**Indrajeet Kumar**

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OBJECTIVE:

To use my technical and inter-personal skills to deliver best at my work place in order to achieve organizational goals and for self-development.

WORK EXPERIENCE & TECHNICAL SUMMARY:

* I have worked primarily on OpenText Content Server 10.5, 16.X. Archive server 10.5,

OTDS (OpenText Directory Services), Invoice/Business Capture Center (ICC/BCC) 7.5,

16.3, OpenText Capture Center (OCC), Enterprise Scan and do have basic knowledge of SAP-VIM (Vendor Invoice Management).

* 5.3 years of experience in implementing, consulting and support for Enterprise

Content Management (ECM) solutions and image capturing based on OpenText

Content Server, Archive Server, Extended enterprise Content Management(xECM) and Invoice/Business Capture Center.

* Search administration
* Web reports
* Live Report / Database query’s
* Active view
* Workflow
* Log analysis
* Blazon installation and configuration.
* OCC installation and configuration.
* New system installation and configuration of Archive server 10.5
* OTDS (OpenText Directory Services)
* ICC/BCC Upgrade
* Enterprise Scan installation and configuration
* BCC 16.3 new system installation and configuration with SAP-VIM and Archive Server
* Exposure to client interaction and resolving the technical issues by establishing right

coordination with the client.

* Worked as a proactive team member to understand the requirements put up by the   
  client and to solve the issues within the Service Level Agreements.

CURRENT COMPANY:

### Company : Atos Syntel Pvt Ltd

**From** : 11th May 2020 to till date

**Designation**:OpenText Consultant

PROJECT:

SIEMENS FINANCE SERVICES: May 2020 to till date

* Siemens is a German multinational conglomerate company headquartered in Munich and the largest industrial manufacturing company in Europe.

**ROLES & RESPONSIBILITIES:**

* Creating live reports and web reports depending on client requirements.
* Development and Maintenance of application running on multiple OpenText components.
* Work related to transport warehouse and object importer.
* Handled issues related to Content Server functionalities like Live Reports, Web Reports, Brava, OTDS.
* Analyzing the different kind of logs, like cs log, otds log, trace log, thread log, agent log etc.
* User administration and managing custom group.
* Blazon installation and configuration
* OCC installation and configuration
* Work on continuous service improvement plans with team and clients.
* Worked on resource planning, provided training on Content Server, actively participated in Management work.

**Tools:** OpenText Content Server 16.2, Archive Sever 16 and OpenText Directory Services 16,

OpenText Capture Center.

PREVIOUS COMPANY:

### Company : Infosys LTD

**From** : 3rd DEC 2018 Apr 2020

**Designation**:OpenText Consultant

PROJECT:

MLCL: Dec 2018 to Apr 2020

* MLCL is a major [Australian](https://en.wikipedia.org/wiki/Netherlands) insurance company.

**ROLES & RESPONSIBILITIES:**

* Installation and Configuration of OpenText Content Server 16.x, IIS, etc.
* Creating live reports and web reports depending on client requirements.
* Handled issues related to Content Server functionalities like Live Reports, Web Reports, Active view, Transport warehouse.
* User administration and managing custom group.
* Work on continuous service improvement plans.
* Worked on resource planning, provided training on Content Server, actively participated in Management work.

**Tools:** OpenText Content Server 16.2, Archive Sever 16 and OpenText Directory Services 16

PREVIOUS COMPANY:

### Company : Capgemini Technology Services India Limited

**From** : 27th Jan 2016 to 23rd Nov 2018

**Designation:** OpenText Consultant

PROJECTS:

DIY: Jan 2018 to June 2018

* Maxeda DIY Group is a market leading DIY retailer that operates 389 stores across the Benelux with over 7,000 employees.

**ROLES & RESPONSIBILITIES:**

* New setup of multiple OpenText components.
* Installation of the prerequisites which includes SQL Server, Tomcat.
* Installation of Business Capture Center (BCC) 16.3.
* Installation of Archive Server 10.5.
* Installation Enterprise Scan 16.0
* Configuration of BCC, VIM, SAP Logon, Archive server and Enterprise Scan.
* Coordinating with SAP teams for issues related to BCC while integration of BCC with VIM (Vendor Invoice Management).

**Tools:** Business Capture Center 16.3, Archive Sever 10.5, Enterprise Scan 16.

ASR: April 2016 to Nov 2018

* ASR Nederland is a major [Dutch](https://en.wikipedia.org/wiki/Netherlands) insurance group based in [Utrecht](https://en.wikipedia.org/wiki/Utrecht).

**ROLES & RESPONSIBILITIES:**

* Provided end-user support for OpenText Content Server.
* Creating live reports and web reports depending on client requirements.
* User administration and managing custom group.
* Analyzing the different kind of logs.
* Maintenance of application and handling of minor, major enhancement for existing customized functionalities of application.

**Tools:** OpenText Content Server 10.5, Archive Server 10.5, OTDS

Mediq: April 2016 to Nov 2018

* Mediq is a Dutch health care company, which provides pharmaceuticals and medical supplies, by operating apothecaries and by delivering to medical centers and patients.

**ROLES & RESPONSIBILITIES:**

* Coordinating with SAP teams for issues related to ICC and VIM.
* Interaction with client directly to resolve the issue they are facing.
* Maintenance of application and handling of minor, major enhancement for existing customized functionalities of application.
* Communicate and coordinate with project stakeholders for activity follow-ups.
* Coordinate with Open text for product issues/bugs and recommendations.

**Tools:** Invoice Capture Center 7.5, Archive Sever 10.5

Cargill: April 2016 to Nov 2018

* Cargill acquired Provimi, a global animal nutrition company with offices in the Netherlands**.**

**ROLES & RESPONSIBILITIES:**

* Coordinating with SAP teams for issues related to ICC and VIM.
* Interaction with client directly to resolve the issue they are facing.
* Maintenance of application and handling of minor, major enhancement for existing customized functionalities of application.
* Communicate and coordinate with project stakeholders for activity follow-ups.

**Tools:** Invoice Capture Center 7.5, Archive Sever 10.5, Enterprise Scan

TECHNICAL SKILLS:

* ECM Tool: OpenText Content Server 10.5, 16.x; Archive Server 10.5;
* Other OpenText tools/modules: ICC/BCC; Brava, SAP-VIM(Basic)
* SQL: Microsoft SQL
* Ticketing tool: Service Now, BMC Remedy, Jira
* Operating Systems: Windows

EDUCATION DETAILS:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Degree** | **Year** | **Board/University** | **Specialization** | **Class** |
| B.E. | 2015 | Mumbai University | Electronics | 1st class |
| HSC | 2011 | Maharashtra State Board | Science | Distinction |
| SSC | 2009 | Maharashtra State Board |  | Distinction |

PERSONAL DETAILS:

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| **Date of Birth** | 07th March 1993 |
| Languages Known | English, Hindi and Marathi |
| Address | Haridarshan apt, Plot no-16, Flat no-302, Sector-9, Khanda Colony, New Panvel West-410206, Navi Mumbai Maharashtra |

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Navi Mumbai (Indrajeet Kumar)