

SIDDHARTHA SINGH

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PROFESSIONAL SUMMARY

5 years of experience in the IT industry. Hands on experience in both Classic & Lightning Environment. Exposed to **Sales Cloud, Service Cloud, Community**. Worked as System Administrator as well as Salesforce Developer. Experience in **Saas, Paas**.

SALESFORCE SKILLS & TOOLS

- ✓ Sales Cloud, Service Cloud, CPQ, FSL
- ✓ Data Loader, WorkBench, import wizard, Copado
- ✓ SOQL, SOSL, Salesforce Inspector, Change Set
- ✓ Trigger, VF page, Process Builder, Security Model, Data
- ✓ Reports & Dashboards, Flows, Approval Process
- ✓ JIRA, VS Code, SFDC-SFDC Integration, Data Structure
- ✓ Profile, Permission Sets, Sharing Model, OWD, Validation Rule
- ✓ Salesforce Portal, Lightning Page

EDUCATION

Masters' in Computer Science.

Sambalpur University, Odisha
2016 – 2018

PROFESSIONAL EXPERIENCE

SiteTracker

Solution Analyst

May 2023 – Present

- Org Health Checkup
- Setting up client's org with all the products of SiteTracker
- Given **Demo to Clients** about the out of box functionalities of the product.
- Created Flows for Notification Email Sending
- Responsible for **writing User Stories** and Demo Scenarios
- Responsible for **understanding the business Scenario/Problems** and providing Solution for that.
- Responsible for Maintaining the Sandboxes and Deployment Activity
- Experienced in Data migration Activity with data massaging and clean-up
- Responsible for Profiles, permission Sets, Sharing Rules, lightning pages creation.
- Given **hyper-care** after the release
- Responsible for creating Reports and Dashboards after understanding clients requirements
- Created Various portals and setting it up for end-to-end Flow
- Created Generic Approval process and sub tasks
- Having knowledge in CI/CD tool like Copado with full setting up and deployment process
- Successfully completed 4 Internal Certificate of SiteTracker.

Marlabs Innovation Pvt Ltd.

Senior Salesforce Developer
January 2020 – May 2023

- Responsible for Customizing Sales Cloud End to End.
- Experience in understanding clients Requirement and developing them.
- Responsibilities include giving Hypercare to Client in given time after phase 1 Release.
- Perform complete Development and testing.
- Responsible for all changes with respect to profiles and data.
- Transfer existing data from MS CRM to Salesforce Environment.
- Involved in UAT at client's location and resolved their queries.
- Responsible for writing Demo Scenarios and giving Demo to Clients

Singapore Infotech Pvt Ltd.

Software Analyst
January 2019 – December 2019

- Responsible for Writing Test Classes
- Experience in Writing Process builders, Workflows.
- Responsibilities include giving Hypercare to Client in given time after Release.
- Involved in Deployment to Various Sandboxes using Change Set , Copado(CI/CD Tool)
- Responsible in Data Migration using Data Loader
- Experience in Writing Email Template body with Subject which could be generic and used in different scenarios.
- Experienced in creating Permission Sets, Profile , Sharing Rule and all OWD Related scenarios.

CERTIFICATIONS & ACHIEVEMENTS

- ✓ Salesforce Certified Admin
- ✓ Salesforce Certified Platform App Builder
- ✓ Salesforce Certified Sales Cloud Consultant
- ✓ Copado Fundamental 1
- ✓ Copado Fundamental 2
- ✓ Copado Robotic Testing
- ✓ 5*Ranger, 10*Super Badge
- ✓ Salesforce Certified Associate
- ✓ Sitetracker Admin
- ✓ Sitetracker Work Management
- ✓ Sitetracker Data Loading
- ✓ Sitetracker Project Essential