Curriculum Vitae

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CAREERS OBJECTIVE

To be associated with an organization that is progressing dynamically and where I can use the best of my abilities as an IT professional to grow up my Organization and be reputed for my hard work and smart work without stopping my learning process.

SUMMARY

• A Result oriented professional with around 11+ years of IT operational and Infrastructure Experience in the Automotive Manufacturing Industry.

PROFESSIONAL EXPERIENCE: -



Atlas Copco India Ltd (Randstad) working as IT Infrastructure and Operation

Specialist from September 2021 to till date.

Responsibilities:-

- Managing and maintaining VMware Virtual Infrastructure.
- Supporting more than 100+ Windows Servers.
- Perform data backup and disaster recovery operations.
- Installed, configured & troubleshot Operating Systems Win XP, Win 7, Win 10, Win 2003, Win 2008 & Win 2012 Server, Win 2016 & 2019.
- Installing OS through the SCCM server and Monthly patches in the system.
- Ensure that network and peripherals are working properly; printers, scanners, and related hardware configuring the new LAN /WAN devices like switches & Routers.
- Vcenter server administration
- Managing ticketing tool Service Now.
- Installing & configuring Active directory & managing their Objects. Created user IDs, roles, groups OU's, etc. Managing Active Directory Users, Computers, Servers, etc.
- Laptop/Desktop, Network, Network Device, and Other IT hardware troubleshooting.
- Administration of Datacenter UPS, Center Cooling system, and other devices.
- HPE Server management and Upgrade, HPE Firmware Upgrade, Esxi Host Upgrade.
- Manage the VMware HA, Cluster, and VM servers using Vcenter.
- Upgrade Server 2012 to 2019. Using the HPE Simplivity to take VM Servers backup and restore.
- SAP Basis Administration and coordination of Functional module with SAP Team
- To ensure license compliance for Microsoft, SAP & other Software



Mothersumi Design and InfoTech Limited working as Technology Specialist from Aug -2020 to Sept

2021

Responsibilities:-

- Installed, configured & troubleshot Operating Systems Win XP, Win 7, Win 10, Win 2003, Win 2008 & Win 2012 Server, Win 2016 & 2019.
- Configuring, Managing File server folder Permission & take daily Data Backup using Symantec backup application & Veeam Backup Application.
- Installing & configuring Active directory & managing their Objects. Created user IDs, roles, groups OU's, etc. Managing Active Directory Users, Computers, Servers, etc.
- Installing OS through the **SCCM server** and Monthly patches in the system.

- Managing and maintaining VM Ware Virtual Servers and Client configuration.
- Administration of DNS & DHCP, Configured Group Policy Objects to create a secure Windows Infrastructure.
- Periodically downloaded patches and updates for applications and OS along with identifying and deploying service packs And Anti-Virus updates.
- Manage the VMware HA, Cluster, and VM servers using Vcenter.
- HPE Server management and Upgrade, HPE Firmware Upgrade, Esxi Host Upgrade,
- Upgrade Server 2012 to 2019. Using the HPE Simplivity to take VM Servers backup and restore.
- Configuring and updating Antivirus at the client-side like MacAfee.
- Configuring and Updating Traps (Cortex-XDR) in Computer Systems.
- Providing Remote support through using Ammy Admin, Team Viewer, Lync, Skype, Show My PC, and Any Desk, Microsoft Teams.
- Diagnose & Resolve end-user Network or Local Printer problems, PC hardware problems, Emails, Internet & Local Area Network Access problem.
- Firewall Management to control the Network Security SSL VPN PPTP Port security etc. (Sophos, Forritinate, etc)
- Managing ticketing tool. Cherwell Application, JIRA ticketing tool, and Service Now. Managing EOL tester Machine and Data backup.
- Semantic Backup software (Backup Exe 16 & Backup Exe 20.3) Backup Application used for daily backup and weekly full backup.
- Laptop/Desktop, Network, Network Device, and Other IT hardware troubleshooting.
- SAP Installation, User creation, deletion, Material management, Purchase Requisition, Vendor Creation, etc.
- VM ware Server installation, VM Host management, VM server Host Creation.
- MES troubleshooting also supports all Production related software.
- To Manage and Maintain Software compliance, Patch Compliances, OS Compliances, and AV compliance.
- IT Audit Handling (Asset management, Software asset management, Vulnerability Assessment)



