

Dharmender Tiwari

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Professional Summary

Have 2.11 years experience as a Salesforce Developer with extensive knowledge in Administration, Configuration, Customization, Development on Salesforce.com Platform.

- Strong knowledge of Salesforce Objects and **Data Model** with Salesforce **Governor Limits** and **Code Coverage**.
 - Expertise in Salesforce **Security-Model** which includes OWD, Profiles, Sharing Settings and Role Hierarchy
 - Have good working knowledge in querying salesforce.com database using **SOQL & SOSL** queries
 - Implemented complex validations and business logic by using **Apex Triggers**
 - Adept with **Batch Apex** and **Schedule Apex**.
 - Experience in creating custom components using **LWC** programming model
 - Used **Platform Events** and **CDC Events** with LWC for better user experience.
 - Experience in creating webservice for both call-in and call-outs using **REST API**
 - Experience in data migration through **Data Loader** in Salesforce.com
 - Capability of learning new technologies and implementing them in the project successfully.
 - Highly motivated team player with excellent communication, presentation and interpersonal skills.
- Willing to work in a challenging and cross-platform environment.

Technical Skills

Salesforce Technologies : Apex Classes and Triggers , Lightning Framework with LWC,
VisualForce, SOQL & SOSL

Web Technologies : HTML, CSS and Javascript

Tools : Dataloader, Workbench, Visual Studio Code and Git

Professional Work Experience

Employer : Orangeone

Client : Trammell Crow Residential

Nov 2019 - Present

Salesforce Developer

Trammell Crow is a U.S based multifamily real estate developer with a local presence in 13 key U.S. markets and has been developing premier, amenity-rich multifamily communities and has delivered more than 250,000 residences nationwide.

Roles and Responsibilities

- Performed the roles of SFDC Developer
- Built Lightning pages to implement features not included in the standard Page Layouts
- Created Lightning Component based on LWC programming model.
- Implemented PubSub mechanism for independent Lightning Components
- Built LWC that can interoperate with Lightning Component for navigation service
- Developed Apex Classes & Triggers for Standard and Custom Objects.
- Created Apex Classes with SOQL to access data from Standard and Custom Objects.
- Created REST web services to expose Apex class to external applications
- Developed Apex Test Classes to increase the overall test coverage for the organization.
- Automated Approval Processes using Process Builder
- Created Validation rules to fulfill different business requirements on several Standard and Custom Objects
- Created Dashboards and Reports, scheduled them on a weekly basis to email Users
- Uploaded bulk data using Data loader.

Technology & Tools : Apex, SOQL, lightning Web Components , JavaScript, HTML,CSS, Dataloader, Visual Studio and Workbench.

Employer : Orangeone

Client : Pricol

October 2018 - April 2019

Salesforce Developer/Admin

Pricol is a Global Supplier of automotive products, automobile components. We developed an SFDC application to increase sales team productivity also used for high level customer service. It stores all

customer interaction alongside customer records to ensure that no information is disregarded and no opportunity missed. provides greater control of resources, and to increase sales team productivity.

Roles and Responsibilities

- Created Custom Objects, Custom Fields, Field dependencies, Home page Components and applied Validation Rules for the Fields.
- Created Formula and Roll-Up Summary Fields on custom objects
- Implemented Apex Triggers on Standard Objects to synchronize it with Custom Objects Vice-Versa.
- Implemented Queue assignment rules for Custom Objects using Apex Triggers
- Build Functionality to auto populate custom field using Custom metadata and Apex Triggers
- Maintained User Roles, Created Sharing Rules and Profiles.
- Created Lead Processes, Record Types and assigned to Page Layouts.
- Automated business process by using Process Builder
- Creating Reports and Dashboards.
- Created different folders to store the Reports of different categories.
- Maintained User Database by adding and deactivating Users as and when required
- Created separate Views for different Users for the Tabs like Accounts, Opportunities etc.
- Monitored and resolved the visibility issues involving Custom Profiles, Public Groups, and Sharing Rules.
- Managing the Field level access in the Custom as well as Standard Page Layouts, as required in the process.
- Restricted Apps, Objects and Tabs visibility by modifying the Profiles.

Technology & Tools: Salesforce Platform, Apex Triggers ,Apex Classes and Dataloader

Educational Qualification

B.Tech(2013-2017), E.C.E, Malla Reddy Engineering College, Hyderabad