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Decisive, dynamic and creative leader, targeting assignments as **Program Manager / Director in SDLC** with an organization of high repute in **IT industry**

Location Preference: Hyderabad, Bengaluru

Fxecutive Profile

- Prince 2 Certified Project Management Professional offering over 14
 years of rich and qualitative experience in design, development &
 delivery of complex projects / programs and innovative solutions
 including Data Analytics, AI/ML, Chatbots, Business Intelligence
 and Quality Assurance
- Successfully managed the delivery, Release Engineering and SAFe Agile Process adoption across business portfolio of Data Analytics, Business Intelligence and Revenue Management
- Comprehensive knowledge in Platform Development, Enterprise Architecture, Agile Methodology, Cloud Services, Web Based Applications, Hadoop, Spark
- Excellence in spearheading functions of DevOps operations, identifying the resources, creating the POC for the requirement, deployment pipelines using Code Pipeline, standard operating procedures and project quidelines implementation
- Worked as Onsite Coordinator for Client Site; conducted Quality and Process Audits, all the Phases of SDLC
- Led complete Software Development Lifecycle entailing Technical Design, Development, Implementation, Testing & Maintenance Support and applied Scrum, Agile & DevOps Methodologies to greater value addition & customer delight
- Customer-centric manager; skills in custom-designing IT Solutions as per client's business requirements and effectively managing expectations of clients, vendors and stakeholders
- Experience in interacting with clients for their requirements based on the project, analyzing and suggesting the best solution
- Excels in Project Planning & Execution from scoping, effort & cost estimation, resource planning, risk analysis, status reporting, metrics tracking
- Strong knowledge on Web technologies like HTML, XML, JavaScript and CSS
- Successfully delivered high-profile regulatory & compliance projects globally within time, quality & cost parameters

Certifications

2019: Advanced Certification in Blockchain & DLT from IIITH

2020:Certified Lean Practitioner(CLP)2020: Certified Scrum Master (CSM)

2016: PRINCE2 Certified Project Management Professional **2007: ISTQB** Certified Foundation Level Test Engineer

Technical Expertise

- Comprehensive knowledge in technologies like Docker, Docker HUB, Docker Swarm, Kubernetes; Protractor, Cucumber, JENKINS, GIT, GIT HUB, TeamCity, Selenium, REST Assured, Azure DevOps, SOAP UI, JEST, JAVA, SaaS, SQL, AI/ML, NLP and Postman
- Skilled in Ansible, Gitprime and SonarQube
- Health Care, Banking, Insurance, Real estate, IT Management, Financial, Payments, Presales, RFP.MS Dynamics
- Test Track Pro JIRA, TFS, QC and Clear Quest
- Resourceful in implementing **Keyword**, **BDD**, **ATDD** and **Hybrid** automation Frameworks, Mobile Testing, RPA



Application Design & Development / SDLC

Project Management

Agile / Scrum Methodology

Cloud Architecture

QA / Risk Management

Performance Tuning

Client / Stakeholder Management

Continuous Integration

Training & Team Management



Goal-oriented

Motivational Leader

Analytical

Decision-maker

Problem-solver

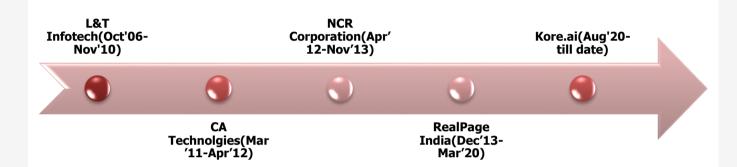


2003: Bachelor's Degree in Electronics and Communication from Institution of Engineers India (IEI), Kolkata, West Bengal

Notable Accomplishment Across The Career

- Saved worth \$ 20K by implementing 5 solutions and ideating Hackathon across department
- Introduced Open Source Tools across SDLC resulting in licensing cost reduction by 30%
- Implemented risk-based approaches thereby reducing customer complaints by 35%
- Recognized as Top Engagement Leader with 96% engagement and enablement for 3 consecutive years
- Increased employee retention from 65% to 87% and team's productivity from 54% to 75%
- Adopted 100% SAFe HPT POD's across product lines
- Attained 100% on time completion and 98% compliance index for all projects and achieved 70% CI / CD/ CT across portfolio
- Defined the vision and building the framework for QA COE and achieved 80% Process Standardization