KSH International Pvt. Ltd as Sr. System Administrator IT form 2018 –2020

- I was Responsible for IT Infrastructure support for KSH 3 Plants
- Install, configure, and managed Sophos XG 115 Firewall
- Panasonic VC Installed and implemented across the KSH Plants
- User mailbox, management & troubleshooting. Active Directory users and group management.
- Renovated the OLD IT Datacenter servers
- Implement, Manage, Monitor, and Troubleshoot Domain Server.
- Symantec Endpoint Protection Manager
- Create Users and made appropriate rights for accessing departmental data into the Backup device NAS (IOMEGA)
- Ensure that network and peripherals are working properly; printers, scanners, and related hardware configuring the new LAN /WAN devices like switches & Routers.
- Support and coordinate to implement Microsoft Dynamic 365 On-premise F&O.
- Proactively Support to all end users and management to resolve their day-to-day Desktop, Software, and Network issues.
- Manage SLA of ISP Services Leased Line, MPLS Link Services.

YAZAKI India Technical Center, Bengaluru, Karnataka as an IT Executive Engineer from 2017 to 2018 Job Profile: -

- I am responsible for taking care of Total IT Infrastructure, Software, VMware, Networking, Licenses Management, Antivirus Server, Software Development Tools, Backup and Restore, Active Directory, File Server, Print Server, SFTP and IIS, etc. to ensure that smooth operation of Yazaki Technical Center.
- Installation, Configuration, and Troubleshooting of the following software including management of Licenses, Procurement, Vendor Coordination, and conversation node licenses to floating licenses:-

- LDRA Software Installation and Configuration, Vector Can analyzer, Can Diva, Enterprise Architecture Tool, PTC integrity 10 client configuration, CollabNet SVN Server installation and IIS Configuration along with SVN Tortoise Client Integration, VPN Client Setup and Testing with Tool, beyond compare tool, Notepad ++, Collabnet Team forge Server Setup and test with the client,
- WSUS Server Configuration and deployment of windows patches.
- Data Center Management maintaining the Server & Network Uptime for Yazaki.
- Having a thorough knowledge of Desktop configuration/installation/troubleshooting.
- Hands-on experience on VMware, Venter, ESX 6.0 and above, VM provisioning, troubleshooting...
- Setup and Configuration of Version control tools like SVN, GIT, PTC Integrity, etc.
- Setup and Configuration of Bug Tracking tools like Bugzilla, JIRA, etc.
- Actively participate for implement of the Security Policy and worked as a CFT member for ISMS.
- Setup and Configuration of Vector Tools like CANOE, CAN DIVA, etc.
- Setup and Configuration of LDRA Tools like TRMisra, TBRun, LDRAunit, etc.
- Setup and Configuration of Software Development Tools and IDEs like Visual Studio, IAR, Greenhill's, etc.
- Microsoft Office, Microsoft Visio, Outlook, Business Skype, Virtual Image creation.
- Install, Configure, and testing of Polycom VC, Mitel Voice EPABX with Setup of IP Phones VVX 310 410.



Minda Stoneridge Instruments Limited worked as Corporate IT Executive - 2015 – 2016

- Taking care of all IT Operations and Filed Workplace Support, Total IT Infrastructure Support.
- Dell Power Edge 710 and 720 Daily Servers Health Monitoring.
- Checking disk usage, Monitor RAID Alarms, Updates all Server's OS Security patches, Checking for Hardware errors, checking server utilization, Review of system security
- Proactively Support hardware and software first and second line support to the end-users to troubleshoot the
- Daily diagnose and analyze the issues. Installation and Configuration of Microsoft-based platforms.
- Create, Configure and Disable user accounts through Active Directory. (Windows Server 2008 R2)
- Complies and adheres to the Service Level Agreement (SLA).
- Handling IT setup of about more than 200+ users with two associates reporting to this position.
- Windows Server 2003, 2008 R2, 2012 installation, Deployments, Troubleshooting
- Responsible for Windows Active Directory including managing and creating Groups and Users for
- Providing various levels of Access Permissions.
- AWS Cloud S3 data storage Administration
- Symantec Desktop and Laptop Option 7.6 for Users Backup and Restore Solutions

Fujikura Automotive India Pvt. Ltd (Japanese Wiring Harness MNC, Greenfield Start-up Company) Worked as a System Engineer 2013 -2015

