**Resume – SAP PM/EAM/CS/DMS**

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| Name | **MANIK SHAHADU BHOI** |
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| Email - ID | **manik.bhoi@gmail.com** |
| SAP – PM Certification ID | **S0014372714** |

**Profile Summary: -**

* A competent professional of **12.5 + Years** of Overall Experience
* **8.5 Years**’ experience of SAP PM Functional with **4 Implementation + 2 Roll Out** + **5 Support** projects
* Worked for major releases in Cognizant Technology Solutions for almost 15 different interfaces from SAP to different Legacy systems.
* Worked from business processes for Utility Industry – **Xcel Energy** with end-to-end flow from SAP EAM (Enterprise Asset Management) to Click Schedule to Work Manager Application in Cognizant.
* MES interface to SAP for US client in at Yash Technologies.
* Worked for SAP CS (Customer Service) module for Bombardier Aerospace Client of Canada in IBM.
* **4+ Years** of domain experience in maintenance dept. with breakdown, corrective, preventive maintenance activities. Project, root cause, why-why analysis, spares management, TPMetc.
* Completed SAP – PM Certification from SEED Infotech Ltd, SAP Authorised Training Partner, Pune.

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| **Organization** | **Designation** | **Duration** |
| **Cognizant Technology Solutions, Pune** | **Functional Lead** | March 2019 to till date |
| IBM India Pvt.Ltd., Pune | Senior Consultant – SAP PM | Nov 2017 To Feb 2019 |
| Yash Technologies Sub-Contractor by Adroit Infotech | SAP – PM Analyst | March-2017 to Sept-2017 |
| Adroit InfoTech Pvt.Ltd., Pune | SAP PM Consultant | April-2016 to Oct 2017 |
| V3iT Consulting Pvt.Ltd., Belgaum | SAP PM Consultant | September-2015 to April-2016 |
| EXIDE Industries Limited, Pune | SAP PM CTM + Super user | April 2012 to Jun - 2015 |
| EXIDE Industries Limited, Pune | Senior Officer – Engineering Services/Maintenance | November-2007 to Jun-2015 |

**SAP – PM Profile:-**

* Conducting As-Is Study & To-Be Analysis.
* Preparation of Business Blue Print for PM.
* Exposure of ASAP Methodology for implementation.
* Mapping the Technical Structure of the company from SAP PM angle
* Responsible for the system requirement study, solution design, system configuration, system testing, user training, data conversion, documentation, system integration.
* Configuration of entire logistic master data viz. PM Functional Location, Equipment’s, Assembly, BOM, Maintenance Task List, Measuring Point, Counters, PM Work Centers, Maintenance Plans.
* Uploading master data by LSMW.
* Configuration of notifications, orders, their types, maintenance plans, screen formats etc.
* Maintenance planning, processing& scheduling.
* Breakdown Process, Corrective Maintenance Process, and Performance Based Preventive Maintenance Process, Time Based Preventive Maintenance Process, Project installation & commissioning.
* Mapping of External services, External operation through maintenance order.
* Measuring Points & Counters application.
* Calibration of Testing Equipment’s. Internal & External.
* Enhancements - User exits & Customer exits for PM points of view business process.
* Exposure to SAP QM Module
* Exposure to Unit testing, integration testing, Test scripts, User training.
* Business Process Integration with PP, MM, CO & QM Module

Current Organisation – **Cognizant**

Client – **Xcel Energy**

**Xcel Energy Inc.** is a utility [holding company](https://en.wikipedia.org/wiki/Holding_company) based in [Minneapolis](https://en.wikipedia.org/wiki/Minneapolis), [Minnesota](https://en.wikipedia.org/wiki/Minnesota), serving more than 3.3 million electric customers and 1.8 million natural gas customers in Minnesota, [Michigan](https://en.wikipedia.org/wiki/Michigan), [Wisconsin](https://en.wikipedia.org/wiki/Wisconsin), [North Dakota](https://en.wikipedia.org/wiki/North_Dakota), [South Dakota](https://en.wikipedia.org/wiki/South_Dakota), [Colorado](https://en.wikipedia.org/wiki/Colorado), [Texas](https://en.wikipedia.org/wiki/Texas) and [New Mexico](https://en.wikipedia.org/wiki/New_Mexico).

It produces the power from Electric, Gas, Nuclear with business units Distribution, Transmission, Energy Supply etc.

Contribution:

* Working for all major releases.
* Working of monthly releases, which we call as ADR – Application Development Request where efforts hours are more than 40. These are all new developments/major enhancements in business process or CI – Continuous Improvements.
* Working for AMR – Application maintenance request for which efforts are less than 40 hrs.
* Working for all types for incidents of priority P1, P2, P3, P4 in HP Service Manager.
* End-to-end worked with other application like as ClickSchedule and Work Manager Application. ClickSchedule is allocating the field engineer from its environment and dispatching that work to Work Manager. In Work Manager, field engineers are recording all the different statuses for work order operation and making the confirmation for that work with all details.
* Worked in contact with different legacy systems in which work order data was sent from SAP to Legacy systems and vice versa. Legacy systems like as – CRS, GOLD, MDMS, NMS, BUD, PowerBase, MapFrame, Meridium, eSOMs, etc. All these data were transferring between PI & ESB environments.
* Along with Work Orders and maintenance notification, also looking for Service notification and Service orders.
* Working for Compatible Unit Design process. This starts from SAP and flows the CU Design into BUD (Bently Utility Designer) application where designers are building that design for different CU ID.
* Working for DMS issues. Documents are flowing SAP to Documentum and Flex prod application.
* Additional activities like as conducting daily status call for PM team and reviewing all incidents and assigning to team members. Also preparing MSR- Monthly status report for client.
* Have delivered 16 ADR’s successfully, 20 AMRs, and resolved more than 300 incidents for Xcel Energy.

