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| **Name: Prasad Madasu** | **Contact Details: +91-9739753168.** |
| **Email: madasuprasad07@gmail.com** |  |

**Experience Summary**

* Having around **7 years of (includes 2 years of Lightning) experience** in Salesforce.com both in technical and functional aspects of Salesforce.
* Having one-month onsite experience for one of the project release time holding **B1 visa valid until 2024** (**US**).
* Having good exposure in Administration and Development in Salesforce CRM andworked on salesforce communities and customer/partner portals.
* Implemented Security and Sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and roles.
* Worked on Salesforce CPQ, Lead to Quote (LTQ) was aware of the Quote process.
* Configured the permissions based on the organizational hierarchy.
* Worked on the designing of Custom Objects, Custom Tabs, Custom Fields, role-based Page Layouts, Custom Reports and Report Folders, Report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
* Created the Validation Rules, Approval Process, Workflows for automated lead routing, lead escalation and Email Alerts.
* Experience working with Force.com IDE, Data Loader, Import Wizard and SalesForce.com Sandbox Environments.
* Experience in developing applications within SalesForce.com platform. Strong experience in Apex, Visual Force pages, API,
* Triggers and all declarative frameworks like Objects, Relationships, Reports, etc.
* Hands on experience on SalesForce.com developer change sets (Force.com IDE.
* Visual force Pages, and working knowledge of Apex classes, Controllers, SOQL.
* Working experience on salesforce lightning components and developing the lightning apps for the mobile Applications as well.
* Experience in SalesForce.com CRM Configuration, Customization, Testing and Production and support of applications.
* Experience in writing the test classes and maintaining the organization code coverage for smooth deployment.
* Worked on the servicemax wizards and Servicemax transactions and migration.
* Worked on salesforce snap-in chats for communities and developed REST API classes.

**Technical Skills:**

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| **Elements** | **Particulars** |
| Salesforce Technologies | Salesforce CRM, Apex Classes, Apex Triggers, SOQL, Visual Force Pages, Visual Force Components, Custom lightning components, Workflow &Approvals, Dashboards, Custom Objects, Package Installations, Force.com sites, Platform events, process builder, Lightning App builder, Community Cloud ,community builder , REST web services, Asynchronous Apex and Force.com sites, Servicemax and Salesforce CPQ |
| Web Related | HTML5, CSS, JavaScript. |
| Languages | Apex |
| Salesforce Tools | Force.com ide, Apex Data Loader, Import wizard,  Workbench. |

**Experience Details:**

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| **Sl. No.** | **Name of The Organization** | **Designation** | **Joining Date** | **Relieving Date** |
| 4 | Cap Gemini India Pvt.Ltd. | Consultant | Mar 2019 | Till Now |
| 3 | DELL Technologies | Senior Salesforce Developer | July 2018 | Mar 2019. |
| 2 | NTTDATA Global Delivery services Pvt.Ltd. | Ent and bus app cnslt. | FEB 2016 | JUNE 2018. |
| 1 | Profound Infotech Pvt.Ltd. | Software Engineer | APR 2014 | Feb 2016. |

**Project Details:**

**Project: 10**

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| **Project Name** | **Salesforce CPQ and FSL** | | | |
| Client | Whirlpool Corporation | | | |
| Project Description | The project is related to Salesforce CPQ, LTQ (Lead to Quote), field service lightning and be able to support the sales persons on the quote process. | | | |
| Environment | Salesforce.com, Lightning and Salesforce CPQ | | | |
| Duration | From (mm/yy) | 04/2020 | To (mm/yy) | Till Now |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Worked on Apex classes, lightning components. * Adding extra features by developing lightning components based on the business requirement. * Working as individual developer to develop, deploy and integrate the packages required for the Business. | | | |
| Team Size | 3 | | | |