Job Profile:-

- Heading IT department with the responsibility of IT applications, IT infrastructure & SAI Center of Excellence to support Fujikura globally
- Hands-on Experience with the Greenfield Start-up Company, Setting up various IT Operations and Services, ERP System Implementation, Implementing Active Directory and Services, DNS, DHCP, WSUS, DLO, NAS, Managing SLA and OLA, Desktop, Laptop and Server Support, HP 5130 Series Manageable Switches, IBM System x3630 M4 Server, Group Policy Management, Barcode System Implementation, IT Call System, etc.
- Windows Patch management through WSUS.
- Documentation related to ISO 9001:2008, TS16949:2009.
- Implementing, Managing, Monitoring, and Troubleshooting Hardware Devices and Drivers
- User mailbox, management & troubleshooting. Active Directory users and group management.
- Remote Desktop for users using Tight VNC and Team Viewer
- Implement, Manage, Monitor, and Troubleshoot Domain Server.

- Installation of Kaspersky Endpoint Protection Anti-Virus, Configuring Policy, and Deploy within Network
- Ensure that network and peripherals are working properly; printers, scanners, and related hardware configuring the new LAN /WAN devices like switches & Routers.
- SAI System Implementation and Troubleshooting of all LAN-related faults, devices like Switches & Switches &
- HR Payroll System Support like support to install Admin Module and Integration Biometric Devices and handover MIS Report to HR Dept.
- Proactively Support to all end users and management to resolve their day-to-day Desktop, Software, and Network issues.
- Manage SLA of ISP Services Leased Line, MPLS Link Services.
- Configuring POP & IMAP accounts in Outlook for users. Recovering, repairing, and troubleshooting PST-OST related problem



SIDDHI FORGE PVT.LTD as Sr. System Administrator 2008 - 2013

Job Profile:-

Provide IT Infrastructure Support for the entire SIDDHI GROUP, Siddhi Precision, BCPL, and Perfect Industries.

- Heading IT department with the responsibility of IT applications, IT infrastructure & SAP Center of Excellence to support Siddhi Group.
- Working on SAP R3 4.7 Technical as well as Functional Module Support.
- Worked on SERVER 2000, 2003, and 2008 r2. Windows Client OS XP and windows 7 Professional
- Preparing the Reports of the site Daily, Weekly & Monthly for better analysis of the IT infrastructure and performance. Implementing, Managing, Monitoring, and Troubleshooting Hardware Devices and Drivers
- Running SAP Production and Development Servers on HP ProLiant ML 350 and 370 Servers
- Configuring POP & IMAP accounts in Outlook for users. Recovering, repairing, and troubleshooting PST- OST related problem
- Maintaining Local & Network Printers and SAP Spool Print Services.
- SAP R3 Support for Production Server and Development Server and Renewal of license fees and implement the new version.
- Maintain Document Numbering Series on Fiscal years in SAP R3 System.

Additional Knowledge

- Operating System: Microsoft Windows 7/8/10 and Server OS like Microsoft Windows Server 2008/2012/2016/2019. Linux OS: CENT OS / Ubuntu
- JIT (Just in Time) JIT Call System for KSK Project done for Volkswagen and Fujikura Pune
- Coordinate with EDI Vendor to implement FORD EDI SYSTEM
- Installation of Design Software like AutoCAD, CATIA, PROE, UNIGRAPHICS, DELCAM, Vector Studio, Vector Canoe, Vector CANDiva, Vflash, DPS, LDRA, Greenhills, EA Tool, Software Tools, etc.
- Implementation of Zabbix Network Monitor tool
- Implementation of Veeam backup
- OS, Patch Deployment through SCCM. Server migration etc
- Sending and up to date of Software Compliances, AV Compliance, In-place upgrades, Monthly patch compliance, OS Compliance, and office compliance reports to the Global IT Team.

Academic Qualification:

- BE Computer Science Dr. C.V. Raman University 2015 (working professional, Bilaspur)
- Diploma in Computer Engineering 2012 (working professional) (DVIIT, Aurangabad)
- Advance Diploma in Computer Hardware & Networking

Engineering -2005 (Jetking Computer Hardward & Nativerking Institute





■ ITIL v3 Foundation Certified -2015





Microsoft Certified Azure Administrator AZ-104



Microsoft 365 Certified fundamental MS-900

PERSONAL DETAILS

Name :RAJU GAUTAM WAGHMARE

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Email ID : rajuwaghmare@gmail.com Language Known : English, Hindi, and Marathi