

# RITESH JAISWAL

## Certifications



**Financial Cloud Certification** : NCINO  
101 / 201

**Dev ops Certifications** - Copado/  
Flosum Certified

**Salesforce Certifications** : ADM 201,  
PD1 , App Builder , PD2

**CTA** - Sharing and visibility Designer  
JAVA Certified

## Contact Details

Cell: (+61) 421087480  
WhatsApp Only : +91 9015054668  
riteshjaiswal1489@gmail.com  
ritesh4all2011@gmail.com

## Self Exploration

Working on Loan Origination System  
Product on Salesforce.  
Under the name **Bestia Consulting**

## Domain Knowledge

- LOS
- Sales Cloud
- NCINO
- Community cloud
- Account Payable
- Banking

## Learning

- CPQ
- Service Cloud
- Cloud Sense
- Omni Studio
- FSL
- Mulesoft
- Education Cloud

## Recognition

**Client Appreciations** : Deloitte ,  
Accenture , HCL Technologies ,  
Westpac , Genpact , CAANZ , WestPac  
Bank

**Awards** : Genpact , HCL Technologies ,  
Accenture , Deloitte , Advaitamtech

## Personal Profile

Seeking career-enhancing  
assignments in the  
domain of Solution  
Design/Architecture with a  
growth-oriented organization.

## Specializations

- Data integration/ Lightning Migration
- Software Architecture
- Designing and developing software components
- Integration and SSO set up
- systems architecture and ability to design scalable performance-driven solutions , Design scalable performance driven solutions
- Understanding of Salesforce product suite, Community , Financial , Sales ,Service, NCINO , Legacy System migration and related business consulting

## Career Summary

### ARCHITECT

Westpac Inc.  
November 2019 - Present



- Implementing Loan Origination System Automation (NCINO) with replacement of current Legacy System and using core salesforce functionality
- Worked closely with Delivery Managers, Business Analyst , Stake holders and if required directly with clients to architect technology solutions to meet client needs and ensure the software product is leveraged correctly
- Creating Road Map for Data Migration, User Setup , RFP, Portal and Automation.
- Leading technical design , architect and documenting technical solutions aligned with client business objectives. , Present analysis and detailed solution documentation to both technical and nontechnical audiences.
- Prepared architecture structure and designing documentation for SF systems.
- Data integration tools integrating Salesforce with different business systems
- Managing delivery of custom development, integrations, and data migration elements of a Salesforce implementation.
- Integration setup according to Business Req. considering best pattern .

### SOLUTION DESIGNER

Genpact : Project CORA AP / PLM  
December 2018 - November 2019

- Advocate and implement best practice development methodology to drive quality delivery of enterprise solutions.
- Applied knowledge and strong communication skills for solution definition, design, implementation, and problem-solving.
- Creating, delivering, in a timely and accurate fashion, CRMs and workflow solutions using Salesforce/Apex, Force, Visualforce
- Capturing Build and Deployment notes, CI/CD using VS Code / GIT.
- Worked on Confluence , UML diagrams, design documentation and best-practice methodologies with object modelling , flow designing .code review and automation.
- Designing transformational technical solutions and working directly with customers to meet their business requirements.Understand and apply knowledge of products, technologies and business to build solutions to solve for problems at scale
- Gathering , analyzing information and designing comprehensive solutions .

### SENIOR APPLICATION DEVELOPER

Accenture Inc.

July 2017 - December 2018

- Working for the client for developing customized VF page, process builder, and flow. Support existing integrations between Salesforce and other boundary systems using Salesforce & 3rd party APIs, develop new interfaces as needed
- Providing hands on expert level assistance to developers on technical issues
- Responsible for developing REST web service classes, request, response and handler classes and Integrated completed application. And lightning Applications
- SSO and various integration methodologies setup. SOQL /SOSL optimization
- Collaborate with client stakeholders to define requirements, deliverables and traslate them.
- Leading teams in the analysis of complex problems, and the design and implementation



