**Setin D. Dansu, B(Ed)**   **720-999-8318**

**Certified SSM**  **setinheavens@gmail.com**

**Aurora, CO**  **Visa Status: Citizen**

**SUMMARY**

With over 6 years of experience, I have taken on complex assignments, met deadlines while maintaining superior performance. I have offered a strong background in major technology tools and aspects, and quick in learning and mastering project concepts combined with great customer service skills.

**TECHNICAL EXPERTISE**

**Core Skills:** Process Improvement,Strategic Planning, Project Management, Interpersonal Communication, Emotional Intelligence, Leadership/Training, Cross-Functional Collaboration and Lead Daily Stand-ups, Project Budgeting, Billing,Restrospective QA testing. Sprint Planning.

**Tools/Database:** Jira, Jira Align,Tally, TFS, Confluence, Wiki, Excel, PowerPoint, MS Project, SharePoint, Outlook.

**PROFESSIONAL EXPERIENCE**

**Scrum Master (Contractor)**

**Maxar Technology –** Wesmister CO 08/2020 to 02/31/2022

* Scheduled and facilitated daily standups, sprint retrospective, sprint planning, grooming, sprint review ceremonies
* Helped determine and maintain team’s working agreement, capacity, and velocity
* Worked with the Product Owner to ensure that the team's backlog is well groomed and actionable based on the team’s Definition of Ready, including acceptance criteria, non-functional requirements, and appropriate artifacts
* Worked with Product Owner and Team Lead to clarify priority of items in the sprint backlog
* Worked with team to drive all stories in the sprint backlog to the team’s Definition of Done
* Utilized team feedback and metrics (velocity, carryover, value delivery, unplanned work, team health, etc.) to identify areas of opportunity and work with team to continuously improve
* Proactively escalate issues of concern or risk related to deliverables and dependencies, and work with Stakeholders and Development Managers to address or mitigate such issues
* Coached the team to improve collaboration and self-organization
* Performed this role for multiple teams, focused on the successful processes and outcomes related to those teams
* Coordinated dependency delivery from other teams to ensure the overall successful delivery of product features and the Agile Release Train program
* Assisted the Release Train Engineer to build a reporting strategy that enhances collaboration and gives leadership a view of overall initiative health
* Helped define, standardize, and set consistent processes throughout the Scrum organization

**Project Manager (Contractor)**

**Xcel Energy –** Aurora CO 10/2019 to 08/2020

* Maintained project and technical goals set forth by the teams
* Managed team moving system from SAP to salesforce CRM
* Managed overall project organization to ensure requirements and project deliverable dates can be communicated
* Managed and communicates project risks, issues, and dependencies
* Ensured solutions to technical problems through discussion with technical teams to resolve problems
* Partnered with development team members to understand opportunities and limitations of solutions being implemented
* Tracked sprint progress against overall project objectives
* Managed resources for each assigned project to ensure that the project remains on schedule
* Managed resource performance through frequent communication and feedback
* Worked closely with the product and account leads to remain in full communication on the status and details of each project, including any cost or timing issues that may arise
* Anticipated any potential issues with the project through quick responses and proactive critical thinking
* Demonstrated skilled problem-solving capabilities to determine solutions and options to resolve problems

**Scrum Master (Contractor)**

**Kaiser Permanente –** Denver CO  03/2017 to 10/2019

* Managed different teams across Software Dev programs
* Lead stand-up meetings daily,iteration review,iteration planning and retospective
* Worked as a scrum master and responsible for driving integrated teams to deliver technology solutions in support of key product initiatives by working closely with product owners, architects, engineers, and quality assurance teams
* Track sprint progress against overall project objectives
* Worked with the QA team on testing and deployments
* Developed the program strategy, supporting business case and various high-level project plans
* Coordinated with multiple project managers to assemble an overall program plan
* Served as a facilator to DevOps, DevSecOps, and the Engineers to educate and assist them with implementing project management processes and making improvement/changes
* Communicated with leadership and other stakeholders on program strategy, direction, and changes
* Responsible for delivering all projects contained in the project portfolio on time, and incrementally.

 **Project Manager**

iCredence Solution LTD 12/2014 to 03/2016

* Act as the main interface with the Customer and main representative on all program related subjects
* Responsible for the program’s major metrics – sales, bookings, profit, and the customer relationship
* Review and evaluate the program status on a continuing basis and work unplanned program issues to a best solution, including development of plans-forward, escalation and increased resources, as required
* Worked closely with Strategic Business Unit (SBU) management to communicate program progress and resolve issues and concerns
* Worked with Strategic Support Unit (SSU) management to ensure the program is staffed with appropriate skill levels and that work is being accomplished according to plan
* Ensured that all business is conducted using the highest ethical standards and in compliance with all applicable laws, statutes, and regulations
* Identified and ensured required compliance with the government and company regulation, policies/procedures and guidelines; negotiate acceptance/ approval of all program plans with internal interfaces and the customer
* Coordinates the shared use of capital assets and company facilities with other programs
* Ensured that program requirements, purposes, objectives, and expectations are communicated and flowed-down to the internal team and subcontractors
* Responsible for overall program leadership, direction and guidance that ensures successful program execution in accordance with the budget, schedule, contract, Statement of Work (SOW) and technical specifications

**Certificates/Licenses**

Project Management Professional (PMP) – In progress

Project Management Institute

Certified Lead SAFe Agilist 5.1 – Credential ID 19718534-2458

Scaled Agile

**Education**

Bachelor's of Science: **Technology Management**

Colorado Technical University

August 2019

Bachelor of Education: **Child Education**

Tai Solarin University of Education

December 2012