

# Nikita Sharma



An ambitious, meticulous and hardworking MBA grad from BITS Pilani, majoring in Finance and Operations, with around 3 years of experience in process optimisation and automation. I also have experience in Portfolio Analytics, MI Dashboard projects and Project Management. Seeking to leverage knowledge and skills as a Business Analyst to continue career growth into management in the domain of Finance, Operations or IT.

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## WORK EXPERIENCE

### PMA Intern HSBC

01/2020 - 06/2020

Bengaluru, Karnataka

#### Achievements/Tasks

- Automated the manual task of cleansing data (which used to take 8 hours) and reduced effort time by 60% (to almost 3 hours).
- Worked with frontline bankers to model complex deals on the in-house tool (Omnia Returns Calculator).
- Performed User Acceptance Testing for the new features introduced in the pricing application, conducted 100+ manual tests in each release to ensure that developed systems satisfied the functional requirements.
- Designed the MI dashboards on Python which were deployed across the WPM team.
- Was responsible for weekly reporting of deal pricing which was used by senior management to make important business decisions.

### IT/ Project Management Intern Nayara Energy Limited

05/2019 - 07/2019

Mumbai, Maharashtra

#### Achievements/Tasks

- Identifying the redundant processes in the business unit and streamlining them via automation to improve the overall efficiency.
- Created Process Design Documents (PDD) for the development team to build and deploy automation projects in an optimal manner.
- Designed a framework for the team to train and educate chatbot in production.
- Streamlined project management process by creating Gantt charts, and documented guidelines for project managers to plan and manage activities using Gantt charts over the entire project lifecycle.
- Created guidelines document to define project process and governance, used by new joiners across the IT department.

### Associate Software Engineer CGI

11/2015 - 07/2018

Chennai, Tamil Nadu

#### Achievements/Tasks

- Designed and implemented an IT based solution on Talend for Elexon, a part of Great Britain's energy system, to meet their business requirements.
- Framed and developed end-to-end ETL (Extract Transform Load) processes and maintained technical documentation for future reference of BAs.
- Imported, exported and manipulated large data sets in multi-million-row databases. Identified data issues and provided recommendations for resolution to ensure optimal performance.
- Performed unit testing and deployment of the developed code on server.
- Coordinated with an intercity team to provide end to end support for functional testing.

## SKILLS

MS Office

Python

VBA

MySQL

Tableau

Talend (ETL)

SAS

Business Process Analysis

Analytical skills

## EDUCATION

### MBA (Finance / Operations)

BITS Pilani

07/2018 - 06/2020

CGPA- 8.7

### B.E.- Computer Science

Model Institute of Engineering & Technology

09/2011 - 08/2015

72.9%

## CERTIFICATIONS

PMP Certification- 35 Hours Preparatory Course

Advanced Excel and Financial Modelling

Certified Business Analytics Practitioner

RPA Business Analyst

Oracle 10g: Database Administration

Tableau 2020, 19, 18 & 10: Certified Associate certification

## LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Dogri

Native or Bilingual Proficiency

## POSITIONS OF RESPONSIBILITY

Core member of Operations Club, BITS Pilani

Teaching Assistant at BITS Pilani

Mentor to new joiners in the project at CGI

Core member of Event Management Team in college fest and other events