

Agile Delivery Lead/ Scrum Master

Introduction

Prashanth is Agile Delivery professional, Having more than 15 years of work experience in Agile-Leadership, Project management and Scrum Mastering in Java-J2EE and Cloud based implementation Projects. Having around 8 years of experience years as a Scrum Master and an Agile Delivery Lead. Very passionate team member, Leading teams with great enthusiasm and with great problem solver attitude. I am consistent in my project delivery. Always builds positive and productive Relationship with Clients and project stakeholders for Business Growth.

Having been associated with Capgemini for nearly 7 years, has been successfully delivering projects with various methodologies in Agile - SCRUM/KANBAN/SAFe and XP. Having a proven track record of building a great client and stakeholder relationship for business growth.

Key Skills

- **Functional:** Scrum Master, Agile Project Management, Agile Transformation and Delivery, Team Building, Conflict Resolution, Strategic Release Planning, Business Analysis and Development, Excellent Communication and Interpretation skills, Risk Mitigation and Resource Grooming,
- **Tools and Technology:** MS Project, Wireframes, JIRA, TFS, JAMA, Miro, Confluence, Java/J2EE, Spring Boot, Spring MVC, AWS, Microservices, Kubernetes, Docker, Jenkins, Git, BitBucket, Bamboo

Profile Summary

- **Certified SAFe Agilist 5.0 (from Scaled agile Community)**
- **Certified Scrum Master (from Agile Alliance)**
- **8+ years experience in managing Project execution**
- **8+ years of expertise in Client relationship management**
- **Well experienced in managing Application Development and Maintenance projects using Agile**
- **6+ years of proficiency managing Agile based Deliveries as a Scrum Master and an Agile Project Manager**
- **Expert in Sprint, Scrum, XP and Kanban deliveries**
- **Scrum Master and Agile Coach**
- **4+ years in managing Feature teams/Pods in Scaled agile environment**
- **Experience in conducting ART syncs and managing releases for release trains and Value Streams for efficient Business Value**
- **Experience in handling/facilitating sprint management meetings such as PI planning, Scrum of Scrums, ART Syncs and release plannings**
- **As a Delivery Manager, responsible for managing projects and maintaining a healthy client relationship.**
- **Awarded as a People Manager of the Business Unit for very efficient delivery for improving the CSAT and maintaining team's expectations.**
- **Strong in agile practices & project management activities using TFS, JIRA, JAMA viz. project initiation, effort estimation, risk identification-analysis-mitigation, status reporting, task assignment, scheduling, tracking and talent acquisition.**
- **Vast experience in Scope Management, Risk mitigation planning**
- **Proficient in facilitating projects using BDD, TDD and ATDD frameworks.**
- **Experience in implementation of MEAN and Full stack projects with Java and cloud**
- **Expertise in Bamboo, Bit Bucket, Git, Tortoise**
- **Presales support: RFP/RFI/RFQ from team formation, liaison with multiple practices to delivering of the estimates & writing proposal**
- **Certified AWS Solution Architect Associate**
- **Highly experienced in Managing teams working in various methodologies like Scrum, XP, Kanban and Lean.**
- **Experience in planning and managing Agile releases during Program Increments**
- **Experience in DevOps and CI/CD based technologies and tools like Gitlab, Jenkins, SonarQube**
- **Onsite experience as a Onsite Project Coordinator, Project Lead**
- **Good experience in preparing Project & Resource plan. Exposure to Microsoft Project Plan tool.**
- **Ability to take corrective & preventive actions to deliver deliverables as per schedule/scope with desired quality**

Professional Experience

Company: Capgemini Technology Services Ltd | Designation: Senior Manager

Sept. 2014 – Till Date

Roles Played: Scrum Master, Agile Project Manager, Agile Coach

Overview :

Presently playing a role of a Scrum Master and an Agile Coach, responsible for facilitating , overseeing Delivery of projects involved. As an Agile Project Manager responsibilities have been to develop projects and make them profitable for the company by efficient management . As an Agile Coach have been responsible for coaching the team in making a cultural shift to Agile methodology and guiding them in Agile way of working.

Have been involved in handling cloud implementation and migration projects for Globally recognized clients in North America and Europe. Also involved in transformation and coaching teams for better maturity on agile processes.

