**CHIDAMBARA THANU V**

**PERSONAL DETAILS**

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**PROFESSIONAL SUMMARY**

* My experiences include 10 years in testing domain predominantly in BFSI domain, functional testing, quality assurance, web applications testing, API testing, database testing, defect tracking, Automation testing and supported team to assist in meeting project deliverables.
* Extensive knowledge of SDLC and STLC.
* Technical and Business requirement analysis with development teams and business groups for effective execution of STLC.
* Test Planning, Test Scenario identification and Test Script preparation as per business/technical requirements. Ambiguity doc preparation and User Acceptance Testing along with client’s Business teams. Worked in Agile projects.
* Having a good knowledge of SQL, expertise in database testing, wherever data validation required. Current responsibilities include understanding expectations, requirements, formulate solutions and designing test plan, test scenarios, test cases. Handling the team by assigning daily tasks.
* Good Knowledge on API testing using various tools like Fiddler, Postman for API testing
* Having good analytical and testing knowledge. Having Techno Functional Lead experience, handled team of junior testers.
* Created automation scripts for Automation testing using SELENIUM with Python.

**SKILLS**

**Tools :** HP Quality Center, AQT, Control M, TFS, Autosys, Fiddler, Postman, Version One, JIRA, Selenium, Katalon Studios

**Database :** SQL, Oracle SQL.

**Programming Language :** Python

**WORK EXPERIENCE**

**Marlabs, Bangalore Test Lead July 2018 – Mar 2020**

**Project Name:** mAdvisor **Duration:** Feb 2019 – Mar 2020

mAdvisor – mAdvisor Automated Pattern Discovery (APD) helps users to analyze and create data stories from large volumes of data that could be available from various sources and channels. The APD is configured with statistical techniques and machine learning algorithms which help users to identify patterns within data sets.

**Tools:** Postman, JIRA, Pycharm, Anaconda, Katalon studio, Selenium with Python

**Key Responsibilities**

* Been part of Sprint planning.
* Creating Test Plans, Test Scenarios, Test Cases
* Coordinate with DEV for Sprint story release
* Performed Smoke testing, Regression testing, Integration testing.
* Peer review of test scenarios and test cases.
* Interacted with developers regularly to resolve application Defects.
* Prepared manual test cases and execution for all releases.
* Work closely with team, co-coordinating project deliverables ensured timely delivery of releases.

**Project Name:** IR Insight

**Duration:** July 2018 – Jan 2019

**Client: Nasdaq**

IR Insight – Investor Relation

**Tools:** Fiddler, Postman, Version One, SQL Management Studio.

**Key Responsibilities**

* Been a part of grooming calls with Product owners to get an insight on stories.
* Been part of Sprint planning, been a presenter on Sprint demo release and Quarter release.
* Creating Test Plans, Test Scenarios, Test Cases.
* Coordinate with DEV for Sprint story release and if any showstopper scheduled a call with product owner and mitigate the issue.
* Performed Smoke testing, Regression testing, Integration testing, API testing.
* Assigning the daily tasks to the team and providing technical support.
* Peer review of test scenarios and test cases.
* Attend daily status calls and defect triage calls during the test execution phase.
* Prepared manual test cases and execution for all releases.
* Prepared Automation test scripts wherever its required and uncovered areas.
* Work closely with team, co-coordinating project deliverables, ensured timely delivery of patches for releases.

**Wells Fargo, Bangalore QA Specialist Dec 2016 – Apr 2018**

**Project Name:** Shared Application Services (CHAMP, 1IFS) **Duration:** Dec 2016 – Apr 2018

SAS – Shared Services. We have different projects CHAMP,1IFS, 1DCC.

CHAMP – Customer History and Activity Management Program is a PeopleSoft CRM application used by Brokerage and Wealth Management Contact Centres. Champ provides contact centre agents the ability to quickly authenticate and track clients through interactions and cases. In addition to interactions Champ provides a workflow for pending maintenance trade log entry and review and Sales Lead Referral &Campaign Management.

CHAMP application has been developed on Oracle PeopleSoft. Oracle PeopleSoft application designed to address the most complex business requirements. It provides comprehensive business and industry solutions enabling organizations to increase productivity and accelerate business performance and provide a lower cost of ownership.

1IFS (Impact Financial Systems) – Several firms use the BL Server API in order to send and receive information to BETA.WFA would like to allow Clearing Firms to utilize a greater variety of BLServer API calls in order to allow them a greater flexibility and functionality.

This application will provide a layer of protection concerning what types of calls could made to BETA. BETA BL server interface allows client to read and update account information from the BETA system as open system.

1DCC- As a part of Rewrite project all CHAMP features are incorporated in a new application called 1DCC.

