

GODHA NARESH KUMAR

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Address: House number 2-2-125/74 Sri Sai Reddy Nagar Colony, Macha Bollaram, Secunderabad
Telangana India PIN Code - 500010

Carrier Objective: Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

Professional Summary:

Bringing 15 Plus years of experience and a demonstrated track record of success in Domain US Healthcare business. Team-oriented and results-focused with strengths in helping developers spot and resolve issues. Skilled at training quality assurance staff, evaluating performance and improving procedures. Methodical and efficient QA testing leader. Gifted in coordinating crisis responses, projects and problem resolutions. Proficient at adhering to tight deadlines and quality assurance parameters while also seeking opportunities to make insightful discoveries about products and defects.

As a Business Analyst with more than 9 plus years worked on data mapping and user acceptance testing, as well as solving complex problems in high-pressure environments. Excels at cultivating, managing and leveraging client relationships. Expert quality assurance tester offering 8 plus years of experience in detailed technical specifications. Seeking a role in test reporting and defect resolution. Well-versed in producing strong test cases and scripts of manual and automated testing. Self-motivated and dependable while achieving high performance with minimal supervision.

Certifications:

- AHM 250 Certified
- HCPY - Payer Basic Proficient Certification
- HIPAA - Basic Proficient Certification
- PROC - Basic Proficient Certification
- MQA - Basic Proficient Certification

Skills Set:

- Business requirements matrix
- Business systems analysis
- Project documentation
- Business process improvement
- Excellent problem solving skills
- Training & Support
- Strong analytical skills
- Software Testing (Regression, Functional, System & DB Testing)
- Rules Engine EDI X12 ANSI (834, 835, 837)
- Expert in US Healthcare

- Primary Skill Set (Client Applications along with CRM & Reports for Sales Forces, Claim Processing, Pre Adjudication, Post Adjudication, Claim Quality, Quality Auditor, RCM, Payer, Provider, Member Enrollment, Health Plan Data Base, UB 92, HCFA & Detail knowledge on various Revenue Codes, Type of Bill, Diagnosis Codes ICD 9 & 10, Place of Services, Modifiers, HCPC Codes etc.
- Enrollment, Encounters, Claims, A&G, Portals (Member / Provider), PWS, POD, Pharmacy, IVR, NAL, UM, CM Etc all modules excellent Knowledge.

Professional Experience:

Infinite Computer Solutions Pvt Limited India Working as an Senior Test Lead (Role BA) from March 11th 2020 .

Conduent Business Services LLP India worked from November 5th 2018 to March 9th 2020

Optum Global Solutions Private Limited India (United Health Group) Worked from July 18th 2011 to October 29th 2018 (Designation - Software Engineer EDI (Business Analyst)

Cognizant Technology Service since April 26th 2010 to June 30, 2011.

DST Worldwide Services India (Formerly known as Ispace) from 19th December 2005 to April 22, 2010.

Infinite Summary:

- Handle various modules like Enrollment, Claims, Omni Channel, PWS, Portals etc.
- Plan Business Analysis Process
- Define the Scope for various projects like Medicare and Medicaid for Molina Client
- Elicit Requirements and gathering the requirements for scope of testing
- Validate the Requirements
- Analyze Requirements
- Document Requirements various modules and making them review and taking the sign off

Conduent Summary:

- Managed technical documentation for different procedures and projects.
- Provided clear and concise estimates for each phase of testing.
- Delivered training and ongoing quality assurance guidance to onsite and offshore professionals.
- Conducted product demonstrations and showcased functionality to customers, team leaders and colleagues.
- Maintained detailed record keeping by updating project documentation.
- Communicated automation test results to team members and highlighted potential risks.
- Assessed scope and sequence of project by participating in meetings with quality assurance, development and project management teams.
- Automated all functional and regression testing approaches.

- Looked for ways to improve review processes and reviewed all test cases and scripts for quality.
- Designed and implemented efficient strategies for converting current applications.
- Worked on diverse projects using detailed test cases.
- Trained team members on how to use automation programs and processes to facilitate development and quality assurance improvements.
- Worked efficiently under strict deadlines to make sure that new products were available for scheduled public releases.

Optum Global Solutions summary:

- Working on Fresh and up coming project requirements and splitting them based on time lines and drilling down to sprints.
- Taking care of Use Cases creation.
- Approving the Use cases post SIT Validation.
- Conducting requirement gap analysis when ever required in between the offshore and onshore DEV/QA and involving Product Owners.
- Gathering, organizing, and evaluating relevant information, such as financial statements, vendor contracts, and EHR system specifications.
- Communicating with internal and external stakeholders and conducting interviews as necessary to understand current practices and determine possible areas for improvement.
- Analyzing company revenue, profits and losses, along with current employment levels, to make recommendations about how to realize savings and make business process improvements.
- Assisting with project management at multiple stages, including the research, testing and implementation of new systems and products; may also guide software development.
- Performing technical tasks such as creating business requirements documents, user training manuals and guides, and requirements traceability matrices.
- Delivering written and verbal presentations to an organization's leadership to communicate key findings and updates on business process adjustments.
- Conducting in-depth data analysis, using spreadsheets or more specialized tools such as project management software and traceability solutions.

Cognizant Technology Services Summary:

- Presented account proposals in a professional and timely manner.
- Ensured proper application of agency policies by reviewing, classifying, coding and rating applications.
- Submitted up-to-date activity and production logs to agency management for review.
- Coded claims forms and mediated disputes between carriers and clients.
- Pursued continuing education and training programs to continue professional development.
- Followed up with potential clients regarding online information requests.

- Drafted quarterly reports for management review.
- Complied coverage and rating information in an accessible format.
- Processed applications, payments, corrections, endorsements and cancellations.
- Developed, implemented and monitored new underwriting guidelines for the agency.
- Developed life insurance and commercial insurance leads to meet monthly sales targets.
- Interviewed prospective clients to learn about their financial needs and to discuss any existing coverage.

DST Worldwide Services Summary:

- Reviewed coverage determinations, investigated and evaluated claims and negotiated settlements.
- Assessed processing reports each day to ensure that claims were effectively submitted.
- Implemented process improvements after noticing several areas in the department that were underachieving.
- Followed all company procedures to ensure that data was kept confidential.
- Investigated and analyzed requirements to improve timeliness of reports to customers.
- Gathered the proper documentation and data to prepare claims for submission.
- Provided education to patients on detox and withdrawal, medications, addiction, recovery, coping skills and community resources.
- Researched and followed up on denied insurance claims.
- Reviewed and resolved open claims and change order to determine entitlement for additional payment.
- Gathered information from various third parties to determine claim acceptability.
- Finalized and maintained all types of personal lines insurance policies within the agency.
- Researched coverage and premium options and supplied clients with the best coverage available.

Overall Professional Experience Achievements:

Achieved many monthly awards like Star, Opel, and Sustaining Edge throughout my experience.

Received Promotions like Subject Matter Expert, Business Analyst, EDI Developer, Quality Engineer based on my analytical skills, problem solving, logical thinking and Management skills.

Handled multiple projects at a time and had been SPOC for all On Shore counter parts.

Educational Qualifications:

- Bachelor of Commerce Graduation - Osmania University June 2005.
- Board of Intermediate - Ken Junior College, March 2002.
- Secondary School Certificate - The City High School, March 2000.

Personal Details:

Date of birth : 05th August 1984

Strengths : Desire, Discipline, Dedication & Determination.

Hobbies : Playing & Watching Cricket

Passport : Yes (H0204452)

Date:

(G. Naresh Kumar)