

EDWARD ARAUJO
INFRASTRUCTURE PROJECT MANAGER
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EXPERIENCE

FREELANCE

Mar 2019 - present

Project Management Consultant

- Assisted service provider firms in structuring projects and preparing RFP responses for the conversion to vendor provided banking and pension management systems.

INVESTORS BANK | Iselin, NJ

Aug 2015 - Jan 2019

Infrastructure Project Manager

- Managed the groups responsible for providing, maintaining, supporting and operating data centers, private and public cloud solutions, virtual and physical servers, storage systems, system backups, desktops, printers, databases, data and voice networks, service delivery, project management, change management, quality assurance and disaster recovery.
- Developed and executed the project plans for network upgrades. Converted existing POTS lines in branch offices to SIP trunks and routed calls across the bank's wide area data network. Upgraded core network capacity to protected 10G fiber. Established secure connectivity to Microsoft Azure, Amazon Web Services (AWS) and Salesforce.
- Managed the infrastructure implementation for Salesforce in an Agile framework.
- Upgraded the data centers. Expanded space, capacity, power and connectivity at the co-located data center. Replaced the Compellent SAN with PURE Storage. Expanded the capacity of the NetBackup infrastructure. Developed and executed the project plans.
- Managed disaster recovery testing of internal and vendor hosted solutions. Developed the test strategies, coordinated with vendors and engaged business testers. Recorded results, tracked open issues and generated artifacts for regulator and audit reviews.
- Managed service provider and solution vendor engagements. Tracked deliverables and reported status.

NEW YORK CITY EMPLOYEES' RETIREMENT SYSTEM

Dec 2009 – Aug 2015

Infrastructure Project Manager

- Managed the groups responsible for providing, maintaining, supporting and operating data centers, mainframes, physical and virtual servers, storage systems, system backups, databases, data and voice networks, desktops, project management, service management and disaster recovery.
- Managed the implementation of full fidelity disaster recovery capability. Designed the solution and created the project plans. Oversaw the purchase of equipment, software and vendor services. Managed the buildout of the recovery data center, the deployment of Citrix virtual desktop, the replacement of PCs with terminals, the consolidation of SAN

storage for a common recovery point, the documentation of the recovery procedures and the testing of the capabilities.

- Managed the reconfiguration of the data center. Improved resilience by balancing UPS power. Restructured cooling and air flow to eliminate hot zones and compensate for the reduced heat load following upgrades to more efficient mainframe, SAN and server equipment. Creation automated scripts and checklists for graceful shutdown and orderly restart of the data centers.
- Managed the migration of multiple legacy content management and workflow solutions to IBM FileNet P8. Developed in-house expertise in FileNet P8 and WebSphere administration. Developed and executed the project plans.
- Provided advice on the technology aspects for a conversion from the proprietary pension management applications to a Commercial Off-The-Shelf (COTS) pension system using a phased approach. Analyzed the system data for mapping, conversion and migration to the COTS solution.
- Managed vendor service engagements. Ensured they met objectives, stayed within budget and completed on schedule.

RESOURCES GLOBAL PROFESSIONALS

Mar 2008 – Dec 2009

Integration Project Manager - Barclays

- Collected Wealth Management business requirements for the Finance department as part of the effort to integrate the business acquired from Lehman Brothers for approval and prioritization by Wealth Management and Finance management.

Infrastructure Project Manager- Ikaria

- Provided advice to the CIO and CFO of a pharmaceutical startup on the preparation and implementation of IT controls to achieve SOX compliance in anticipation of a stock IPO.
- Developed a Project Management Office framework for the governance of projects. Coached personnel on methods for assessing projects for resource and capital requirements. Prepared template project plans in Microsoft Project covering all phases of the System Development Life Cycle for managing different types of projects. Developed structured status reports, report cards and dashboards for updating executives and business partners on efforts.
- Project managed several technology infrastructure updates including a major version upgrade for Microsoft Dynamics NAV, the replacement of the legacy tape backup system with Data Domain disk based backup, and the replacement of obsolete server equipment and the obsolete SAN. Developed and executed the project plans.

UBS FINANCIAL SERVICES | Weehawken, NJ

Oct 1993 – Aug 2007

Executive Director – Infrastructure Project Manager

- Key member of the PMO and steering committee for the build out of the infrastructure at a new office facility. Participated in the creation and synchronization of plans. Customized the desktop platform to simplify installation and user migrations, prepared

labs, and managed the relocation of servers to the new data center. Coordinated the checkout and scheduled moves of user groups to the new work locations. The build out and moves were completed on schedule without disruption.

- Participated in the planning and replacement of the data center UPS infrastructure including the creation of the shutdown and restart sequence checklists. Member of the team coordinating efforts, tracking progress and reporting status of the activities.
- Managed teams responsible for developing, deploying and supporting end user computing platforms, and security access management.
- Developed project management methodologies and processes for validating and rationalizing technology expenditures.
- Program managed the successful 4-year effort to refresh the end user computing infrastructure for US Wealth Management personnel at headquarters and 450 branch offices. Tracked status, progress, issues, metrics and expenditures. Provided regular updates to global executives. Worked out common solutions with global counterparts, formulated strategies and plans, managed work streams as needed and solved problems.
- Managed the successful integration of branch office infrastructures, user identity conversions and email migrations for multiple business acquisitions. Worked closely with senior management, the Project Management Office and Counsel to formulate and document the conversion approaches to satisfy securities industry regulators. Created detailed plans for each effort, assembled the teams, managed the efforts and reported status weekly to the PMO. These efforts were done using a hybrid Agile framework to meet aggressive 13 week schedules.
- Implemented an iterative and incremental hybrid Agile framework for multithreaded change management with staggered “wave” deployments for the branch platform to maximize stability and reduce the time to deliver functionality to the business users.
- Prepared project management and development methodologies and standards used for the program to achieve Y2K compliance. Implemented software archival and change management processes for distributed software to preserve versions of source code and track changes. Managed the outsourced remediation effort to scan and correct more than 10,000,000 lines of distributed systems source code.

LEHMAN BROTHERS | New York, NY

Oct 1986 – Oct 1993

First Vice President - Fixed Income Research

- Managed the development and implementation of a document management system for distributing daily trader offerings to sales personnel in the US, Europe and the Far East. The system replaced nightly FAX transmission and mass reproduction at remote locations with realized annual savings exceeding \$3 million.
- Managed the development and support of compute intensive analytical applications used by traders and institutional sales for evaluating mortgage securities and derivatives in preparing trades, evaluating portfolios and hedging risk. Developed automation to support intraday deployment of new calculators with minimized risk.

EDUCATION:

St. John's University | New York, NY

BA, Mathematics

References provided upon request.