**Project: 9**

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| **Project Name** | **Honeywell Portal Services** | | | |
| Client | Honeywell | | | |
| Project Description | The project is related to Honeywell portal user registrations and product catalogs and providing the access and managing the customer’s access and products sold. | | | |
| Environment | Salesforce.com, Lightning and webservices | | | |
| Duration | From (mm/yy) | 10/2019 | To (mm/yy) | 04/2020 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Worked on Apex classes, VF pages, Apex triggers, VF components and Asynchronous Apex * Converting the hardcoded visual force pages for the service quote documents which will be used to generate one country document into multiple countries. * Developer several Lightning components with responsive UI and ca be used in Lightning experience and Lightning Community. * Developed on apex rest web services, and integration with connected apps and to other ecomer’s like magento, market and AEM. | | | |
| Team Size | 8 | | | |

**Project: 8**

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| **Project Name** | **GE Healthcare Life Sciences** | | | |
| Client | GE | | | |
| Project Description | The project is related to provide cost estimations to customers means providing the service quotations documents and work orders details for the customers. | | | |
| Environment | Salesforce.com, Lightning and ServiceMax | | | |
| Duration | From (mm/yy) | 04/2019 | To (mm/yy) | Till Now |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Worked on Apex classes, Vf pages, Apex triggers, Vf components and Asynchronous Apex * Converting the hardcoded visualforce pages for the service quote documents which will be used to generate one country document into multiple countries. * Developer several Lightning components with responsive UI and ca be used in Lightning experience and Lightning Community. * Worked on the servicemax wizards and Transactions and migration of servicemax wizards from one environment to another. | | | |
| Team Size | 5 | | | |

**Project: 7**

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| **Project Name** | **Dell partner portals** | | | |
| Client | DELL EMC | | | |
| Project Description | The project is related to partner onboarding and deal management and this project also involved several REST and SOAP Base integrations and various middleware like informatics, bhoomi etc., | | | |
| Environment | Salesforce.com and Data loader | | | |
| Duration | From (mm/yy) | 08/2018 | To (mm/yy) | Till Now |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Worked on data migration process * Worked on Apex classes, Vf pages, Apex triggers, Vf components and Asynchronous Apex * Converting Classic Partner portal into brand new Lightning Communities * Developer several Lightning components with responsive UI and ca be used in Lightning experience and Lightning Community * SSO Authentication for the Partners to use Dell Partner community. * Snap-in chat implementation | | | |
| Team Size | 9 | | | |

**Project: 6**

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| **Project Name** | **Dell Services and NTT Data Integration** | | | |
| Client | CORP IT | | | |
| Project Description | The objective of the project is to merge the two Salesforce orgs data into one Salesforce org. This is to move the data from one Salesforce environment (Dell Services) into NTTDATA Salesforce environment as per the business document plans. | | | |
| Environment | Salesforce.com and Data loader | | | |
| Duration | From (mm/yy) | 09/2017 | To (mm/yy) | JUNE 2018 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Performed the roles of a Salesforce admin and developer. * Created apex classes and triggers based on the requirement. * Performed the data load operations using data loader. * Resolved the errors that occur during the data load process. * Converted all the visual force pages into Lightning pages. * Worked on flows and Process builder. | | | |
| Team Size | 5 | | | |

**Project: 5**

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| **Project Name** | **AZURE AD SSO WITH SALESOFRCE** | | | |
| Client | CORP IT | | | |
| Project Description | The objective of the project is to place the single sign on between the Salesforce environments with the Azure AD. This is to make user friendly environment and providing the user with the single username and password to login into their respective accessed environments. | | | |
| Environment | Salesforce.com and Azure AD. | | | |
| Duration | From (mm/yy) | 12/2016 | To (mm/yy) | 09/2017 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | Admin and Developer. | | | |
| Team Size | 14. | | | |

**Project: 4**

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| **Project Name** | **Centerstance and NTT Data Integration** | | | |
| Client | CORP IT | | | |
| Project Description | The objective of the project is to merge the two Salesforce orgs data into one Salesforce org. This is to move the data from one Salesforce environment (CS) into NTTDATA Salesforce environment as per the business document plans. | | | |
| Environment | Salesforce.com and Data loader | | | |
| Duration | From (mm/yy) | 06/2016 | To (mm/yy) | 11/2016 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Performed the roles of a Salesforce admin and developer. * Created apex classes and triggers based on the requirement. * Performed the data load operations using data loader. * Resolved the errors that occur during the data load process. | | | |
| Team Size | 5 | | | |

