

Akash Som  
Salesforce Developer (1X Certified)  
Company: Cloud Science Labs



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### Professional Summary:

- I have spent my 1 year of professional Experience in Salesforce development and customization.
- Salesforce.com Customization: Objects, Apps, Tabs, Layouts, Workflows Rules, Approval processes, Process Builder, Validation Rules, Formulas, Sharing & Visibility, Reports, Dashboards, Report Types, Analytic Snapshot
- Salesforce.com Integration: Apex Web Services, Apex Callouts, Email Services, Outbound Messaging, SOAP API, REST API.
- Salesforce Community Cloud: Experience in Community Cloud. Worked on 2 communities to create branded sites that connect customers, partners, and employees. Hands on experience in lightning components for the Lightning community.
- Proficient in all phases of SDLC like gathering requirements, analysis, design, development, testing and deployment.
- Salesforce.com Administration: Salesforce.com Implementation & Deployment, Application Management, Security, Data Management, Data Upload, Apex Data Loader, Managed and Unmanaged Packages.
- Experience in Salesforce Customization, Data Validation, Sales.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database Objects.
- Experience in developing Visualforce pages for complex requirements with generic apex controllers.
- Experience in analyzing business requirements, Entity Relationship diagrams and implementing them to Salesforce custom objects, Junction objects, master-detail relationships, lookup relationships.
- Extensive Knowledge in Lightning App Builder, Lightning Component Framework, Design System & Lightning Connect.
- Worked on VS Code (Visual Studio Code) and Force.Com Developer Console
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
- Releasing the developed code to different sandboxes and production by using Change sets.
- Experience in bulk data Migration using Apex Data Loader.

### Expertise

- Salesforce Sales Cloud,
- Salesforce Community Cloud,
- Salesforce CPQ
- API Integration

### Salesforce Tools

Visual Studio Code, Apex Data Loader, Workbench, Force.com Platform (Sandbox and Production).

**Programming Languages:** Lightning Aura Framework, LWC Framework, Visualforce framework, Apex, Java,C, JavaScript, HTML 5, XML, CSS, Python.

**Project Name :** ITRC (April 8 - August 15)

**Project Desc. :** The ITRC educates consumers, corporations, government agencies, and other organizations on best practices for fraud and identity theft detection, reduction and mitigation.

**Role:** Salesforce Developer

**Responsibilities:**

- Apex development.
- Set up the case management system as per the business requirement which includes web to case.
- Worked on web-to-lead functionality.
- Worked on Salesforce CMS.
- Developed APEX Classes, Controller Classes and APEX Triggers for various functional needs and implemented the business logic as per the requirements.
- Worked on automation like Process builder.
- Designed and deployed the Custom objects, Custom tabs, Validation rules, Workflow Rules, lightning Components to suit the needs of the application.
- Used Data Loader for inserts, update, and bulk import or export of data from Salesforce.com.

**Project Name :** DIR (January 12 - September 4)

**Project Desc. :** DIR provides the Judgment and Wages search feature to the public through a Salesforce community.

**Role:** Salesforce Developer

**Responsibilities:**

- Apex development.
- Worked on the permission for the page layouts, custom buttons and fields visibility to the Right users in the org.
- Developed APEX Classes, visualforce pages for various functional needs and implemented the business logic as per the requirements.
- Worked on automation like Process builder.
- Designed the Custom objects, Custom tabs, Components to suit the needs of the application.
- Worked on download csv and pdf functionality for downloading bulk data.
- Build the best UI for downloading pdf.
- Worked on a search form.
- Worked on record types, process builder, workflow rules.

**Certifications & Achievements:**

- Salesforce Certified CPQ Specialist License: 21275453
- Programming with Python (Internshala)  
Credential ID: 9FB376C6-9954-3F02-EA51-5194F2D37C0D.
- Web development (Internshala)  
Credential ID: E343010D-0400-B79B-C273-A904730973E1.

**Qualifications:**

Bachelor's Degree in Computer Science & Engineering (B.Tech)