

# Mohit Nagpal

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Solution and value driven, dynamic and detailed oriented Business Analyst with experience about 4 years in **Cognizant Technology Solutions** with emphasis on Business Analysis and skilled proficiency in all aspects of waterfall and Agile through Scrum practices besides writing SQL queries. Adept in designing specifications for acquisitions/new integrations along with enhancements to existing system.

## SUMMARY

- Creative, determined, well organised and self-motivated with strong communication and excellent co-ordination skills with offshore and onsite. Experience working with Agile and waterfall methodologies.
- Contribute to relevant agile ceremonies (sprint planning, retrospectives) and review sessions.
- Demonstrable experience of using relevant documenting & diagramming techniques such as UML, Domain Models, Process Flow, Use Cases, User Stories, User Journeys
- Worked closely with project stakeholders, SME's and integration teams to understand and document business as well as functional requirements (BRD and FRD) and design specifications for acquisitions/new integrations along with enhancements to existing system.
- Recognized as a team player with proven success driving projects to completion and meeting strict deadlines in support of organisational goals.

## TECHNICAL SKILLS

- **Documentation skills:** Business Requirement Document (BRD), Function requirement Document(FRD) , RTM(Requirement Traceability Matrix), UAT test cases, RCA(Root Cause Analysis), Use case document, user interface(UI) document
- **SDLC Models:** Agile and waterfall.
- **Operating System:** Windows 8.1 & Windows 10
- **Microsoft Office Suit:** Word, Excel, Powerpoint
- **Programming Languages:** Java, SQL, HTML
- **Process Modeling Tools:** Balsamiq, Microsoft Visio
- **Agile tools:** JIRA
- **Database:** SQL 2008 R2 & SQL server 2014 Express Edition

## PROFESSIONAL EXPERIENCE

**Client Name:** Anthem inc. (Healthcare)

**April 2018 – till present**

### Key Responsibilities:

- Gathered business requirements and mapped end to end processes by conducting workshops, client interviews and system analysis
- Conducted Surveys and Brainstorming sessions with SMEs for requirement gathering and prepared User Requirement Specifications document.

- Experience with documenting requirements including business requirements, functional specifications, created use cases and use case diagrams based on UML Methodology
- Provided information design concepts and solutions by various means, including wireframes and task flow diagrams
- Facilitating the scrum ceremony (sprint planning, daily stand-up, sprint review, sprint retrospective, and backlog grooming) in team.
- Strong analytical skills, including a thorough understanding of how to interpret epics and translate them into high quality user stories & acceptance criteria for multiple business processes
- Assisted the QA team in preparing the test plan, test cases, test scripts and actively participated in user acceptance testing (UAT).
- Involved in the major system migration. Worked extensively with a multi-functional team to get the new system up and running while maintaining the old system to minimize the loss of revenue.
- Played an instrumental role in providing go-live support to business end users; developed step-by-step training manuals for end-users to ensure a seamless transition

**Client Name: Walmart**

**June 2017 – March 2018**

**Key Responsibilities:**

- Actively involved in requirement gathering and requirement management. Analyzed requirement, assigned attributes and segregated them into high level and low level use cases using Rational Requisite Pro
- Developed requirement traceability matrix and attribute traceability matrix to manage changing requirements
- Designed Wireframes which allowed development of variations of a layout to maintain design consistency throughout the E-Commerce site
- Interviewed the domain experts and carefully recorded the requirements in the format that can be reviewed and understood by both business people and technical people
- Assisted in documenting various business related texts.
- Helped in designing workflow diagrams with the help of UML
- Participated in enhancement meetings to make the product more effective in real time. Worked with developers and QAs to clarify
- Extensively used brainstorming sessions to generate ideas

**Client Name: Biogen inc.**

**Oct 2016 – May 2017**

**Key responsibilities:**

- Responsible for software development and web development projects.
- Accountable for analyzing requirements, developing designs, implementing and testing software/web applications using Java, J2EE, JSP, Weblogic, JavaScript, HTML, and SQL.
- Design websites. Write code. Develop and propose technical solutions.
- Perform testing, install, configure, and troubleshoot various software programs.
- Write, modify, and maintain software documentation and specifications.

## EDUCATION

B.Tech in Electronics & Communication Engineering, Punjab Technical University, 2016.