

RESUME

**Name: MOHD.FAIZAN ANSARI**

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 **CARREER OBJECTIVES**

To work in a firm with a professional work driven environment where I can utilize and apply my knowledge, skills which would enables me as a fresh graduate to grow while fulfilling organizational goals.

  **EDUCATIONAL QUALIFICATION**

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| --- | --- | --- |
| **Year of****Passing** | **University / Boards****Exam Passed** | **Institution** |
| B-TECH(ECE)(2013) | MDU UNIVERSITY | P.M. COLG. OF ENGINEERING |
| SN.SECONDARY(2009) | CBSE | ST.MARKS SN.SEC. PUBLIC SCHOOL |
| MATRICULATION(2007) | CBSE | CRESCENT SCHOOL |

**WORK EXPERIENCE**

**TECHNICAL SKILLS**

* Working in **Grazitti Interactive in Punckula Haryana** as a Salesforce Developer from from Feb 2017 . I have 2.6 years in S**alesforce Lightening , salesforce Administration. Service Cloud**
* **Worked in DOORSTEP-INSURANCE BROKERS PVT.LTD.as an Sr. IT executive from 10thDec.2014 to dec.2015 and got the transfer to PINAKIN FINSOL SERVICES PVT. LTD in January.**
* **Worked in TATA TELESERVICE LTD. in broadband department .**

 **Projects**

**TECHNICAL SKILLS**

* Macmillan Learning Salesforce Lightening Communities. And Worked on Search unify Product plus snappins chat processes.

 **Community Links Created by me in Lightening**:-

  **1.**[**https://macmillan.force.com/macmillanlearning/s/**](https://macmillan.force.com/macmillanlearning/s/)

 **2.** [**https://macmillan.force.com/iclciker/s/**](https://macmillan.force.com/macmillanlearning/s/)

 **3.**[**https://macmillan.force.com/intelluslearing/s/**](https://macmillan.force.com/macmillanlearning/s/)

 **4** [**https://macmillan.force.com/skyfactor/s/**](https://macmillan.force.com/macmillanlearning/s/)

 **5 .**[**https://macmillan.force.com/cirque/s/**](https://macmillan.force.com/macmillanlearning/s/)

* DataBricks Customer Community(Salesforce Lightening).

 **Community Link Created by me in Lightening for Databricks:-**

<https://zuora-databrickspartner.cs19.force.com/CustomerCommunity/s/>

* Rubrick Community (Salesforce Lightening).
* Credit Karma Community for US Region and Canada Region and chat functionality in community omni channels service cloud part etc..

 **Community Link Created by me in Lightening for Credit Karma and currently working on it:-**

 **1.**[**https://qap1-creditkarmaqap1.cs25.force.com/canada**](https://qap1-creditkarmaqap1.cs25.force.com/canada)

 **2.**[**https://qap1-creditkarmaqap1.cs25.force.com/canada**](https://qap1-creditkarmaqap1.cs25.force.com/canada)

**TECHNICAL SKILLS**

* Possessed complete knowledge on **Html,Apex,Visualforce,Lightening App,Java.**
* Possessed knowledge in salesforce Service Cloud,Community Cloud, salesforce Admininstartion and salesforce standard objects (**Knowledge,Idea etc**.)
* Worked on Apex batch classes test classes , Lightening Component, Admin Part,workflows,process builder.
* Encompassed with the knowledge of **telecommunication & cctv camras operation** due to training under **TATA TELESERVICES & SCHNEIDER ELECTRONICS PVT.LTD.**
* Basic knowledge of COMPUTER HARDWARE SYSTEMS
* Have knowledge to operate **epbx(ELECTRONIC PRIVATE BRANCH EXCHANGE)** can also do programming of matrix and Syntel epbx .

 **TRAINING/ INTERNSHIP**

* 6 weeks training in **TATA TELESERVICES (TTSL)** since june 2011 to Aug 2011.
* 6 Month Training in JAVA .
* Six month training in transmission system in **TATA TELESERVICES (TTSL) LTD**

 **STRENGTH**

* Hardworking and having motivation skills.
* My honesty is my major strength.
* Good communication skills.
* Always ready to take up new challenges.
* Problem solving skill.
* Confident about myself.

**WEAKENESSES**

* Workaholic.
* Helpfulness attitude.

 **EXTRA-CURRIULAR ACTIVITIES**

* Events coordinator in college.
* Cricket player in college team.
* Dancing , modeling performance in fest.

 **INTEREST & HOBBIES**

* Interacting with new people.
* Listening music.
* Gyming,Cricket,Music,Running
* Shopping

**ACHIEVEMENTS**

 **STRENGTH**

* I was selected as a **captain of cricket** team in 11th standard.
* Got the gift from mathematics faculty to gain good marks in maths in 11th standard.
* Organized many events in college and become a part of management and coordinating team of college for event.

**PERSONAL INFORMATION**

**ACHIEVEMENTS**

**Date Of Birth: 20th SEP.1989**

**Marital Status:** Unmarried.

**Languages Known:** English, hindi, urdu.

**Nationality:** Indian.

**Gender :** Male.

**Job preference:** Delhi, Noida, Gurugram .