Anjali M

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Email: Anjali.liyo@gmail.com

OBJESTIVE

I am always geared up to the challenge and seeking a position where I can develop and Excel my testing skills while giving my best to my employer.

PROFILE HIGHLIGHTS

- 15+ years of experience in Software Testing, and Quality assurance of Client/Server and Web based applications

- 5 + Working **on Salesforce Commerce Cloud project**

- Performed GUI, Integration, Smoke, System, End-to-End, Regression, Back-end, Browser

- Compatibility test of the Client-Server, Web based Applications on multiple levels of

- Software Development Life Cycle(SDLC) and Testing Life Cycle (STLC)

- Managed test activities including test cases, test execution, reporting defects, and defect life cycle using Atlassian JIRA and HP Quality Center

- Maintained existing Automated Functional Testing suites

- Debugged existing Automation scripts

- Prepared Weekly and Monthly status reports

- Test Data preparation

- Maintained existing Automated Functional Testing suites

- Developed Data Driven frameworks to retrieve test actions, test data from Excel files

- Experience with various types of testing like GUI testing, web testing, regression testing, and functional testing, end to end testing, and Mobile testing.

- Extensive experience in working with the Automation Engineer team to automate test scripts using Selenium WebDriver, enhanced the scripts, use explicit wait, and synchronize the scripts

- Developed complex SQL Queries to perform database/backend Oracle and MS SQL Server

- Expert of writing the Defects Documentation which includes summary, severity, steps to reproduce, screenshot and detail description

- Hands on Impact Analysis & Risk Analysis

- Possess excellent interpersonal, written, verbal communication skills, strong analytical, problem solving, and decision-making skills.

- A team player who can work independently or as a member of a team successfully.
- Expert of Payment Gateway Testing, Tax Calculation, Reporting, Formulas.
- 8 + years Client facing experience.
- **ISTQB Certification.**
- Experience in mentoring for new members joining the team.
- Rich Manual Testing Experience – Web based Testing, Functionality Testing, Integration Testing, System Testing, Regression Testing, Re Testing, Interface Testing and Smoke Testing, Sanity testing

SKILLS

- **Testing Methodologies:** Manual, DATABASE, Agile, MOB Testing
- **Testing Tools:** JIRA, TestLink,   ALM,Postman, SoapUI and Confluence, Sales force, SFCC, OMS, Kount, Kusomter, Talkable, LINC, Bronto, Crowd Twist, ESW, FIVE9
- **Programming Languages:** XML
- **Databases:** MS SQL Server, Oracle, Access
- **Operating System:** Windows

ACHIEVEMENTS

- Got appreciation from client for creating most functional and critical bugs
- Got Pillar of the month and Star Award for my performance
- Completed ISTQB Foundation level certification.
- Completed LOMA 270, 280, 290, APPA 273,ISTQB, QC
- Received Pat On The Back Award for MassMutual from Client in 2010.
- Received appreciation from Client for quality and speedy deliverable.

ACADEMIC QUALIFICATION

B-Tech in Computer Science	UPTU University (**HBTI KANPUR**)
Diploma in Petro Chemical	BTE UP
Intermediate (PCM)	UP Board
High School	UP Board

PROJECTS UNDERTAKEN

1. **HCL** (**Duration**: June 2021 – Present)

Role: QA Lead

- Actively involved in all phases of Software Development Life Cycle (SDLC).

- Working on SFCC Project as QA

- Participates in release planning, sprint planning, daily scrum and retrospective in agile scrum environment

- We have used four type of cards in the application that is Master card visa, discover and American express.

- We need to verify the transactions in a payment gateway (authorized mercent- e - solution's and brain tree PayPal) to verify the transaction weather it is in settled state or un-settled state.

- Also verify the auth amount from the front end should be same as detected in the payment gateway.

- From the front end we verify authentication and authorization in repect to card no CVV and expiry date of the card.

- Designs and develops Test Plan, Test Cases, and Automated Test Scripts

- Creating dependencies in the pom.xml file , installing and configuring machine for testing .

- Writing and reviewing Test Scripts and test the payments flow and functionality of the gateway through web links.

- Uses Continuous Integration Tools (Jenkins) for automation script run in nightly basis and to provide quick feed back to the developers

- Performs Smoke, Functional, Integration, System, User Acceptance, Regression, and GUI testing

- Develops and documents Standard Testing Procedures for Manual Testing.

- Executes the Test Scenarios, analyzes the actual results against the expected results to each GUI objects.

- Performs sophisticated Regression, Functional, User Acceptance, and Integration Testing.

- Submits the defect reports, and communicate issues to business, engineering, and

- management using JIRA

- Performs mobile web and mobile app testing for Android and iOS devices

- Works extensively on performing Mobile web and native App testing for Android, and IOS

- Develops complex SQL queries to validate data in databases for Oracle and SQL Server

- Works closely and independently with various teams including development and management

- Led 2-3 junior QA team member for smaller or part of project to achieve results
- Trained new resources to familiar to the application

2. **Tarte Cosmetics Ecommerce (USA)**, (Unicode systems Pvt. Limited, Lucknow)

Duration: JAN 2018 – May 2021

Role: Software Test QA Engineer

Description:

Tarte Cosmetics E-commerce (US) - Tarte Cosmetics is US Top Leading brand provides E-commerce Plate-form shop cosmetics items for appraising and pricing, along with the ability to merchandise inventory online with photo management, website and Payment Gateways Authorize , Merchant E Solution , Brain-tree PAYPAL listing applications.

Roles and Responsibilities:

- Actively involved in all phases of Software Development Life Cycle (SDLC).
- Working on SFCC Project as QA
- Participates in release planning, sprint planning, daily scrum and retrospective in agile scrum environment
- We have used four type of cards in the application that is Master card visa, discover and American express.
- We need to verify the transactions in a payment gateway (authorized mercent- e - solution's and brain tree PayPal) to verify the transaction weather it is in settled state or un-settled state.
- Also verify the auth amount from the front end should be same as detected in the payment gateway.
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- management using JIRA
- Performs mobile web and mobile app testing for Android and iOS devices
- Works extensively on performing Mobile web and native App testing for Android, and IOS
- Develops complex SQL queries to validate data in databases for Oracle and SQL Server
- Works closely and independently with various teams including development and management
- Led 2-3 junior QA team member for smaller or part of project to achieve results
- Trained new resources to familiar to the application
- Used Salesforce, OMS, Capacity, Kusotmer, Kount, NAV, talktive third parties to check end to end flow of application

3. Cognizant Technology PVT Limited

Role : Senior QA

Duration : July 2007 - JAN 2018

Worked in different projects as below

- SAP RCM
- Unilever Tool Support
- KIA Unified apps Testing
- BW-Adobe-CMS-Migration
- Vonage Flanker
- xPression Document Management
- TRIAD Phase 2 Custom Report
- John Hancock Variable Annuities
- MassMutual USIG Tactical Testing
- MassMutual Steady State Testing
- MassMutual USIG Tactical Testing
- MassMutual Annuity Testing
- MassMutual Star PE Testing
- MassMutual Star wMA Testing
- MetLife-VRPS Regression

PERSONAL MINUTIAE

- Father's Name: Anil Kumar M
- Residential Address: 4/40 Nunhai Katra Farrukhabad
- Date of Birth: 23-05-1985
- Hobbies & Interests: I am interested in listening to music, dancing & exploring new places
- Linguistic Abilities: English, Hindi