Maheswara Rao Mannam +91-7021474425 [mahesh.prod9@gmail.com](mailto:mahesh.prod9@gmail.com)

**Professional Summary:**

* Overall 7.2 years of IT experience including 6 Years of experience in Salesforce.com
* Experience working across various SFDC implementations covering Sales Cloud, Service Cloud,

Chatter, Force.com

* Experience in SFDC development using Lightning, Apex Classes and Triggers, Visualforce Pages, Apex test

Methods, Apex Web Service, Visualforce Components, Email Services, Force.com IDE, Force.com

Explorer, SOQL External Objects, Event monitoring and Platform Events.

* Proficiency in SFDC Administrative tasks like creating objects, Profiles, Roles, Users, Page Layouts,

Security Controls, Approvals, Workflows, Reports and Dashboards.

* Proficiency in Rest/Soap, Salesforce to Salesforce, Salesforce Connect Web service applications.
* Extensive experience in Deployment Tools like Change Sets, Force.com IDE, Force.com Migration ANT, Team City and Packages
* Worked on setting up CI/CD process.
* Experience in maintain Version Control System using GIT & TFS in Force.com platform.
* Experience in SOAP and REST Web service API that enables Integration with Other Systems. Knowledge on the Metadata API, Bulk API and Streaming API.
* Extensive experience in data migration using Data Loader, Import Wizard and Workbench.
* Expert in Fixing Salesforce Security issues and best practices for Salesforce Code review.
* Experience in developing Salesforce Lightning Applications, Lightning components, SLDS, Events and debugging Lightning components.
* Experience in Salesforce Classic, Salesforce1 Mobile Applications Configurations & development.
* Hands on experience maintain Live System and troubleshooting high priority business issues in

timely passion

* Extensive experience in analyzing business requirement, entity relationships and converting to

Salesforce custom objects, lookup relationships, junction objects, master-detail relationships.

* Configured and maintained user security permissions in compliance with organization needs.
* Experience in web technologies like HTML, XML, CSS, JavaScript, AJAX.
* Experience in Java Script frame works like jQuery.
* Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.

**Professional Experience**

**Dell International Services, Hyderabad | December 2018 – Present**

**Designation:** Software Engineer 2 – IT

**Technical Skills:**

**Created new application for Onboarding for existing partners ( Authenticated Onboarding from)**

**Migrated Partner Onboarding from Classic to Lightning.**

**Implemented Address Validation WebService in Partner Registraton form**

**Worked on changing existing Deal Reg to map with PAM changes.**

|  |  |
| --- | --- |
| Packages | Salesforce |
| Languages | Salesforce APEX, C, C++ (Object Oriented concepts), Good understanding of HTML, XML, CSS, JavaScript. |
| RDBMS | SOQL |
| Operating System | Windows XP, Windows 7 |
| Tools and utilities | Source Tree,Data Loader, Workbench and Eclipse IDE |

**eCentric Solutions, Hyderabad | February 2018 – December 2018**

**Designation**: Senior Analyst

**Technical Skills:**

**Migrated Partner Onboarding from Classic to Lightning.**

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| --- | --- |
| Packages | Salesforce |
| Languages | Salesforce APEX, C, C++ (Object Oriented concepts), Good understanding of HTML, XML, CSS, JavaScript. |
| RDBMS | SOQL |
| Operating System | Windows XP, Windows 7 |
| Tools and utilities | Source Tree,Data Loader, Workbench and Eclipse IDE |

**CAPGEMINI India, Mumbai | February 2013 – December 22 2017**

**Designation**: Senior Analyst

**Technical Skills:**

|  |  |
| --- | --- |
| Packages | Salesforce |
| Languages | Salesforce APEX, C, C++ (Object Oriented concepts), Good understanding of HTML, XML, CSS, JavaScript. |
| RDBMS | SOQL, SQL and Oracle |
| Operating System | Windows XP, Windows 7 |
| Tools and utilities | Source Tree,Data Loader, Workbench and Eclipse IDE |

**Acdemic Profile:**

Passed B. Tech in Electronics and Communications from V R Siddhartha Engineering college affiliated to Acharya Nagarjuna University, Vijayawada with an aggregate of 63 % in 2012.

**Key Projects handled:**

* **CRM implementation for a Retail Store(Australia)**

|  |  |  |
| --- | --- | --- |
| Roles Performed | Developer | |
| Areas Worked | Development & Configuration | |
| Technology used in the project | Operating System | Windows |
| Packages | Salesforce |
| IDE | Eclipse IDE |
|  |

* **CRM implementation for a Medical Equipment Sales(Australia)**

|  |  |  |
| --- | --- | --- |
| Roles Performed | Developer | |
| Areas Worked | Development and Configuration | |
| Technology used in the project | Operating System | Windows |
| Packages | Salesforce |
| IDE | Eclipse IDE |

* **CRM implementation for a Retail Store(Australia)**

|  |  |  |
| --- | --- | --- |
| Roles performed | Development & Configuration | |
| Areas Worked | Development | |
| Technology used in the project | Operating System | Windows |
| Packages | Salesforce |
| IDE | Eclipse IDE |
|  |

* **CRM implementation for a Vehicle Insurer(USA)**

Involved in the partial development of a CRM system for a vehicle insurer from USA.

|  |  |  |
| --- | --- | --- |
| Areas Worked | * Written Test Classes to bring the code coverage up. * Functional Testing | |
| Technology used in the project | Operating System | Windows |
| Packages | Salesforce |
| IDE | Salesforce developer console.  Eclipse IDE |

* And also worked in POC projects to achieve the initial requirements of the Clients.

**Personal Profile:**

Date of Birth : 01st October, 1990.

Languages Known : English, Telugu and Hindi.

Father’s Name : Kondaiah

Nationality : Indian.

Marital Status : Single.

Passport : Yes

**Declaration**

I hereby declare that all the information furnished above is true and accurate to the best of my knowledge.

**Maheswara Rao Mannam**