Responsibilities :

- **Scrum Master – Agile Project Manager – Agile Coach** for Liberty Mutual Insurance, Dell EMC –Pivotal IoT Connectivity projects in an Sogeti BU, Managed a team of 30+ resources (Offshore). Handled challenges like tight schedules, involved in Plan, Execute and Deliverable projects on time, in budget, and within scope in accordance with business priorities and , resource management in Agile- Scrum Way
- Part of **Agile Transformation** Team, Transformed/Coaches multiple project Teams with multiple skills with headcount of 50+ consultants to bringing culture change into **SCRUM-Agility & Sportify- SAFe** Model.
- **As Scrum Master and Senior Advisor**, involved in Sprint Planner - responsible for scheduling and assigning tasks, Coach - responsible for team velocity and providing estimations and **Impediment bulldozer** and Status reporter.
- **Accountable for conducting Daily Stand Ups, Sprint Demos, Sprint planning and Grooming meetings**
- **Managed multiple scrum teams** upto 20 members, Responsible for the success of all projects in the Portfolio. Involved in Plan, Execute and Deliverable scrum projects on time, in budget, and within scope in accordance with business priorities.
- Improved Project governance by using efficient **Agile Metrics and Reporting** to Improved cut lead times 25%, cut costs 20% and improvised quality by 40% .
- **Part of the Strategic Enablement Team (SET) for agile transformation** to enable better productivity and consultation for Digital transformation
- **Facilitated PI planning meetings and part of Scrum of Scrums and ART sync meetings for PIs**
- **Coached and consulted by other agile feature teams** on bringing out a optimized time to market strategy and getting better productivity from teams
- **Coached teams on estimation and productivity** of user stories and ensured successful deliveries.
- Conducted research to test and analyze feasibility, design, operation and performance of equipment, components and systems.
- Applied Agile methods and processes to promote a disciplined and transparent project management process.
- **Produced WSR and MSR reports each Sprint**, updating customers and senior leaders on progress and impediments.
- **Participated in drafting service budgeting**, advising on areas of possible improvement to reduce costs and service delivery times.
- **Advised clients on methods, technologies, process improvements** and training that would increase overall business potential.
- Assessed each scrum team member's responsibilities and delegated tasks to balance each employee's workload.
- **Applied agile methodology to shorten cycle time and achieve target margins.**
- Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity.
- Instrumental in moving projects into CI/CD environments, reducing operating costs by 40%

Company: Diona India Private Limited | Designation: Senior Consultant**Sept. 2012 - Sept. 2014****Roles Played: Technical Lead****Overview:**

Hired to provide Strategic technology consulting and management of HealthCare projects for famous clients. Spearheaded teams from various domains which predominantly involved Healthcare. Formulated and executed plans for better delivery of healthcare projects.

Responsibilities :

- Managed a team of 15 developers, Business & technology risk management for projects, project plan review, systems architecture, vendor management, team ramp-up, Business continuity planning
- Prepared project plans to support incremental approaches based
- Oversaw Digital transformation delivery of health care projects which involved Medicare and Medicaid platforms.
- Collaborated with client and interdepartmental peers to transform client requirements into turnkey solutions.
- Recommended technology upgrades and complementary products to improve client security.
- Analyzed client business processes to propose optimal software applications for unique requirements.
- Established criteria for each milestone within product roadmap as means to measure developmental progress.
- Conceptualized and deployed enhanced product features and optimized implementation for use in marketing strategies.
- Engaged in technical architecting, coding and reviews for the teams
- Handled ceremonies of Release planning, backlog grooming and user stories prioritization for sprints, Sprint retrospective and document observations to guide the team for efficient deliveries

Company: Datacom Systems, Wellington | Designation: Senior Developer**Apr. 2012 - Sept. 2012****Roles Played: Senior Java Developer****Overview:**

Hired to provide Strategic technology consulting and management of projects for government projects in New Zealand. Was part of the teams where Java J2EE development was involved in COTS solutions.

