**Jay Shankar Prasad Ojha**

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**Profile at a glance:**

* Having total 11 years of experience in IT industry.
* Having experience in MSSQL DBA, SQL Developer, requirement gathering and troubleshooting.
* Having experience in PowerShell and RedGate.
* Having experience in Incident Management, IIS for web and desktop applications.
* Having working knowledge on CA tool for web applications.
* Expertise in coordinating with the teams for implementation and testing till successful UAT happening and managing and monitoring the L1 & L2 Support Team.
* Resolve problems & issues within set timeline thereby develop the Knowledge Base; ensuring that the issue does not occur again.
* Resolving queries & issues by coordinating with business analysts and development team

**IT Skill Set**

* Database : MSSQL, Script Writing, Troubleshooting
* Support Tool : PowerShell, RedGate, FAT tool, Data Manager tool, CA tool
* Web Technologies : ASP.NET, IIS, HTML, XML
* Platform / Operating System : SQL Server 2008, 2008R2, 2014 & 2016, Net Framework 3.5,4.0, Visual Studio 2005,2017,Windows 8, 7, XP

**Experience Summary**

* Presently working at **EITS (eXtensible IT Solution – subsidiary of Insurance Technology, Colorado, US),** Jaipur as **DBA**
* Worked at **In2IT Technologies as Consultant**
* Worked at **HCL Infotech Ltd** in Jaipur as Functional Consultant-L2 Manager
* Worked at **KDK Software Pvt. Ltd** in Jaipur as Technical Support Executive & Trainee Software Developer

**Organizational Experience**

**eXtensible IT Solution as DBA Mar-2021 till present**

**Domain: Insurance**

**Project: ForeSight**

## My job profile includes:

* Sync (Backup & Restore) databases across multiple servers
* Create and manage multiple database, schema, tables and indexes
* Monitor, diagnose and resolve problems with the databases and software
* Write SQL queries to perform database tasks as per business user requirement
* Use PowerShell script to perform database tasks
* Use RedGate compare to generate scripts to perform database tasks
* Build SSIS package to import bulk data into SQL server
* Use FAT and Data Manager tool perform specific database tasks
* Collaborate with internal clients to ensure overall project success
* Review and Assess database change request to determine implementation of change

**In2IT Technologies as Consultant Feb-2020 to Apr-2020**

**Project: CCTNS-SCRB (Raj. Police), Rajasthan**

## My job profile includes:

* Write SQL queries and extract data from SQL data Base as per business user requirement.
* Perform Pro-active task by running queries in database
* Perform quality assurance and testing of SQL server environment
* Track and resolution of incident age-wise
* Gather client’s requirements and coordinate with development team to implement the changes
* Track the daily progress report in all aspect of project Area

**HCL Infotech Ltd as Functional Consultant from July-2014 to Jan-2018**

**NLB Services Pvt Ltd from Feb-2018 to Oct-2018 (Third Party Pay Roll)**

**AAPT Outsourcing Solutions Pvt Ltd from Nov-2018 to Jan-2020 (Third Party Pay Roll)**

**Project: R-APDRP (Rajasthan Discom)**

**Client: Rajasthan State Electricity Board**

## My job profile includes:

* Work as Functional Expert (L2) to perform Quality Check for unbilled and failed cases and minimize incidents.
* Handle and monitor the L1 (Service Desk) support team and handle the Application operation support through incidents.
* Write SQL queries and extract data from SQL data Base as per business user requirement.
* Perform quality assurance and testing of SQL server environment
* Perform Pro-active task by running queries in database
* Track Data migration and Master Data collection for new initiated SDO
* Track and resolution of incident age-wise
* Provide solution on issues with analyzing, interacting and coordination with service desk, Software functional and respective team in all project Area
* Track the daily progress report in all aspect of project Area
* Responsible to provide customer satisfaction in regard of application/Hardware/Network with providing best communication
* Track the status of L2 support team for Daily progress Activities
* Perform team management initiatives including day-to-day work progress
* Monitor Billing QC & MIS generation of R & Non-R towns of the JVVNL, AVVNL, JDVVNL.

**KDK Software Pvt Ltd as Trainee Developer & TSE April-2011 to October-2013**

## My job profile includes:

* Worked on C# ASP.NET application
* Worked on two minor projects

1. Employee Management System
2. Cash Flow System

* Worked on SQL server 2008 database
* Worked on web based as well as on Desktop based applications
* Configuration of IIS and then configuration of application on IIS
* Creation and recovery of database, restoration as well as migration of the database

**Academic & Certification**

* Professional Certification in ASP.NET & C# from NIIT 2013
* Professional MBA from Annamalai University, Chennai 2007-2009
* Professional BE in Electronics & Communication 2004-2007

From Rajasthan University, Jaipur, Raj

* Professional Polytechnic Diploma in Electronics 2001-2003 from Board of Tech. Education, Jodhpur, Raj.
* Academic 10+2 from Board of Sec. Education, Ajmer, Raj 2000
* Academic 10th from Board of Sec. Education, Ajmer, Raj 1998

**Extracurricular Accolades**

* Awarded by Mr. Farewell in 2004 in Polytechnic College
* Member of the Discipline Committee and the Event Management Committee at college
* Played Cricket at University level
* Participated in various inter school competitions

**Personal Details**

* Passport No : K4428441
* Skype ID : jai.ojha7
* Date of birth : 16th April, 1983
* Father’s name : Mr. D.N. Ojha
* Marital status : Married
* Gender : Male
* Languages known : English & Hindi

I hereby declare that all the information furnished above is factually correct and subject to verification by the concerned authority.

**Place:** Jaipur **Jay Shankar Prasad Ojha**