

Curriculum Vitae

Shreya Shaili

Personal Details

Name	Shreya Shaili
Birth Date	21/02/1995
Nationality	Indian
Marital Status	Single
Gender	Female

Profile

- Has over 3.5 years of experience
- Software Engineer with over 3 years of total and relevant experience in Salesforce.com
- Experience and knowledge in Salesforce Configuration (Custom Objects, Page layouts, Workflows, Roles, Profiles, Users, Sharing Rules, Custom Fields, Custom Labels, Static Resources)
- Email alerts & templates, Reports and Dashboards, Data loader, Service Console, Highlight Panels, etc)
- Experience and knowledge in Salesforce Customization and Development (Validation rules, SOQL, SOSL, Lightning components, Test classes, etc).
- Keen to learn and improve skills.
- Good understanding, interpretation & analysis skills.
- Determined to find solutions as per requirements of the task assigned.
- Proficient in MS-Word, MS-Excel, MS-Powerpoint, Outlook, Jira

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Domain Experience...

Senior Analyst

Capgemini

08/17 - Present

Full time employment

Languages

	Speak	Read	Write
English	Yes	Yes	Yes
Hindi	Yes	Yes	Yes

Experience

Project Name	VIS
Client	NBCU
Role	Tester
Roles performed	<ul style="list-style-type: none">• Testing the VIS application.• Writing Test Classes for Apex Classes, Apex Triggers.• Preparation of project documents related to development like Unit test cases, service documents, HLDs and LLDs, etc.
Technology used in project	Salesforce.com
Description	Salesforce is a single CRM platform to Manage Leads, Host Campaigns, track Customers, materialize Opportunities and provide service. It is a unified application for over 15 countries to manage their Sales and Services. It also holds an application to manage all the PMO activities.

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Project Name	TVE Gridbuddy
Client	NBCU
Role	Developer
Roles performed	<ul style="list-style-type: none"> • Creating requirement specific grids using Gridbuddy. • Creating folders and assigning it to specific users. • Preparation of project documents related to development like service documents, HLDs and LLDs, etc.
Technology used in project	Salesforce.com
Description	<p>Salesforce is a single CRM platform to Manage Leads, Host Campaigns, track Customers, materialize Opportunities and provide service. It is a unified application for over 15 countries to manage their Sales and Services. It also holds an application to manage all the PMO activities.</p> <p>Gridbuddy is an AppExchange Product for Salesforce CRM to combine data across multiple objects into a single view. It helps to quickly create, mass update and delete records without clicking across multiple screens.</p>

Project Name	MRD
Client	NBCU
Role	Developer
Roles performed	<ul style="list-style-type: none"> • Creating requirement specific basic custom lightning components. • Adding CSS to the components. • Creating custom objects, fields, validation rules, change sets, etc. • Writing Test Classes for Apex Classes, Apex Triggers.
Technology used in project	Salesforce.com
Description	<p>Salesforce is a single CRM platform to Manage Leads, Host Campaigns, track Customers, materialize Opportunities and provide service. It is a unified application for over 15 countries to manage their Sales and Services. It also holds an application to manage all the PMO activities.</p>

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Project Name	Service Cloud Enhancement
Client	PayPal
Role	Developer
Roles performed	<ul style="list-style-type: none"> • Creating requirement specific workflow rules, formula fields, email alerts, email templates, process builder, custom objects, custom fields, change sets. • Creating requirement specific quick actions and links and adding to page layouts • Creating lightning record pages, case assignment rules, queues, field updates, reports, page layout assignment, validation rules, case auto response rule • Creating and customizing service console app, adding utility bar • Writing Test Classes for Apex Classes, Apex Triggers.
Technology used in project	Salesforce.com
Description	Salesforce is a single CRM platform to Manage Leads, Host Campaigns, track Customers, materialize Opportunities and provide service. It is a unified application for over 15 countries to manage their Sales and Services. It also holds an application to manage all the PMO activities.

Project Name	Commercial Platform
Client	SATS
Role	Tester
Roles performed	<ul style="list-style-type: none"> • Testing of the application • Preparation of project documents related to development like Unit test cases, service documents, HLDs and LLDs, etc
Technology used in project	Salesforce.com
Description	Salesforce is a single CRM platform to Manage Leads, Host Campaigns, track Customers, materialize Opportunities and provide service. It is a unified application for over 15 countries to manage their Sales and Services. It also holds an application to manage all the PMO activities.

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Project Name	Unified Web Portal
Client	National Grid
Role	Developer
Roles performed	<ul style="list-style-type: none"> • Creating requirement specific LWC components and writing Apex classes. • Setting up community and creating community pages and adding LWC components • Creating custom objects and fields as per data model • Writing test classes for Apex controllers. • Creating custom labels, metadata types, static resources and using it in LWC.
Technology used in project	Salesforce.com
Description	Salesforce is a single CRM platform to Manage Leads, Host Campaigns, track Customers, materialize Opportunities and provide service. It is a unified application for over 15 countries to manage their Sales and Services. It also holds an application to manage all the PMO activities.

Training/Certification...

Certifications:



Education

B.Tech(Information Technology) – KIIT University, Bhubaneswar, Odisha	08/13 – 05/17	8.28 CGPA
10+2(Science) – GGPS, Bokaro Steel City, Jharkhand (CBSE)	07/11 – 05/13	74.4%
10 th – GGPS, Bokaro Steel City, Jharkhand (CBSE)	04/10 – 06/11	9.4 CGPA

Contact Details

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