ISHWAR METE
11x Salesforce Certified Lead

SALESFORCE CERTIFIED — Application Architect
SALESFORCE CERTIFIED — System Architect
SALESFORCE CERTIFIED — Platform Developer II

+91 9623934937
Ishwar.mete.sfdc@gmail.com

SUMMARY

- **Full Stack** Salesforce developer with **8.5+** yrs. of experience in Customization, Configuration and **Lightning & Integration**.
- **11X Certified including** Application Architect**,** System Architect & Integration Architect & PD2**.**
- **Mentored and guided** team members in overall project.
- Proficient in creating **reusable components**, **custom events**, and handling component events in **LWC**.
- Familiarity with **LWC lifecycle hooks** and ability to leverage them to **optimize performance**, LWC to interact with **Salesforce data**.
- Experience in integrating **third-party libraries and APIs with LWC.**
- Understanding of LWC, **Apex** best practices and ability to write **clean, modular, and maintainable code** using **LWC slots, LMS**.
- Trained in **MuleSoft** to integrate with REST endpoints.
- Expertise in usage of Profile setting, Flows, **Customer community, Partner Community, Apex SOAP & REST Web services**, web-services, Angular.js and jQuery.**
- Familiar with the **Agile** methodologies. Strong Release Management skills with hands on experience on Bitbucket, **Bitbucket Pipelines, Ant based deployments, SFDX deployments,** Scratch Orgs**,** Unlocked packages.
- Hands on experience over **Sales cloud, Service cloud, Community cloud, Integrations, Omni Channel, Live Chat, CTI**.
- **Experience in face-2-face interaction** with clients including the new ones to **understand Bottlenecks** in business **flow** and how Salesforce can be leveraged to **streamline their processes** through complete Development Cycle**.**
- Well versed with Salesforce.com configurations including **Security setup**, **Data modelling & Data Migration strategies**

Achievements

- Stack Exchange (Salesforce): **Worldwide Rank 2 of the week**.
- Secured first prize in Dreamwares-Force Competition.
- Successfully delivered many projects within a short time.
- Many appreciations for quality work.
- Got appreciations from client for good work.

CERTIFICATIONS

- ❖ Salesforce Certified System Architect
- ❖ Salesforce Certified Application Architect
- ❖ Salesforce Certified Identity and Access Management Architect
- ❖ Salesforce Certified Development Lifecycle and Deployment Architect
- ❖ Salesforce Certified Integration Architect
- ❖ Salesforce Certified Platform App Builder
- ❖ Salesforce Certified Sharing and Visibility Architect
- ❖ Salesforce Certified Data Architect
- ❖ Salesforce Certified Administrator
- ❖ Salesforce Certified Platform Developer II
- ❖ Salesforce Certified Platform Developer I

EXPERIENCE

Salesforce Technical Lead - Salesforce| Crossdoor/GV Mantra
2020-07 TO Present

Projects:

Make Positive

- **Role**: Salesforce Technical Lead
- Created **LWC**s including custom screen for Order Lines.
- **Order Line component** was created so that users **get single view to create / edit Opportunity Line items.**
- This component was built for internal users and on the Order details page as a separate tab using Lightning App builder.
- Complete Design was done using standard components and **SLDS for design**.
- The validation errors and DML Exceptions were shown on the same page with row number for user while saving all records at once from **APEX**.
- A delete button was provided at the end of all records and new button to add new Order Line from same UI.
- **Integration** was built so this data gets synched with SAP.

Silverline

- **Role**: Tech Lead + Sr. Salesforce Developer
- Created a **custom Lightning Calendar** in LWC for resort booking system *without* using any external library.
- Integrated **custom Lightning calendar** on community for external users to do bookings using **Apex**.
- Leveraged LWC features such as **custom events** and the LMS to create a highly interactive and **mobile responsive** user interface, with **real-time** updates based on user actions and server-side events.
- Optimized calendar **performance and scalability** by implementing features such as lazy loading, pagination and minimizing the number of server requests required to display calendar data.
- Calendar UI was made **compatible with mobile**.
- This calendar is like what google uses for Google flights to manage available dates.