Organizational Experience

Since Aug'20 with Kore.ai. Hyderabad, Telangana Growth Path:

Aug'20-till date: Senior Delivery Manager

Role:

- Leading a team of 16 members; managing end-to-end delivery of Enterprise Search bot with conversational AI search engine backed with NLP
- Coordinating with Product Management Team for fine-tuning; ensuring product is delivered with high quality with agreed roadmap items
- Expanding the core capabilities of conversational Search engine with integration of CMS and other enterprise data sources
- Providing the technical and Quality direction to the team in achieving ROI

Since Dec'13 with RealPage India Pvt. Ltd. Hyderabad, Telangana Growth Path:

May'17-Apr'18: Manager - QA Apr'18-Mar'20: Senior Manager - QA

Role:

- Leading a team of 25 members; managing end-to-end delivery of data analytics and revenue management portfolio
- Conducting end-to-end test by setting up DevOps environment including CI-CD Pipeline, Continuous Testing, Containerization using Docker
- Administering the entire gamut of Project including planning, defining scope of the project, resource and budget allocation, scheduling, risk management, issue resolution and tracking productivity metrics
- Coordinating with Product Management Team for fine-tuning; ensuring all products are delivered with high quality with Signed SOW
- Leading testing activities Smoke Testing, Sanity Testing, Functional Testing, Re-Testing, Regression Testing, System Testing, Database Testing, User Interface Testing and Cross Browser Testing
- Defining the vision and building the framework for QA COE and Community of Practices (COP)
- Working on implementing Blockchain POC solution for the leases in revenue management
- Engaging in release train planning and product blueprint as RTE
- Managing the roll-out, training, and team adoption of new processes, standards, and templates defined by QMS Steering Committee
- Preparing and collating Portfolio, Program and Team Level SAFe Metrics, Engineering and Release Metrics

- Interacting with Customers, Product Management to prepare future roadmap strategies
- Liaising & coordinating with Architects, UX, DevOps, Documentation and Tech Leads for project execution
- Communicating with the Environment/Release Management/Application Development Team(s) for all changes to the test environment (e.g., new code, software upgrades)
- Preparing and updating the checklist for quality related items like Self-review, Peer review, CL review and Regression suite checklists
- Providing Market Intelligence data via BIS to Real estate companies to maximize their profit and minimize Operational
 cost
- Conducting Release Readiness reviews, Milestone Reviews, and Business Go/No-Go reviews in conjunction with VP Product and VP Engineering
- Communicating all key project plans, commitments, and changes including requirements, QA plans, schedule, and scope changes
- Defining the QA Automation strategy across portfolio with In-Sprint Automation, Shift left testing and risk based testing approaches

Highlights:

- Maximized the release quality to **92%** by executing Shift left strategies
- Improved application efficiency by debugging / revamping PDF Generation code / program
- Pivotal in saving **0.1 Million** through innovative approaches such as RAD and Upwork outsourcing
- Played a key role in overcoming **cross product dependency** challenges during the execution of projects
- Implemented, integrated, and tested modifications for Underwriter Analytics application using PDF linearization that improved application performance
- Managed release of Market Analytics product within an extremely short timeline, delivering it for testing ahead of schedule
- Collaborated with company leadership on the business vision of a major new product and facilitated the development effort basis **254** Man Days (methodology such as Scrum, Agile)

Apr'12-Nov'13 with NCR Corporation India Pvt. Ltd. Hyderabad, Andhra Pradesh as QA Lead Role:

- Acted as Scrum Master to resolve issues and impediments during sprint; engaged in preparation of test estimates, test plans and reviewed test cases
- Conducted testing for Browser Compatibility, Mobile App for iPhone Versions; worked in automation of sanity and regression suites
- Performed Defect Tracking, Verification, Classification of Issues Based on the severity using JIRA
- Coordinated with Product Owner for product and sprint backlogs

Mar'11-Apr'12 with CA Technologies, Hyderabad, Andhra Pradesh as QA Lead

Oct'06-Nov'10 with L&T Info-Tech, Pune, Maharashtra as Senior Software Test Engineer

Trainings

Attended trainings in Automation Advanced QTP; IBM Rational Conference; STEP IN



Valid Passport: Yes Languages Known: English, Hindi, Telugu and Tamil Address: Mythri Nagar, Hyderabad