## Major Skills :

- **Lightning** : Lightning Migration , LWC , AURA Component
- Strong background in design/development of large web-based systems, or complete software product lifecycle exposure.
- Understanding of systems architecture and ability to design scalable performance-driven solutions
- APEX, VF, Metadata API ,SOAP, REST, Platform event, Lightning Bolt,LWC Manage Packages, SFDX, Analytics and Einstein ,SFDX,SF Analytics with Einstein APIs
- Familiarity with platform authentication patterns
- **(SAML, SSO, OAuth)**
- Confluence/JIRA/Scrum / UML /Visual Studio Code / ANT
- Workflow, Process Builder, validation rules and other configuration under SF.
- Designing with configuration vs customization approach.
- Test classes,Bulk API,Wave Analytics,Data Loader,SQL ,SLDS
- Define requirements and identify "out of box" features.
- Support engagements
- **CI/CD** : GIT/Bit Bucket / VS Code
- **Query** : SOQL / SOSL , MYSQL
- **Integration** : REST/SOAP , Informatica , Platform event , Change data Capture , BULK API using different tools
- **Designing** : Key design patterns and large data volume limitations and best practices, data sharing and visibility considerations.
- **Team Leading** : Managing Team , DevOps , Scrum , Review Sessions , Story Point Mapping , Resource and capacity Management , Confluence and Solution Design
- **Solution Design** : Confluence , Lucid Chart , Solution pattern design
- **Demo Skills** :Configuring and effectively demonstrating our solutions in a way that closely reflects each customer's

## References:

- RAHUL SARUP  
Sr. ARCHITECT , WESTPAC
- ETIKA VARMA  
AVP , GENPACT
- PROSUN GHOSH  
SM , ARISTON PARTNERS

## Social Connect



<https://www.linkedin.com/in/riteshjaiswal14/>

## CONSULTANT

Deloitte USI

January 2017 - July 2017

- Worked on Agile development methodology and Continuous Integration/Delivery , Customized VF page, process builder, and flow.
- Support existing integrations between Salesforce and other
- Assisted internal and offshore technical team staff with designing and testing practices.
- Provide technical assistance and end user troubleshooting for bug fixes, enhancements, and "how-to" assistance.
- Understanding of systems architecture and ability to design scalable solutions

## ASSOCIATE CONSULTANT

HCL Technologies

December 2018 - November 2019

- Advocate and implement best practice development methodology to drive quality delivery of enterprise solutions.
- Develop POCs or help customers and partners with complex coding tasks.
- Capturing Build and Deployment notes, developing Software Product Deployment and Operating Instructions
- Use of UML diagrams, design documentation and best-practice methodologies; candidate will be responsible for the detailed design of Salesforce related projects from inception through production support.
- Designing transformational technical solutions and working directly with customers to meet their business requirements

## SOFTWARE ENGINEER

ADVAITAMTECH

OCTOBER 2013 -MARCH 2015

- Salesforce developer working for the client for developing customized vf page, process builder, and flow.
- Develop POCs or help customers and partners with complex coding tasks.
- Capturing Build and Deployment notes, developing Software Product Deployment and Operating Instructions
- Work Closely with Team Lead or Project Manager to develop solution

## TRAINEE SOFTWARE ENGINEER

VELOCITY SOFWTARE

JANUARY 2013 - SEPTEMBER 2013

- Technical deep-dive sessions, Proof-Of-Concept (POC) development with prospects
- Develop POCs or help customers and partners with complex coding tasks.

## Academic Background

### BACHELOR OF TECHNOLOGY (HONORS)

Major in Computer Science (76.2%)

- Graduated top of the class
- Student contributor for the IT Innovator Club

### SENIOR SECONDARY EXAMINATION (CBSE DELHI)

March 2006 to May 2007

75%

- Received the Perfect Attendance award, 2009
- Academy Basketball Team's Most Valuable Player, 2009
- Won the 2006 Science Fair

### SENIOR SECONDARY EXAMINATION (CBSE DELHI)

March 2004 to May 2005

82%

- Received the Perfect Attendance award, 2009
- Academy Basketball Team's Most Valuable Player, 2009
- Won the 2006 Science Fair