

**Penikalapati Ashok Kumar**  
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## Professional Summary

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- Having 6 years of experience in IT industry.
- Having work experience in Pega PRPC
- Knowledge on Case Management.
- Handling of changing priorities and challenging deliverables.
- Strong problem resolution, interpersonal communication skills and highly motivated Team Member capable of working independently in a disciplined, creative and result-oriented work style.
- Worked with International Clients.
- A PEGA PRPC System Architect having good experience in design and development of large-scale Business Process Management (BPM) and Business Rules Engine (BRE) Applications using Pega Rules Process Commander (PRPC).
- Clear understanding tools like Clipboard, Tracer and Rules Inspector.
- Ability to learn new concepts and skills quickly.
- Dedicated fast learner and Self Motivated with good communication and interpersonal skills.
- Knowledge on Integration and File Listeners.

## Work Experience

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- Working as Senior Software Engineer at HCL Technologies from Sep 2021 to till date.
- Worked as a Software Engineer at Mphasis Limited, Bangalore from Dec 2016 to Jan 2021.

## Skills Summary

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BPM Tools	Pega PRPC V5+/6.3, V7.4, and V8.2
Operating System	Windows XP,2007
Environment	Web based and Client server
Database	Oracle 10g
Server	Tomcat, Web logic
Languages	Java

## Trainings

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- Pega Fast Track and Boot Camp training.

## Certification

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- Pega Certified System Architect (CSA).
- Pega PRPC Senior Certified System Architect (CSSA) V7.1.

## Projects:

### Project # 1

**Client** : - AbInBev  
**Project** : - NPPA  
**Role** : - Senior System Architect  
**Duration** : - Mar 2023 to till now  
**Tools** : - Pega 7.2  
**Organization** : - HCL Technologies

### Description:

NPPA (National Production and Promotion Authorization) along with operational information that would be required to support the application on a day-to-day basis. The objective for preparing this document is to capture comprehensive knowledge about NPPA in a single place. Thus, reducing the effort of readers to refer multiple documents.

### Responsibilities:

- Involved in Properties, Activities, and Flows.
- Working On Email Notifications and Routing and Local Actions.
- Implemented decision and declarative processing.
- Understanding of application business criticality, user details (user count, locations, power user categories etc.)
- Working On Correspondence rules and Work Group and Skill rules.
- No. of countries, no. of sites and study details, understanding of peak time/ hours of usage.

### Project # 2

**Client** : - Verizon Data Services  
**Project** : - CJCM & RTD  
**Role** : - Pega Admin  
**Duration** : - Oct 2021 to Jan 2023  
**Organization** : - HCL Technologies  
**Tools Used** : - AWS-EKS, Docker, Apigee, AWS Cloud, Jenkins with maven build, Grafana & NewRelic

### Description:

Verizon Data Service is a Telecom Communication based domain and they are providing services like Network Communication System, Offers, branding their smartphones to their customers.

### Responsibilities:

- As a team member, I am responsible for designing client-based portals.
- Understanding the Business Requirements
- Creating/Managing/Troubleshooting & setting-up the Jenkins Department pipeline with respect of managed Applications to ensure smooth delivery system.

- Working on Docker images and maintain Kubernetes cluster and patching by using customized script and to ensure the availability, performance, scalability and security of those containers.
- Supporting the Production & Non-Production Environment deployment on Ad-Hoc/Enterprise/Maintenance/BreakFix Release in a scheduled window time.
- Managing the Server AMI Rehydration procedure along with AWS Cloud Formation Templates on out suite of Application by every month itself using Jenkins Pipeline jobs.
- Automating AWS Server stacks & provisioning by using Cloud Formation's for our Cloud Servers.
- Created many ansible roles to perform environment related task like patching, maintaining RHEL Servers.
- Working on PEGA Systems (BPM Tool) which will run based on PRPC concept that managing application in an Admin Level.

### **Project # 3**

**Client** : - Vodafone  
**Project** : - MCCM  
**Role** : - Pega Developer  
**Duration** : - Nov 2019 to Jan 2021  
**Organization** : - Mphasis Limited.

#### **Description:**

The objective of MCCM project is to set up the Foundation for Pega Application Vodafone for creating and managing multichannel campaigns. This involves setting up the MCCM Application foundation with Out of the box features offered by the Pega systems in the product.

#### **Responsibilities:**

- Involved in design of File Listeners and Parse Rules.
- Involved Queue Processor and Work Queue rules.
- Implemented decision and declarative processing.

### **Project # 4**

**Client** : - AIG  
**Project** : - AIG eXtra  
**Role** : - Pega Developer  
**Duration** : - Dec 2018 to Oct 2019.  
**Organization** : - Mphasis Limited.

#### **Description:**

eXtra is a web-enabled, collaborative system that allows the producing, issuing and reinsurance servicing offices to exchange information needs for underlying policies to support multinational programs.

eXtra is a workflow system that manages the interaction between all AIG internal participants involved in the servicing of multinational clients.

#### **Responsibilities:**

- Worked in a team for Policy processing and was involved in prioritized Policies, identified problems, prepared an action plan, implemented the solution, identified claims outside the benchmark.

- Developed various screens, worked intensively on User Interface using Harness, Sections and flow action rules.
- Developed Data tables and worked with Pega database.
- Involved in design of class Structure, Properties, Activities ad Flows.
- Working On Email Notifications and Routing and Local Actions.
- Implemented decision and declarative processing.

## **Project # 5**

**Client** : - AIG Insurance  
**Project** : - OMEGA(APD)-AIG  
**Role** : - Pega Developer  
**Duration** : - Oct 2017 to Dec 2018.  
**Organization** : - Mphasis Limited.

### **Description:**

OMeGA is a webenabled, collaborative system that allows the producing, issuing and reinsurance servicing offices to exchange information needs for underlying policies to support multinational programs.OMeGA is a workflow system that manages the interaction between all AIG internal participants involved in the servicing of multinational clients.

### **Responsibilities:**

- worked on various screens. Worked intensively on User Interface using Harness, Sections and flow action rules.
- Developed Data tables and worked with Pega database.
- Involved in design of class Structure, Properties, Activities, and Flows.
- Creation of User Interface.
- Implemented decision and declarative processing.

## **Education**

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Post Graduate Degree (MCA) from **G. PullaReddy Engg. College, Kurnool** in 2013.

### **Declaration:**

I, P. Ashok Kumar hereby declare that the above information is true to the best of my knowledge.

**Place:** Hyderabad.

(PENIKALAPATI ASHOK KUMAR)