

# MANISHA SINGH

A detail-oriented professional, targeting assignments in Quality Assurance / Testing (Manual & Automation), Bengaluru

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## Executive Profile

- ❁ A **versatile** professional offering **nearly 10 years** of rich experience in in Software Testing, Test Planning & Management and Quality Assurance and Team Management.
- ❁ Experience in managing a testing project in waterfall & Agile/Scrum project management methodologies.
- ❁ **Gained exposure in** Requirement analysis, Test Strategy & Test Planning inclusive of Test Design & Test Execution, Agile, Waterfall, Scrum & Defect Management.
- ❁ **Experience in** planning and managing testing activities & provide the test effort estimation, bling and report for projects.
- ❁ Skilled in **API testing - BDD, cucumber, Jenkins - manual testing with selenium experience**
- ❁ **Forward-focused QA Specialist:** leveraged skills in end-to-end test planning and implementation from scope management, activity sequencing to quality management in line with companies guidelines and norms
- ❁ **Experience in designing manual Test Cases/Test Scripts/Test Conditions** and executing system testing, integration testing, functional testing, regression testing, and User acceptance testing
- ❁ Experience in validating **Web-based e-commerce applications, social media, airline, and telecom-based and Bank and financial domain** projects and applications on different web and mobile platforms
- ❁ **Experienced in managing projects throughout the Software Testing Life Cycle** from gathering and documenting business requirements, to initiating design sessions with technical teams, documenting and implementing dev plans and managing product maintenance
- ❁ **Proven capabilities in** in designing **Test Cases/Test Scripts/Test Conditions** and executing system testing, integration testing, functional testing, regression testing, and User acceptance testing
- ❁ **Experience of QA Principles, QA Process, and Test Plans/Test completion** report with exposure to all aspects of troubleshooting and performance testing
- ❁ **Gained exposure in Fail Fast/Early Test Approach** in identifying the critical bugs at the earlier phase of testing which resulted in a huge effort saving across the program

## IT Skills

- ❁ JIRA, Atlassian JIRA, Confluence, HP ALM, TestRail, SOAPUI, Postman, WebDriver, IntelliJ, GitHub, GitBash, Rally, BrowserStack, Secure Shell Network (SSH), Protocol, Allure (Test Analysis Tool), Zendesk, IntelliJ, Selenium WebDriver, Gherkin, Cucumber BDD & Eclipse

## Key Skills

Software Testing Lifecycle	API Testing
Quality Assurance & Control	Defect Tracking & Management
Functional Testing	Client/ Stakeholder Management
Test Planning	Deployment Management (CI/CD)
Test Strategy	People Management

## Soft Skills



# Professional Experience

## Senior Test Engineer with Transpose Solutions, Bengaluru, Apr 2018 – Present

### Key Result Areas:

- Tested & maintained Fusion Global PayPlus app for Pinnacle Bank for more than a year now. As Pinnacle Bank's legacy banking system is being moved to online platform of Fusion Global PayPlus app designed by Finatra
- Tested & managed multiple products managed under Trilogy and ESW Capital Software including FogBugz, Jive Cloud, Sococo.
- Develop test plans, test strategy, and test schedule.
- Designing and manage banking domain project test cases for various operations like OFAC, domestic wires, international wires, tracking messages, duplex, and templates
- Manage stakeholders, resource needs and coordinate with onshore team
- Lead, Trained and mentored the QA team and coordinated verification activities; reviewing activities such as requirements review, test scenario review and test case review.
- Estimate and review QA efforts.
- Define the scope of testing within the context of each release.
- Participate in requirement walkthrough and design review session
- Work with business teams to define UAT test plans and strategy.
- Executing test cases, reporting defects in JIRA & follow-up, and retesting of defects
- Performing root cause analysis of test failing in automated test runs and maintaining the accuracy of the test
- Working in agile frameworks & active participation in sprint planning, test review calls, and daily & weekly status calls
- Developing Automation Scenarios and scripts and manage test artifacts/deliverables
- Testing the software applications, developing test cases, looking out for the defects, tracking & communicating test results / analysis / unresolved problems using test management tool
- Tracking and preparing the report of testing activities like test testing results, test case coverage, required resources, defects discovered and their status, performance baselines
- Ensuring the timely delivery of different testing milestones
- Managed overall operations for completing projects involving design, estimation, resource mobilization & execution within cost and time parameters
- Designed Test scenarios in Gherkin; creating feature files for test cases
- Automated feature files to run using selenium web driver
- Production Deployment; Provided the Status Reports to Test Manager, Program Manager and other Stake Holders
- Carried forward process improvement projects, leading in-house automation, selecting & developing appropriate test automation tools and applying the latest techniques in the projects
- Monitored and reported automated test runs
- Implemented successful offshore team models to enhance bandwidth and testing cycles
- Coordinated with business analysts and development teams to assess requirements and engage in project review and status meetings
- Designed, tracked and disseminated metrics to monitor software quality
- Set-up and managing communication between development teams
- Established and enforced standard test processes and deliverables (including defect management and quality metric reporting) within the gated process to streamline testing and support automation and manual testing efforts
- Administered requirements gathering, collation of project functional and technical requirements
- Followed up with clients throughout the project lifecycle to ensure full understanding of needs and concerns; attended the conference calls and participating in daily meetings

## Senior Test Engineer with Inter Globe Technologies, Gurugram, Apr 2015 - Jan 2018

### Highlights:

- SITA / VOYAGER – SITA (GDS) - An application for the Global Distribution system managed by SITA
- DCS (Departure control system): Managing the information required for airport check-in, printing boarding cards, baggage acceptance, boarding, load control, and aircraft checks
- SSCI (Self-service check-in) client
- PSL (Passenger Service Line): Check-in system of flights & various auxiliary services provided to customers during the flight
- HMCS - Mobile Application for Check-in system of flights & various additional services provided to customers during the flight

### Responsibilities:

- Run regression tests for Web Services, mainframe & web UI test cases
- Preparation & execution of test scenarios & test cases for web services mainframe & web application
- testing based on Business Requirements
- Reporting & following up on defects, scheduling & managing defect triage and test review calls, and daily & weekly status calls.
- Analyze the test result of automation, find the root cause of failures, performing & suggesting fixes.

## **Software Engineer with Tech Mahindra, Noida, Feb 2011 – Jan 2014**

### **Highlights:**

- OPUS- One Point Universal System, AT&T's One Point Universal System is a Cingular Wireless system that enables employees to activate effectively, assist customers with their mobile phone accounts, and perform Point-Of-Sale (POS) activities

## **Education & Credentials**

- **Bachelor of Technology in Electrical & Electronics Engineering from Uttar Pradesh Technical University in 2010**