

# Rishabh Tiwari

## Salesforce Developer

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## Programming Languages

Apex Programming, Triggers, Lightning Components, SOQL Queries, Visualforce Pages, JavaScript, CSS, Aura, and Bootstrap.

## Salesforce Certification

- Salesforce Certified Administrator (November 25, 2019)
- Salesforce Certified Platform Developer 1 (July 20, 2020)
- Salesforce Certified Sales Cloud Consultant (Jan 16, 2021)

### PROFILE SUMMARY



## Summary

I am a workaholic individual who strives for excellence. Ready to work to my full potential to meet project guidelines and exceed client expectations. Quick learner, good listener and a team player. Have very efficient communication skills along with the technical skills to implement as well as explain the business solutions to the clients. Looking for a good opportunity to showcase my skills and also enhance my knowledge in field of salesforce development.

Have worked for 2 years and excelled in following skill sets:

Software Solution Implementation	Project Planning & Execution	Service Delivery
Business Process / Requirement Analysis	Application Maintenance	Quality & Risk Management
Pharmaceutical's and Lifesciences	Client Relationship Management	Knowledge Sharing



## Skills

- Experience in Administration, Configuration, Implementation and support with SFDC Configuration User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules etc.
- Experience in SFDC related technologies such as Apex, Visual Force, SOQL, and Workbench.
- Extensive experience over creating workflows, approval processes, validation rules, sharing & security rules.
- Working knowledge in generating Reports, Dashboards, customized reports and analyzing data in Salesforce.
- Data Load for SFDC Standard objects and Custom objects using Workbench and Data Loader.

- Experience in working with salesforce.com Sandbox environments (Full, Partial).
- Experience in Customization Implementation of SFDC Application using Apex Classes, Lightning Components Visualforce pages, triggers etc.
- Deployment Experience using change sets and Auto Rabbit.
- Exceptional communication skills both written and oral for effective client interaction.
- Hands on experience on Lightning Components and salesforce customizations.
- Good Experience with Service Now, Jira and Agile Development Model.

## Work Experience

### Programmer Analyst (Salesforce Developer)

#### Cognizant Technology Solutions

Feb'28, 2019 - Feb'03, 2021: Genzyme Factory

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#### Role:

- Responsible for Administration, Configuration Enhancement and Support for Salesforce Based Applications.
- Developed Apex Classes, Visualforce pages and Visualforce component to implement custom business logic for various functionalities.
- Worked on Triggers to implement desired functionality and simplify client work.
- Generated and created report types to create Reports and Dashboards for analyzing the data in Sales Force.
- Created custom Profiles to restrict the data access to the unwanted internal users depending on their job responsibilities.
- Created Roles, Public groups to loosen the data security so that the data can be shared among the users when needed.
- Created Page Layouts for various profiles depending of the fields and sections that are required by the end user.
- Performing unit testing of developed Component and Responsible for writing Test Classes with code coverage of almost 90% for all the customization across Force.com.
- Deployments using Change Sets and Auto Rabbit to the connected organizations.
- Worked on creating Validation rules, Workflows and Approval Process for different standard and custom objects to validate business data and logic respectively.
- Daily calls and interaction with US, France, Germany and China based clients to gather and understand Requirements.
- Worked on Lightning, Process builder, flows.
- Developed Lightning components to display the alert, component for custom objects to be used in lightning for outlook.

**Awards**-Received award for the best Performer in the Project for consecutively 2 months for good work for which Cognizant cheers points were awarded.

## May'17, 2020 - Nov'17, 2020: Multichannel Engagement

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### Role:

- Worked with Informatica to integrate the ORG with the Adobe database.
- The Project was implemented to save the cost of Medical Representatives from going only to the Hospitals or Doctors who are interested in the Product.
- Helped with the integration of the Informatica's Nucleus database with the salesforce database and letting them load the data directly to salesforce in definite fields through scheduled jobs.
- Creating the Page layout and complete look and feel of the feature that will be visible to the End user.
- Gathered the requirements for different countries using the same ORG and customized the Page layout, List Views, Record Types and translation for the feature to make it more user friendly.
- Created the class to delete the duplicate values from the 3 projects using the Feature where there was wrong data loaded into the system by Adobe.

### Academics

- Bachelor of Technology (B.Tech.) in Computer science and Engineering from U.P. Technical University Lucknow (formally known by Dr. A.P.J. Abdul Kalam Technical University) in 2017 with aggregate marks percentage 71%.
- Higher Secondary (12th) from St. John's Academy, Allahabad (ISC Board) with aggregate percentage 68.6% in Year 2013.
- High School (10th) from St. John's Academy, Allahabad (ICSE Board) with aggregate percentage 85.6% in Year 2011.

### Extracurricular Activities

- Singer and guitarist. Have won many awards in college also a regular performer in office jamming sessions.
- Good at public speaking and Anchoring.
- Have won many awards for Cricket, Basketball in school.
- Also won awards for debates and English Jams during school and college.

### Personal Details

Date of Birth: 02nd, February, 1995 | Languages Known: English and Hindi

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