Internal Results

- **Role**: Technical Lead
- Project was regarding fresh Salesforce implementation of **Campaign Management** system where client was previously using it on excel sheets.
- Company business was generating **leads** for their clients. Application was supposed to **track the status of team on their targets**.
- We created a custom **Lighting component** on opportunity and custom campaign object. Which will generate leads for that opportunity.
- A UI was given where client will enter start and end date, Target, Delivered, Pace, etc.
- Another UI was given was each line item of Design Campaign so that the target can be intelligently distributed among team evenly and according to holidays.

Mountain Point

- **Role**: Sr. Developer.
- Design solution and built.
- Setup **Live Chat** & **Omi-Channel**.
- Salesforce to Epicor Data Sync **Integration with 2-way data sync**.
- Salesforce **CPQ** for button and which designs and product selection**.**

Consultant – (Salesforce)| Infosys Ltd, Australia
2018-10 TO 2020-07

Projects: Telstra

- Role: Senior Developer.
- Setup Security System for Salesforce.
- Implemented User provisioning Framework.
- Worked with a team of size 7 there in following agile methodologies.
- Code management on GIT and Agile Methodology.

Achievements

- Infosys Insta Award
- Got "star performer" award from client for exemplary work.
- Many client appreciations to handle two projects efficiently.

Senior Associate Consultant (Salesforce) | Infosys Ltd, India
2017-05 To 2018-10

Projects :
TOLL CRM Migration

- Worked closely with their **business** to **understand requirements**& delivering the **optimum solution with quality.**
- Completed the **Genesys CTI integration** with Salesforce customization in Package.
- Created **Lighting Components** for agents to interact.
- Providing the estimates for the user stories created on JIRA board

Salesforce Developer | Dreamwares IT solution
2015-01 To 2017-05

Projects

Genablity Interface for Salesforce

- Created a custom Visualforce page to calculate various types of savings of solar energy over electric energy using input provided through page and connection with **Integration and JSON data**.
- The main purpose of this page was to handle all calculates and operations done on http://www.genability.com/directly from Salesforce.com.
- *Worked in JS* frame work *Angular.js* was used in this page.
- Developed **email templates, trigger, batches, scheduler, mass update** functionality.
- Developed responsive VF pages.

Kids Club Booking System

- A Force.com site was developed which is currently used as a platform by various Hotels around the globe for booking the kids in Resorts.
- F**orce.com site** and custom VF pages were created in Angular.js to help the child/parent or an agent to book into kids clubs.
- **Responsive design** is used while designing for better viewing quality in Mobile devices.

Dynamic One on One Case Email template

- A custom VF email template was created with graphical representation of emails sent from a case in one-on-one view.
- The email was intended to show all the previous conversation on that case in a single email for quickly understanding.

Computerized Maintenance Management System (AppExchange App):

- System maintains the computer database of information about organization's maintenance operations.
- This information is intended to help maintenance workers do their jobs more effectively (for example, determining which machines require maintenance) and to help management make informed decisions.
- For example, calculating the cost of machine breakdown repair versus preventive maintenance for each machine, possibly leading to better allocation of resources.

⚒ SKILLS

Salesforce CRM	**Apex** Classes, Triggers, **Visual Force**, **SOQL**, SOSL, **batches**, schedulers, **Triggers**, VF Components, Controllers, Standard/Custom Objects, **Workflows** & Approvals, Email templates, Reports and Dashboards, **SOAP** & **REST** Web services, Wave analytics, **SLDS**, **Lighting**, **CPQ**(Cloud sense), **Lightning web components**(LWC), **custom metadata types**, sites, **flows**, omni channels, **community** using lightning builders and site.com, **data sharing** and privacy, Profiles, Roles, Case Management, Email Services, Email-to-Case, Omni Channel, Live Chat, **CTI**
Web Technologies	HTML, CSS, JavaScript, jQuery, Angular, VueJs, Bootstrap, LWC, SLDS.
Database Tools	Jitterbit, Dataloader
APIs	Salesforce Metadata API, Exposing SOAP and REST Web services through Apex
Integration	Google (Sheets, Drive, Contacts, YouTube), Genability, Facebook, CTI, LinkedIn, Zoho
Deployment	Bit-bucket Pipelines, Ant based deployments, SFDX deployments, Scratch Orgs, Unlocked packages, Eclipse, Workbench and Salesforce change sets.

🎓 EDUCATION

Bachelor of Engineering in Information Technology | Pune University. (2010-14)

🎓 PERSONAL INFORMATION

Gender   : Male
Nationality   : Indian
Languages   : English, Hindi, Marathi

⚒ DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Ishwar Mete