**Tools:** Oracle SQL Developer, PeopleSoft CRM, HP ALM, DIBS, BAR

**Key Responsibilities**

* Analyse the BRD, FSD and prepare ambiguities for this Contact Centre testing.
* Creating Test Plans, Test Scenarios, Test Cases.
* Reserving test accounts from DIBS, BAR and conditioning the test data
* Execution of Functional test cases as per the latest FSD/ requirements of each release and reporting defects in ALM
* Performing Smoke and Regression Testing
* Assigning the daily tasks to the team and providing technical support.
* Peer review of test scenarios and test cases.
* Attend daily status calls and defect triage calls during the test execution phase.
* Prepared manual test cases and execution for all releases

**NTT DATA INC, Bangalore Senior QA Engineer Dec 2009 – Oct 2016**

**Project Name:** DBCS (Defined Benefit Client Server)

**Duration:** Jan 2014 – Oct 2016

**Client: Fidelity**

Defined Benefit Client Server system (DBCS) is a pension benefit system which assists employees for Retirement planning while they are employed. Mentioned below are the features of DBCS.

* Application used for administering Fidelity’s Defined Benefit (DB) clients.
* Graphic User Interface (GUI) is used to view and update participant data on an individual level.
* Used to run individual and batch benefit calculations for participants.
* DBCS application is used for: Data Inquiry and Maintenance, Calculations, Modelling, Separation and Payment Initiation, Literature Fulfilment, Disbursements

**Tool:** AQT, SQL

**Key Responsibilities**

* Performed Functional Testing, handled a team size of 3-member team.
* Work closely with clients, by having frequent calls, understanding the requirements.
* Plan, Test Cases and executing the same in QC for various clients.
* Extensive Data Mining and for backend Validation.
* Data mining for different servers on different environments.
* Working on Production defects at engine level and application level for numerous clients and fixing the same.
* Testing on various Store Procedures and Audits for Production Defects.
* Batch Execution through the application and scheduling the job to execute in Control-M. Then validating the results thrown by the job.
* Prepared manual test cases and execution for all releases
* Work closely with team, coordinating project deliverables.

**Project Name:** ERMS. REG-W

**Duration:** Dec 2010 – Jan 2014

**Client: Wells Fargo**

ERMS - Expense Reimbursement Management System, is responsible for tracking the vendor invoices and payments made by the borrowers against these Invoices. In the process of investigating and approving loan requests, there are additional costs that are incurred. These costs fees that are paid for the services provided by the external and internal vendors include Legal, Appraisal, Cost Engineering, Environmental, and Force placed Insurance.

This system does not deal with the actual loan at any time. It only deals with the associated costs, which are incurred for a loan. Invoices are raised for each of these costs, which can be from an external vendor or an internal bank department.

ERMS provides a way to consolidate all these costs and relate them to the loan against which these were incurred. It provides billing and reporting facility against the invoices. It also provides a way to record the received payments for these invoices and generate various reports for the users.

**Environment:** Visual Studio 6.0, Visual Studio 2008, SQL Server, Agile.

**Key Responsibilities**

* Involved in manual testing and defect analysis.
* Responsible for the Quality procedures related to the project.
* Unit testing and Test case execution.
* Significantly contributed as a Team Member.
* Ensured timely delivery of patches for different CR.

**Project Name:** SDC – CFAI

**Duration:** Dec 2009 – Nov 2010

**Client: SWISS Government SDC (SWISS Development Centre)**

**Environment:** ASP.Net 4.0, Visual Studio 2010, SQL Server 2008, Java Script, SVN, Testing - X studio tool.

**Key Responsibilities**

* Involved in manual testing and defect analysis.
* Written test cases for whole web application migrated version.
* Run campaign for the whole regression test case pack.
* To deliver defect free and bug free delivery package.
* Responsible for the Quality procedures related to the project.
* Unit testing and Test case execution.
* Significantly contributed as a Team Member.
* Being a single tester efficiently contributed to defect free delivery.
* Ensured timely delivery of patches around 50 CR and migrated version.

**EDUCATION**

**Kalasalingam college of Engineering affiliated to Anna University, Srivilliputhur** **May 2008**

Bachelor of Engineering in ECE – 76%

**S.J.S.S.J.S, Tirunelveli Mar 2004**

Class XII (State Board) – 83.75%

**S.J.S.S.J.S, Tirunelveli Mar 2002**

Class X (Matric) – 87.63%

**CERTIFICATIONS & AWARDS**

* NTT DATA Internal Technical Certifications in Testing.
* WELLS FARGO Internal Technical Certifications in Testing.
* Got outstanding contribution award for two times in NTT DATA INC.