Previous Employment History

**IBM India Pvt Ltd, Pune, India**

Client **– 1. Welspun Corporation Limited – AMS, GJ, India.**

Worked for business unit – WIL, WCL, WSL, and PCMD.

Contribution:

* Worked for Incidents to resolve user PM tasks
* Minor Enhancements as per requirement of user
* Major Enhancements as per requirement of user
* Service Requests
* Issues in Major Business Process – Preventive, Breakdown, Predictive, Calibration, Repair/Services

Client - 2. **Bombardier Aerospace** – **AMS, Canada.**

Contribution:

* All Priority Incidents (P1, P2, P3, P4)
* Major enhancements
* Minor enhancements
* Job related issues
* Problem Tickets – Root Cause Analysis
* RFC's – Mini Project
* RITM's

**Previous Projects -**

**Projects: --**

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| 1 | **Project : E2E IMPLEMENTATION + Roll Out** | |
| **Client** | **Littelfuse (Chicago Illinois) – For Menber’s Company Italy** | |
| **Role** | SAP PM Analyst | |
| **Organization** | Yash Technologies | |
| **Duration** | (6th March -2017) – 29th Sept 2017 | |
| **Team Size - 10** |  | **Module : SAP - PM** |

**Project Description:**

Littelfuse is the world leader in circuit protection offering Automotive Fuses, Automotive Circuit Protection, Fuses, Electrical Fuses, Automotive sensors, Battery mini-breakers, DC power distribution modules, DC solenoid & relays etc..

**Started Implementation for Menber’s – Italy Plant**

Menber’s Ltd was founded in 1965, started out producing components for starter motors, distributors and alternators. Today, 40 years on, Menbers’ produce, and distribute worldwide, spare parts and electrical and electronic components for all types of vehicles, maintaining the role of world leader, particularly in the production of electrical connectors, coils and battery switches.

**Contribution: -**

* Involved in functional upgrade from Project preparation to GO-LIVE and Go-live support.
* Study the AS-IS Business Process &prepared TO-BE Business Process.

Process To be Implemented:-

* Breakdown Maintenance (Notification & Orders)
* Predictive/Corrective Maintenance (Notifications & Order)
* Preventive Maintenance (Orders), Counter based.
* Maintenance Services – Internal & External
* Interfacing SAP to PM System or MES (Manufacturing Execution system)

This project is Roll Out to Plant – Piedras Negras (M4) in Mexico for Littelfuse.

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| 2 | **Project : Greenfield IMPLEMENTATION** | |
| **Client** | **LAVA CAST PVT.LTD. (A Group Company of SETCO Automotive Ltd.)**  AtKalol, Vadodara, Gujrat, India. | |
| **Role** | SAP PM Consultant | |
| **Organization** | Adroit InfoTech Pvt.Ltd. | |
| **Duration** | (31st Aug-2016) – (04th Jan-2017) | |
| **Team Size - 15** |  | **Module :SAP - PM** |

**Project Description: -**

Lava Cast Pvt. Ltd is joint venture of Setco Automotive Ltd (Setco) and LingotesEspeciales S.A. (Lingotes), focused on developing and manufacturing fully machined ferrous casting products for the automotive & other industries.Auto parts like auto brake, auto clutch, auto gear etc.

**Contribution: -**

* Involved in functional upgrade from Project preparation to GO-LIVE and Go-live support.
* Study the AS-IS Business Process &prepared TO-BE Business Process.

Process Implemented-

* Breakdown Maintenance (Notification & Orders)
* Predictive/Corrective Maintenance (Notifications & Order)
* Preventive Maintenance (Orders)
* Maintenance Services – Internal & External
* Repairs & Maintenance of Equipment, Materials
* Testing Equipment Calibration – Internal & External
* Inspection recording of Electrical/Mechanical Dailycheck poinst
* Projects – Machines Installation & Commissioning
* Measurement Points & Counters – for Energy/Water reading.
* Preparation of Business Blue Print
* Configuration as per the solution design.
* Preparing the unit test Scenarios along with Core team members.
* Involved in integration test with other modules like MM,FICO,PP,QM
* Development of custom reports
* Develop upload programs using LSMW
* Involved in core team and end user training.
* Preparation of User manual documents for Core team as per the Business Scenarios.
* Provided Post Go Live support
* Client site for implementation.

