

Professional Summary

- Having 5+ years of Professional IT Experience in Development and administration of Salesforce applications.
- Experience in SFDC Aura, LWC, Configurations/Customizations.
- Experience in both Sales Cloud and Service Cloud.
- Good Knowledge with providing Security controller to Users by using Profiles, Roles, Permission Sets and OWD settings.
- Having good working experience in Apex Programming.
- Having good working knowledge in building Visual Force Pages.
- Involved in working with Workflow Rules and Process Builder.
- Good working experience in Batch Apex and Scheduling Apex.
- Having good working experience in Organization Wide Defaults and Sharing Rules.
- Good Experience in Apex Triggers, Test Methods and writing SOQL and SOSL queries.
- Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules.
- Experience in Migration tools like Data Loader, SF Import Wizard.
- Hands on experience in development of custom Lightning Components, Lightning Data Service, Design Patterns and RESTFUL APIs, Securing applications and Sales and Service Cloud.
- Worked on Lightning Web Components LWC – LDS and aura LDS without modifying the apex codes fixed the aura component actions like save, cancel deleting the records.
- Experience in implementation of salesforce.com applications like the Sales, Service and support Modules.
- Excellent communication, interpersonal, presentation, analytical and problem-solving skills, self-motivated, willing to take initiative and able to apply new tools and technologies in the projects.
- Customer interactions and handling experience.

Certifications

- ❖ Salesforce Certified Administrator
- ❖ Salesforce Certified Advance Administrator
- ❖ Salesforce Certified Platform App Builder
- ❖ Salesforce Certified Sales Cloud Consultant
- ❖ Salesforce Certified Service Cloud Consultant
- ❖ Salesforce Certified Platform Developer I
- ❖ Salesforce Certified Platform Developer II
- ❖ Salesforce Certified Data Architecture and Management Designer
- ❖ Salesforce Certified Sharing and Visibility Architect
- ❖ Salesforce Certified Application Architect.

Technical Skills

Salesforce.com	Lightning Web Components LWC, Lightning Aura Components, APEX, Visual Force, SOQL, SOSL, Restful API, Triggers, Test methods, Wrapper Class, Web Services, JavaScript Remoting, Remote object, Relationship, Validation Rules, Formula Fields, Workflow, Approval Process, Process Builder, Visual workflows, Sales and Service Cloud, Standard and Custom Objects, Escalation rules, Assignment rules, Record Types, Customer and Partner Communities, Single Sign-on, Live Agents, Omni Channel,
Client-Side Scripting	JavaScript, jQuery
Programming Languages	Core Java, C/C++
Web Development Technologies	MVC, Web API, Webservices, HTML, JavaScript, jQuery, JSON, CSS.
Tools/Utilities	JIRA, ServiceNow
Operating Systems	Windows 10/7

Work Experience

- Working in Senior Salesforce Developer at Zillion Technologies from Oct 2020 to till now.
- Worked in Salesforce Developer at Cognizant from Nov 2019 to Aug 2020
- Worked as Software & Programmer Analyst in Bit Order Technologies from Nov 2017 to Oct 2019

Professional Experience

Zillion Technologies Inc - Washington Gas & Energy **Senior Salesforce Developer**

Oct 2020 – Present

Washington Gas is a regulated public utility that sells and delivers natural gas to customers in the District of Columbia, Maryland, and Virginia. Washington Gas has been engaged in the natural gas distribution business since its incorporation by an Act of Congress in 1848. Today, Washington Gas delivers natural gas to more than one million customers across the region, with the primary focus of providing safe and reliable natural gas service at a reasonable cost.

Washington generated the most electricity from hydropower of any state and accounted for 24% of the nation's annual utility-scale hydroelectricity generation in 2019. Although not a crude oil producing state, Washington has the fifth-largest crude oil refining capacity in the nation and can process almost 652,000 barrels of crude oil per day at the state's five refineries.

- Created new custom objects, assigned fields, designed page layouts, custom tabs, components, custom reports.
- Customized standard objects like Accounts, Opportunities, Contacts, Leads, Campaigns, Cases and Reports.
- Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.
- Worked on lightning Web components & Aura and controllers.
- Implemented the validation rules on the objects and tabs, Page layouts, Custom tabs, and Components to suit to the needs of the application.
- Developed various custom reports and dashboards for data analysis and involved in developments and testing during the project.
- Developed Apex classes, Batch classes and Schedule classes.
- Developed Apex triggers, controllers, test methods, lightning Web components LWC in sandbox and deployed with more than 85-100% fortest code coverage.
- Worked on data migration from databases to SFDC using Data Loader and allowing users' access to record types and reports in Salesforce.
- Customized Websites and created email templates to enable Web-to-lead and Email-to-lead process and Designed User Interfaces for Salesforce users as per requirements.
- Managed Requirement gathering process for new enhancements with lightning Aura.

Environment: Force.com platform, Lightning Aura components, Lightning Web Components LWC, Apex Language, Data Loader, Triggers, Test Methods.

Cognizant Technologies India Pvt Ltd – Skywalker Application **Salesforce Developer**

Nov 2019 – Aug 2020

Skywalker is a mass call planning application which is being used by ASPAC region to capture contact lens sales data. It provides all necessary information to sales reps like Account/Outlet information (shop name) along with bill/ship Sto address, contacts information to reach out to these outlets along with revenue and product information.

- Worked on various Salesforce.com customizations-standard objects and creation of customized business objects.
- Worked with functional leads to transform and develop new requirements into design, implementation.
- Worked with the development team to review and resolve design issues and get required clarifications from business team.
- Customized different page layouts and assigned them for different profile users.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Worked with lightning Aura components as per the requirements.
- Worked with Record types, Owd, Sharing rules, Workflow rules and Process Builder.
- Worked with Custom formula fields, Rollup summary to provide a better flow of information.
- Worked with Permission sets, Page Layouts, Record Types, Validation Rules.
- Worked with Profiles, Workflow Rules, Process Builder and worked on Data Loader.

- Developed Apex Triggers, Batch apex classes, Schedule apex classes.

Environment: Force.com platform, Lightning Aura components, Apex Language, Data Loader, Triggers, Test Methods.

Bit Order Technologies Pvt Ltd – CareFusion
Salesforce Administrator

Nov 2017 – Oct 2019

CareFusion has become the preferred private healthcare facility in the country that is much favored by locals and foreigners like this project was developed deliver quality Salesforce Consulting services quickly and cost-effectively, at minimal risk to our clients. Pharmaceuticals are a global specialty biopharmaceutical company that is the manufacturer of pharmaceuticals. New Market develops and provides healthcare in the areas of behavioral health, gastrointestinal conditions, rare diseases, and regenerative medicine.

- Worked with various salesforce.com objects like Accounts, Contacts, Leads, Opportunities, Reports and Dashboards.
- Prepared Daily report summary about the test executions and bugs found for the team worked.
- Customized tabs for among different business user's groups and business centres.
- Customized different page layouts and assigned them for different profile users.
- Created Record types, Owd, Sharing rules, Workflow rules and Process Builder.
- Created Custom formula fields, Rollup summary to provide a better flow of information.
- Developed Soql queries, Sosl queries.
- Customized Websites and created email templates to enable Web-to-lead and Email-to-lead process.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created and maintain custom Apex classes, Apex triggers and Visualforce pages.
- Developed Batch classes, Schedule apex classes.
- Prepared Daily report summary about the test executions and bugs found for the team worked.
- Extensively involved in deploying application to various environments.

Environment: Force.com platform, Apex Language, Data Loader, Triggers, Test Methods.

Education

Bachelor's in computer science from YVU University, India – 2014