**RESUME**

**Charan V Email: vcharan010193@gmail.com**

**RPA Developer Mobile: 7997053281**

**Professional Summary:**

* Having 3 years of experience in IT industry with dedicated years of relevant experience in Robotic Process Automation Development.
* Good knowledge on Automation Anywhere 10.X and 11.X
* Working experience in Web, Windows, and Citrix Mainframe, e-mail, SAP based application automation.
* Knowledge on Developing TaskBots, MetaBot and good practice in Bot Development such as Scope Management ,Change Management ,Delivering etc.
* Experience on managing the Automation Anywhere Control Room Administration, Such as
* User Management, Task schedules, Credential Manager, Deployments and BOT Repositoryetc.
* Extensively worked on Automation Anywhere in different scenarios like handling PDF, Excel Data, PGP, Databaseactivities, Datamigration, troubleshooting and creating & scheduling the tasks.
* Experience in Regular data, pattern based data, and Table data extraction using Web Recorder, Smart Recorder Extraction and exports the data to Excel or database.
* Good understanding of Software Development Life Cycle SDLC.
* Extensively worked with commands like object cloning, Terminal Emulator, scheduling, triggering, send Email command to email reports and errors.
* Configured automation processes as per TDD and PDD & Supporting delivery team during the UAT and rollout phases.
* Ability to gather business requirements & develop appropriate automation solutions.
* Ability to fix issues faced in Automation Anywhere Development.

**Educational qualifications:**

B-Tech in Electronics and Communication Engineering from Ellenki Institute of Technology-2015

**Professional Experience:**

* Working as a Senior Software Engineer with Yesgnome Gaming Solutions India Pvt Ltd

**Technical Skills:**

* **Languages** **:** C , VBA, Macros
* **RPA TOOLS** **:** Automation Anywhere 10.X and 11.X, Ui Path 2019
* **Database :** SQLServer. MS Access 2007,2010 2013 and 2016
* **Web Technologies :** Html, CSS & XML.

**Project#01**

**Project Title/Name : CRD Process**

**Client : OppenheimerFunds**

**Role :** RPA Developer

**RPA Tools :** Automation Anywhere

**Description:**

Oppenheimer Funds is one of the world's most reputable investment firms company. Headquartered in United States of America, OppenheimerFunds was founded in 1959, Oppenheim Funds. Operates as an investment firm. The Company offers portfolio management and advisory services to individuals, institutions, trusts, private funds, charitable organizations and investment companies. OppenheimerFunds serves customers worldwide. The clients we serve include financial advisors, individual investors, small businesses, and institutional investors and their advisors and consultants.

**Roles and Responsibilities**:

* To capture the requirements of integration and Understand design approaches for Integration part.
* Involved in the requirement gathering from the SME’S.
* Involved in documenting the BRD.
* Involved in process design, development.
* Constantly updating the status through regular calls with client.
* Involved in unit testing, Integration testing.
* Involved in Code review.
* Involved in Application support to testing teams (IT/SIT).

**Prudential PLC:**

Prudential plc is a British multinational life insurance and financial services company headquartered in London, United Kingdom. Prudential’s largest division is Prudential Corporation Asia, which has over 13 million customers across 12 Asian markets and is a top-three provider of life insurance in Hong Kong, India, Indonesia, Malaysia, Singapore, the Philippines and Vietnam. Its Prudential UK division has around 7 million customers and is a leading provider of life insurance and pensions in the UK. Prudential also owns Jackson National Life Insurance Company, which is one of the largest life insurance providers in the United States, and M&G Investments, a Europe-focused asset manager with total assets under management of £547 billion at June 2014.

**Project#02**

**Project Name : Accelerating New/Renewal of Insurance Policy**

**Client : Prudential plc**

**Role :** RPA Developer

**RPA Tools :** UiPath

**Description:**

Emerging trends in the Insurance industry are a combination of business and technology making lower operational costs and faster speed to innovate, they bring new and relevant propositions to the customer faster. Rise of sharing economy, newer channels of distribution and self-service revolution will drive product innovations & enhance digital initiatives to maintain existing customer base and win new ones. Technologies like Internet of Things, Cognitive computing and Blockchain are poised to transform the entire insurance value chain and benefit both the customer and provider. Automation can be used to eliminate the need to manually enter the details across multiple systems and navigate through different applications/tabs to reduce processing time and error rates.

**Project#03**

**Project Name : Insurance claims request Processing**

**Role :** RPA Developer

**RPA Tools :** Automation Anywhere

**Description:**

Bond Extension is the process of Extending Warranty for brand products for which replacement orders and purchase orders are handled this process is handled in gen5 application for various countries based on different business rules. This CSR identifies the fraduant Claims through this portal. Different Expiring and damaged products validations are processed by CSR. Track history claims and its amount are maintained. Also helps the CSR to identify nearest repairer center for damaged products and warranty products. And also find Duplicate Claims present or Not. Automation can be used to eliminate the need to manually enter the details across multiple systems and navigate through different applications/tabs to reduce processing time and error rates.

**Project#04**

**Project Name : Reconciliation of Ledger Balance reports in Trading**

**Role :** RPA Developer

**RPA Tools :** Automation Anywhere

**Description:**

A ledger balance is the balance of a customer Trade account that displays on a Trade statement. The ledger balance is computed by subtracting the aggregate number of debits from the aggregate number of credits for a given accounting period. In banking and business, the ledger balance is used in the reconciliation of book balances. Using a general ledger is part of a system used by accountants to create the firm’s financial statements. Transactions are posted to the general ledger accounts, and the accountant generates a trial balance, a report listing all the accounts and each account’s balance. The trial balance is adjusted by posting additional entries, and the adjusted trial balance is used to generate the financial statements.

**Roles and Responsibilities:**

* Support, optimization and customization of our award winning integration and data analysis software using core Microsoft technologies.
* Managing cases, requests and enhancements using online tools and processes.
* Ensuring that client systems are fully operational and any loss of service is restored in a timely and efficient manner.
* Providing a high level of service to our customers and adhering to our strict SLAs for response and restoration times.
* Problem determination, workaround resolution, root cause analysis, major incident management
* Deployment of service releases, patches, requests and customizations.
* Create productive relationships with and between key stakeholders.
* Ensure that solution and application support documentation is maintained to the highest quality and accuracy.