B Bhargav Bhushan Bhatt

Mobile: +60122332592 /+919948741010 | Email: bhargavbhushanbhatt@gmail.com

Kuala Lumpur, Malaysia

# Experience

* Having **7+ years of rich experience** as a **Salesforce.com Administrator & Developer.**
* Currently working as Senior Developer at **F-Secure (Malaysia)** from Oct 2018 to till date.
* Associated with **UST Global (Malaysia)** as Senior Enterprise Solution Developer from July 2017 to Sep 2018.
* Associated with **Qualcomm** as Programmer Analystfrom Sep 2015 to July 2017.
* Associated with **Techmatrix Consulting Pvt Ltd** as Software Engineerfrom March 2013 to Sep 2015.

**13x** Salesforce Certified Application Architect | Development Lifecycle and Deployment Designer | Platform Developer II | CPQ Specialist | **1x** Trailhead Ranger | **9** Super badges | Salesforce Configuration | Salesforce Customization | Visualforce Pages | Apex Controllers | Apex Triggers | SLDS | Lightning Components using Aura Component model and Lightning Web Component model | SOAP and REST API Integration | Platform Events | Batch Apex | SOQL | Data Loader

# Career Profile

* I have 7+ years of rich experience in Salesforce development (Authored 100+ Apex classes, 100+ triggers, 100+ Visualforce pages, Aura component framework and LWC), Part of Salesforce team as Salesforce administrator and developer for 6000+ users across globe.
* Have expertise and solid hands on experience in Force.com Platform (Apex programming, Visual force programming, Triggers), Webservice Integrations using SOAP and REST API in integrating with external systems and Salesforce Lightning Components.
* Have extensive experience in implementing Salesforce declarative features (Workflows, Approval Process, Process Builder, Visual Workflows, User Management, Profile Management, setting up Role Hierarchy, Security Model includes OWD, Sharing settings, Apex and Manual Sharing options).
* Have good experience in handling data integrations using Bulk API, Data Loader, Import Wizard, Informatica on cloud for the Data Migration activities.
* Have good knowledge on Salesforce Lightning Component, implemented few applications and POCs using aura framework and also converted Visual Force pages to lightning compatible by applying Salesforce Lightning Design System (SLDS) and few components using LWC.
* Have worked extensively on Service Cloud, Sales Cloud, Community Cloud features in configuring and customizing applications.
* Involved in Deployment through ANT migration tool, Eclipse, change sets and able to create Packages.
* Involved in several aspects of development, functional parts, worked on 7-8 mid-to-large size implementations and multiple demos.
* Have knowledge on version control systems like git and worked on CI/CD using Jenkins.
* Have been to client locations Avid (Singapore), Encore Capital Group (Gurgaon, India) as part of work and currently working in Malaysia on permanent role with F-Secure.
* Passionate to learn new technologies and committed to complete tasks.

#  Software Exposure

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| --- | --- |
| Salesforce Code Skills | Apex Programming, Visualforce programming, Webservices (SOAP and REST API), Salesforce Lightning, LWC, Using Future Calls, Batch Apex, Schedulable Apex. |
| Salesforce Declarative Skills | Workflows, Process Builder, Visual workflow, Approval process, User, Roles, Permission sets, profiles, security model controls, reports and dashboards. |
| Web Technologies | HTML, CSS, Java Script, jQuery |

# Projects Summary at F-Secure

F-Secure Corporation is a Finnish cyber security company providing security solutions for computers, mobile phones, tablets and security software for consumers and businesses.

* Working on community cloud (partner & customer communities) features at F-Secure and implemented many enhancements/features
* Collaborating with service owners / with the business team on daily basis on requirement gathering, designing and developing the technical solution
* Involved in planning and grooming sessions for the sprint items and also for various epic and feature tickets and my role is to propose design/technical solutions, time estimates and highlight if more information is needed or if there are any blockers
* Refactored existing code in apex classes and triggers and making sure to maintain good code quality and adhere best practices
* Implemented many integrations with various external systems like Boomi using REST API and platform events
* Used to have discussions with team members (Dev’s/QE’s) and helping them on any kind of small to very complex design requirement
* Along with on-going development I also used to work with support team in debugging and fixing the issues raised by any internal / external users
* As a member of deployment team I used to do deployments/releases on rotation basis at the end of the sprint

# Projects Summary at UST Global

**Project: Wealth-X (Managed Package)**

**Duration: July 2017 – Sep 2018**

**Client: Wealth-X**

**Description:**

Wealth-X is the leading global wealth information and insight business provider, it develops the largest collection of hand-curated dossiers on ultra-high net worth individuals available anywhere in the world today.

* Enhancing current process of Wealth-X app exchange product by refactoring old process and ongoing product enhancements, customized app accordingly for lightning compatible by applying Salesforce Lightning Design System (SLDS) throughout the app.
* Implemented custom functionality extensively using Visualforce, Apex (Batch, Schedule) and integrated SF with other external database using REST API as per the business need.
* Collaborating with Business team, project manager and internal team members to get the daily work done.

# Projects Summary at Qualcomm

Qualcomm is an American multinational semiconductor and telecommunications

equipment company that designs and markets wireless telecommunications products and

services

* Worked on Service Cloud Case Management features of Qualcomm
and implemented many enhancements/features.
* Worked on sales cloud apps for Qualcomm in implementing many features
for Pipeline management, Opportunity management.
* Implemented and developed force.com applications as a part of Qualcomm
operations.
* Implemented various integrations using SOAP/REST API as a part of
ongoing Implementations and new requirements.
* Refactored old code, making it work with new API versions, and improve quality and ensured code written is as per best practices followed.
* Implemented using complex Apex Triggers and Classes with extensive customizations using Apex, Visualforce, Webservice Integrations.
* Worked on force.com based applications which will track chip related data and the data is used for further analysis in understanding the outcome of chip.
* Have implemented customer portal enablement for Qualcomm suppliers which involves login flow, setting up security model and complex logic using apex and visual force, this portal is used to track supplier related cases and route to respective parties for addressing the issues.

# Academic Record

* Bachelor of Information Technology from Jawaharlal Nehru Technological University (JNTU) with 62.04% in 2011.
* Intermediate from Vishwa Chaitanya Junior College with 72.6% in 2007.
* SSC from Sahitya High School with 69.33% in 2005.