**Project: 3**

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| **Project Name** | **Carlisle & Gallagher Consulting Group and NTT Data Integration** | | | |
| Client | CORP IT | | | |
| Project Description | The objective of the project is to merge the two Salesforce orgs data into one Salesforce org. This is to move the data from one Salesforce environment (CG) into NTTDATA Salesforce environment as per the business document plans. | | | |
| Environment | Salesforce.com, ETL and Data loader | | | |
| Duration | From (mm/yy) | 02/2016 | To (mm/yy) | 06/2016 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | * Performed the roles of a Salesforce admin and developer. * Created apex classes and triggers based on the requirement. * Performed the data load operations using data loader. * Resolved the errors that occur during the data load process. * Uploading the documents related to the accounts, opportunity’s etc using the data loader. * Deployed the changes using the change sets from sandbox to Production. | | | |
| Team Size | 5 | | | |

**Project: 2**

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| **Project Name** | **Security storage and systems management** | | | |
| Client | Symantec, Mountain View, CA | | | |
| Project Description | Symantec is a global leader in providing security, storage and systems management solutions to help our customers - from consumers and small businesses to the largest global organizations secure and manage their information-driven world against more risks at more points, more completely and efficiently. | | | |
| Environment | Salesforce.com platform, Apex Script, Visual Force Pages, Controllers, Workflows, Custom Objects, Custom Tabs, Page Layouts,HTML,Reports | | | |
| Duration | From (mm/yy) | 02/2015 | To (mm/yy) | 02/2016 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | Performed the roles of Salesforce.com Developer and Admin in the organization.   * + Interacted with various business team members to gather the requirements and documented the requirements.   + Worked on Scheduled and Batch Apex.   + Developed various Apex classes, Controller classes and Apex Triggers for various Functional needs in the application.   + Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.   + Used Force.com Change set tool to make deployments to different sandbox * Environments. | | | |
| Team Size | 5 | | | |

**Project: 1**

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| **Project Name** | **Health Care Management** | | | |
| Client | Paramount Health Group | | | |
| Project Description | This is an application for Health Care System. This project is aimed to automate the common operation that are involved in the Hospital Management System like Scheduling the Doctor Timings Payment Information and the information about the in and out patients, the information regarding to whole Organization. This Project is mainly subdivided into two separate parts, which consist of Different Modules in it. | | | |
| Environment | Salesforce.com platform, Apex Script, Visual Force Pages, Controllers, Workflows,Custom Objects,CustomTabs,Page Layouts, HTML,Reports | | | |
| Duration | From (mm/yy) | 05/2014 | To (mm/yy) | 01/2015 |
| Role / Responsibility | Admin and Developer. | | | |
| Contributions | • Involved in client-side scripting using JavaScript.  • Involved in implementation of development process.  • Involved in Unit Testing.  • Participated in Documentation. | | | |
| Team Size | 5 | | | |

**Certifications:**

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| **Certification Details** | **Duration** | |
|  | **From** (mm/yy) | **To** (mm/yy) |
| Force.com App Builder | 10/2013 | Till date |
| Force.com Platform Developer 1 | 06/2019 | Till date |

**Qualification Details:**

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| **Sl. No.** | **Degree** | **Branch** | **Year of Passing** | **Name of the College / Institute** | **Name of the University** | **Percentage / cgpa / Grade** |
| 1 | B. Tech | E.C. E | 2011 | Anwar-Ul-Ulooms college of engineering and technology | JNTUH | 69.98% |
| 2 | Intermediate | M.P.C | 2007 | SGHR & MCMR Jr College | Board of Intermediate education. AP | 79.20% |
| 3 | S.S.C | SSC | 2005 | The Guntur High School | Secondary School Certificate (SSC). AP | 53.50% |

**Prasad Madasu**