Chandana Aasam

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**Professional Summary**

* Having 3 + years of experience in the IT industry on Salesforce.
* Having good working knowledge & designing of custom objects, custom fields, role based page layouts, Creating Roles, Profiles, Email Services, custom links, related lists, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual force Pages, Dashboards and various other components as per the client and application requirements
* Expertise in various Standard objects like Accounts, Contacts, and opportunities, Cases, Leads, and Campaigns. Reassignment of this objects based on change in owners.
* Created the Validation Rules, email templates and custom workflow Alerts and Actions, page templates, Approval Process, process builder for automated lead routing, lead escalation and Email Alerts, Extensive experience in developing Controllers, formula fields, Apex classes and Triggers.
* Expertise in analyzing business requirements master-detail relationships, lookup relationships.
* Used different data tools – Apex Data Loader, Import Wizard, SFDC Data Export, Sandbox environments & Force.com IDE tools, Mass Delete, change sets for deployment.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Involved in Unit Testing and writing Test classes and de-bugging.
* Experienced software developer with knowledge Java script, JQuery Basics, CSS, APEX Web Services API development skills, Visual Force, APEX Batch jobs and Scheduled jobs & Just know for SOQL, SOSL.
* Experience in Eclipse IDE with Force.com Plug-in for writing business logic in Apex programming language.
* Ability to work well on own initiative and as part of team; excellent organizational skills and Ability to adapt quickly to challenges and changing environment.
* Excellent team player, self-motivated, quick learner with good communication skills and trouble-shooting capabilities.

**Work Experience**

# Working as a Salesforce Developer in HCL Technologies, Bangalore from May 2018 to till date.

**Educational Qualification**

|  |  |  |
| --- | --- | --- |
| **Degree / Certificate** | **University / Institute** | **Percentage (%)** |
| **BSC** (MPCS) | **Loyola Degree College**  **YogiVemanaUniversity** | **77%** |
| **Intermediate** (MPC) | **Andhrapradesh Board of Intermediate Education** | **78%** |
| **SSC** | **Board of Andhrapradesh for secondary** | **92%** |

Technology experience & skills summary

|  |  |
| --- | --- |
| **Salesforce Tools** | Lightning ,APEX, Visualforce, SOQL, Data Loader, Import  Wizard. |
| **Web Technologies** | Aura Components, JavaScript, CSS, HTML. |
| **Operating Systems** | Windows-10 and earlier. |

Project # 1

***Project*** : ***Customer visit* Center**

# Client: Dell

**Role: Salesforce Developer**

## Description:

The Customer Visit Center provides an opportunity for customers and non-customers to schedule their meetings as per requirement. This product enables users to plan visits in a more pre-planned way. Users can plan their agenda, customize it at any instance. This app acts as an interface between client and user. Once the user submits his proposed agenda for the meet, the request is processed by a scheduler. Scheduler closely works with the requests received, assigns Briefing Manager for Full Service Request type and tracks progress of day to day activity.

## Roles & Responsibility:

* + Gathered requirements and understood the business flow.
  + Created Custom objects like Customer Information, Agenda, Strategic Plan, Scheduler, Managers, and Activities.
  + Designed various pages like Customer Visit Page, Scheduler Page, Briefing Manager Assignment Page, Request status Page, Tracking Page, User Profile Information Page
  + Worked on Sites.com
  + Created different Record Types, Page Layouts, creating profiles for Each user
  + Created validation rule, workflow rule, Email Services, Permission Sets, Feed Tracking
  + Worked on Reports, Dashboards, also overriding the Existing Standard objects.

Project # 2

# Project: Travel Management System

***Client*: Nous**

# *Role*: Salesforce Developer Description:

The application allows Users to create the request for travelling across the globe for the business. This is a three level approval application, which will be redirected to different departments for approvals / rejections. Here user raises request for tickets and travel expenses money. When travel expenses is approved mail will go to finance team for approval else mail will go to finance team for approval else mail will go to admin team for ticket. Once final approval is completed tickets will be sent to user through system-generated mail.

# Roles & Responsibilities:

* Involved in documentation to create TDD, Test Case Design, and End-User Guides.
* Involved to deploy project development sand box to test sandbox.
* I have created custom settings, email settings, email templates, apex classes, visualforce pages, custom buttons, triggers, custom applications and wrote validation rules and http Callouts.
* I have created workflow rules and email alerts and approval process.
* Implemented batch apex and schedule apex.
* Implemented multiple test classes for different apex classes.