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| 3 | **Project : Implementation & Data Migration** | |
| **Client** | **MEGA GLOBAL CORPORATION(MGC), Philippines**  (Previously Mega Fishing) | |
| **Role** | SAP PM Consultant | |
| **Organization** | V3iT Consulting Pvt.Ltd. | |
| **Duration** | (1st Sept-2015) – (03rd Jan-2016) | |
| **Team Size - 20** |  | **Module : SAP - PM** |

**Project Description: -**

* **Mega Global Corporation** is a leading manufacturer and distributor of canned goods and ready-to-eat viands. It is the company behind MEGA SARDINES – one of the Philippines’ top sardines brand, and other innovative, high-quality and value-for-money products namely, MEGA CREATIONS Premium Sardines, MEGA TUNA, VALLEY FARM Luncheon Meat, OH MY ULAM! & MEGA PRIME QUALITY canned vegetables.

**Contribution:-**

* Involved in functional upgrade from Project preparation to GO-LIVE and Go-live support.
* Preparation of Business Blue Print
* Configuration as per the solution design.
* Preparing the unit test Scenarios along with Core team members.
* Involved in integration test with other modules like MM,FICO,PP,QM
* Master data uploading by LSMW.
* Worked on SAP FIORI Apps.
* Worked on HANA LIVE system with SAP LUMIRA.
* KDS Document, UT document, User manual preparation.
* Creating Demos for better understanding to client with the help of Camtasia Studio 8.6 .
* Involved in core team and end user training.
* Provided Post Go Live support

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| 4 | **Project : Support for SAP – PM** |
| **Client** | **LAXMI-AGNI Components & Forging Pvt.Ltd**., Aurangabad, Maharashtra, India |
| **Role** | SAP PM Consultant |
| **Organization** | Adroit InfoTech Pvt.Ltd. |
| **Duration** | May-2016 onwards |

**Project Description: -**

Manufacturer of high quality and wide range of precision turned and machine automotive parts for passenger and commercial vehicles catering to the needs of OEM. Also manufactures 2 wheeler and 3 Wheeler Crank shafts Assemblies which are used in Various Engines assemblies ranging from 100 cc To 450 Cc engines.

**Contribution:-**

* Solving transactional issues
* Configuration related issues
* Maintenance planning & scheduling issues
* Integration with other modules issues
* Developments of custom reports
* Additional requirement of any process

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| 5 | **Project : Implementation** |
| **Client** | **EXIDE Industries Ltd, Pune, Maharashtra, India.** |
| **Role** | SAP PM - Core Team Member |
| **Organization** | EXIDE Industries Ltd |
| **Duration** | April-2014 to October-2014 |

**Project Description: -**

Exide Industries is a storage battery producing company in India. It manufactures automotive and industrial [lead-acid batteries](https://en.wikipedia.org/wiki/Lead-acid_battery).

**Contribution:-**

* Preparation of AS-IS documents for current business processes.
* Key responsibilities for gathering all master data for SAP PM module.
* Setting requirements for business process as per AS-IS
* Setting requirements for additional business process
* Testing of test scripts provided by consultant
* Setting requirements for custom reports for the purpose of ISO/TS/TPM Audits
* Provided training to other end users.

**Functional Experience:-**

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| **Description** | **Organization: EXIDE Industries Limited, Pune.**  Period : November-2007 to June-2004 |
| **Role** | Senior Officer – Engg.Services/Maintenance |
| **Contribution** | * Overall responsibility of all maintenance activities of SPMs, hydraulic & pneumatic syst. * Spare parts management with keeping critical spares in level. * Reduction in inventory and material cost by close control on spares, repairs cost & indigenous development of spares. * Making Root Cause analysis, Why-why analysis & Pareto analysis to minimize to typical repetitive breakdowns. * Design, development, rectification/modification of equipment required for battery plant. * Responsibility of attending m/c breakdowns of complete factory in the aspects of mechanical i.e. problems related to PLC, Pneumatic system, Hydraulic system etc. * Maintaining day to day breakdown report to completely eliminate frequently occurring breakdowns. * Maintenance cost reduction, Cycle time for eliminating weak design of equipment. * Planning and implementation of preventive, predictive (CBM) & (TBM)as per schedules. * Total involvement in TPM activities & implementation of KK, JH, PM, DM, QM pillar. * Creation of Kaizens & improvement in MTTR & MTBF. * Complete involvement in upcoming projects for smooth erection & commissioning . * Facing all maintenance, process & TPM/TS/ISO Audits. |
| **Description** | **Organization: Sandvik Asia Limited, Pune**  Period : Aug-2006 to Feb- 2007 |
| **Role** | Trainee Maintenance Engineer |
| **Contribution** | * Responsible for Filtration project of coolant oil for CNC machines. * Looking for maintenance activities |

**Educational Qualification:-**

BE – Mechanical from D.Y.Patil College of Engg., Akurdi , Pune University with First Class.

**Personnel Details:-**

Date of Birth: 24-08-1985

Marital Status: Married

Languages Known: English, Hindi, and Marathi

Address: P-501, Renuka Vrindavan Society, Rajyog Colony, Walhekarwadi Road, Chinchwad,

Pune-411033