Responsibilities :

- Collaborated with client and interdepartmental peers to transform client requirements into turnkey solutions.
- Recommended technology upgrades and complementary products to improve client security.
- Designed and Implemented modules which were based for subventions in the government domains of Pensions and Healthcare.
- Conceptualized and deployed enhanced product features and optimized implementation for use in marketing strategies.
- Analyzed client business processes to propose optimal software applications for unique requirements.
- Established criteria for each milestone within product roadmap as means to measure developmental progress.
- Engaged in technical architecting, coding and reviews for the teams
- Handled ceremonies of Release planning, backlog grooming and user stories prioritization for sprints, Sprint retrospective and document observations to guide the team for efficient deliveries

Company: Cognizant Technology Services | Designation: Project Lead**July. 2010 - Apr. 2012****Roles Played: Project Lead – Java****Overview :**

Hired to provide technical expertise and managed delivery of applications to end users. Formulated plans to gather & define business requirements while managing the risks to improve business processes and translating the requirements into systems solutions by preparing functional specifications.

Responsibilities :

- Maintained tactical control of project budgets and timelines to keep teams on task and achieve schedule targets.
- Adjusted project plans to account for dynamic targets, staffing changes and operational specifications.
- Provided ongoing cost and estimate analysis reporting and managed cost allocation.
- Led team of 15 employees for critical Banking project.
- Managed risk, investigated solutions and established project recovery plans.
- Awarded for developing a very good client relationship for the projects handled.
- Was part of the Agile Transformation Management Excellence teams for the account.
- Conduct daily standups, demos and grooming meetings as part of the sprint
- Prepare and present Weekly, Monthly & Quarterly dashboards to project stakeholders
- Prepare & report metrics - Productivity, Schedule variance, Defect density, Defect severity etc

Company: Curam Software International Pvt Ltd (Presently IBM) | Designation: Lead

Sept. 2006 - July. 2010

Roles Played : Java Module Lead, Scrum Master

Overview :

As the lead of a product-based company, contributed both on the management and the technical side of the organization. Was involved with the customer and in improving the features of the product during the tenure in the organization. Had been one of the core contributors in improving finances by bringing about open-source technologies into a customized product. As a Scrum Master, involved in transforming the process into agile.

Responsibilities:

- Supervised team of 10 developers and business analysts engaged in \$5-million project for creation of new Public Health Care system
- Assigned tasks to IT personnel and junior module staff, delegating work orders based on individual employee proficiencies.
- Gathered, defined and communicated requirements for each module.
- Authored customized user manuals for specific system configurations, tailoring content to unique employee skill profiles.
- Supervised team of 10 developers and business analysts engaged in \$5-million project for creation of new Public Health Care system
- Gathered and defined customer requirements to develop clear specifications for creating well-organized project plans
- Worked with project managers, developers, quality assurance and customers to resolve technical issues
- Involved in transforming teams to follow an Agile model of delivery.
- Led Core Product development initiative as Subject Matter Expert and one of the primary point-of-contact for the project management staff
- Reviewed code and worked with development teams to correct problems, run test scenarios and prepare for deployment

Company: Enrich Solutions Pvt Ltd | Designation: Senior Software Engineer

Oct. 2004 - Sept. 2006

Roles Player: Java Developer

Overview :

Provided expertise as Senior software engineer and trusted consultant for client-driven projects.

Responsibilities :

- Worked with Senior internal and External stakeholders to provide status and resolve/develop technical issues
- Designed, developed, unit tested and module tested the project deliverables which I as part of in the project delivery

Company: Ampersand Software | Designation: Software Engineer

Jun. 2003 - Oct. 2004

Roles Played: Java Developer

Overview :

Provided expertise as Software engineer and trusted consultant for client-driven projects

Responsibilities :

- Contributed technically in HTML projects for successful delivery in projects
- Involved in solution implementation using HTML/UI technologies
- Worked with Senior internal and External stakeholders to provide status and resolve/develop technical issues

Certifications

- SAFe Agilist 5.0 – 2020 (CertificantID:91739411-6131)
- CSM – 2017 (CSM -2017 MembershipID: 49813335; CertificantID: 651670)
- Engagement Manager Level 1 - Capgemini Internal Client Relationship Manager Certification

Education

Bachelor in Engineering SDM College of Engineering Dharwad (Aug 2001).
