is used to provide the land for lease/rent to establish solar panels, industries and wind mills etc.

Responsibilities:

- Understand, Design & Map for business process to Salesforce
- Web service callouts with other systems by using apex REST API
- Web service callouts with JSON and XML data
- Response handling and updating into Salesforce
- Test Code Coverage
- Creating an Objects, Fields, Approval Process, process Builder.
- Creating Buttons, Display the Fields On the Related Objects as per the business Requirement.
- Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visualforce pages, Batch class, Schedule class to develop custom business logic.

Organization: Globallogic
Dec 2020 – August 2021
Client: Apttus.
Role: Salesforce Developer

Description:

Apttus is an service related where they want to route the cases to an particular agents depending on the skills, and the channel by using the skill based Routing. So that the agents can handle the cases and resolve the issues of an customers

Responsibilities:

- Worked on various administrative tasks involving designing of Custom Objects, Fields, Workflows. Process builder.
- Resolving the issues faced by the customers
- Created various reports and dashboards.
- Assignment of permission sets.
- Removal of the Packages.
- Creating community users.
- Interacting with the customers through the mail and resolve the issues and close the tickets if the issues is resolved.

