

SAP VIM consultant

Jagadeesh G

Mobile: +91-6363728206

E-mail: jagadeesh.aug15@gmail.com

Motivation

- A proven and versatile IT professional with 8years of total experience in SAP VIM (Open Text) with ICC, Archive Server, Enterprise scan and Web viewer.
- An energetic, self-motivated team member with hands on experience in supporting, implementing and upgrading SAP VIM (Open Text), ICC , Archive Server , Enterprise Scan ,Open Text IES and Web Viewer
- Independently handled end to end implementation for VIM with ICC, AS, Enterprise Scan and Web Viewer.
- Independently handled various UAT in project for multiple regions related VIM.
- Sound knowledge of ICC customization tool and VIM(Open Text) customization.
- End to end setup for VIM ICC tool, AS, Enterprise Scan Web viewer and linking the VIM ECC and Various Components.
- Good knowledge with all aspects of Configuration in AP part.
- Extensive knowledge in SAP with good exposure in materials management and production planning modules.
- Sound knowledge of master data configuration, price procedure configuration and maintenance of procurement process.
- Experience in resolving issues of client related to SAP-VIM with the client and other teams.
- Involved in the functional requirement specifications related to the business.
- Prepared user education documents that would help the user to understand the solution of an issue in depth.
- Strong ability to interact with the client and employees of all levels in the organization and a good team player.
- Excellent verbal and written communication skills, as well as the ability to develop and maintain productive working relationships.
- Given open text VIM KT to outside of my project.
- Experience in providing knowledge transfer (KT) to new joiners in the team to enable them to take up tasks and responsibilities independently.

Reference

Provided on request.

Competence matrix

SAP-VIM:-

- Handled vim implementation end to end alone.
- Sound knowledge of ICC customization tool(Extraction link, Validation).
- Sound knowledge of ICC data extraction process of invoice image (stored in OTAS).
- Sound Knowledge of AS (Admin Client and Document Pipeline)With Installation.
- Worked on issues related to VIM customization.
- Workflow process handling of PO, NPO, Consignment and Miscellaneous document types.
- Well versed knowledge of Block workflow (PO) resolution and NPO Approval workflow processing.
- Knowledge of resolving Exceptions and processing stuck workflow (SWPC, SWPR etc.)
- User profile and role maintenance.
- Involved in handling incidents on a daily basis that directly impact business.

SAP-ABAP: -

- Creating custom tables
- Creating custom Function modules
- Debugging
- Creating Technical scripts

SAP-MM: -

- Good Knowledge in P2P cycle
- Creating PO's, PR'S, GR'S and SES.
- Releasing strategy of PO's

SAP-FI: -

- Basic knowledge of SAP FI
- Posting the PO and NPO based invoice.
- Posting Assets
- Credit and debit note.

SAP-BASIS: -

- Add-On Installation like VIM and ADA.
- Installation and configuration of Open Text Archive server and Center.
- Installation and configuration of Open Text ICC.
- Installation and configuration of Enterprise Scan.
- Installation and configuration of Web Viewer.
- Moving the TR to one Environment to another Environment.
- Post Installation activity of VIM.

Professional Experience

Assignments

Project# 1

Project : VIM Implementation.

Roles and Responsibilities:

- Independently handled installation part.
- • Independently handled end to end implementation
- • provided User Training to multiple teams.
- • Worked on issues related to ICC customization and VIM customization.
- • Resolved client issues related to invoicing using SAP-VIM (Open Text).
- • Handled weekly calls with the client and other teams.
- • Identifying functional gaps and providing solutions.

Project #2

Project : VIM Implementation and support

Roles and Responsibilities:

- Worked on issues related to ICC customization and VIM customization and accounts payable issues.
- Involved in implementation phase.
- Resolved client issues related to invoicing using SAP-VIM(open text) and SAP-FI.
- Handled weekly calls with the client and other teams
- Handled High, Medium and Low priority incidents via Citrix tool.

Project #3

Project : VIM Implementation and support

Roles and Responsibilities:

- Independently handled various UAT in project for multiple regions.
- Worked on issues related to ICC customization and VIM customization.
- Resolved client issues related to invoicing using SAP-VIM (Open Text).
- Created automation for invoice scanning in sabmiller for Australia region for the same received Accenture excellence award.
- Handled AP related issues.
- Handled weekly calls with the client and other teams
- Identifying functional gaps and providing solutions.
- Helping customers with performance issues.
- Problem Management (Continuous improvement plans).
- New configurations as per business requirements.
- Prepared user education documents that would help the user to understand the solution of an issue in depth.
- Provided knowledge transfer (KT) to new GSO (Global solution owner) and new joiners in the team to enable them to take up tasks and responsibilities independently.
- Provided KYIT (Know your IT) training on VIM.

Project #4

Project : VIM Upgrade and rollout

Roles and Responsibilities:

provided User Training to multiple teams.

- Worked on issues related to ICC customization and VIM customization.
- Resolved client issues related to invoicing using SAP-VIM (Open Text).
- Handled weekly calls with the client and other teams.
- Identifying functional gaps and providing solutions.

Project #5

Project : VIM Implementation

Roles and Responsibilities:

Worked on issues related to ICC customization and VIM customization and accounts payable issues.

- Involved in implementation phase.
- Resolved client issues related to invoicing using SAP-VIM(open text) and SAP-FI.
- Handled weekly calls with the client and other teams
- Handled High, Medium and Low priority incidents via Citrix tool.
- Acknowledged and resolved all the incidents within SLA timelines.
- Performed various monitoring activities related to ICC tool, paper invoices, e-invoices, reconciliation reports.
- Resolved issues related to stuck/Error workflow via FFID (SWPC, SWPR, SWUE etc.).
- Performed end to end Test (Pre-Testing) scenario during Go-live.
- Prepared user education documents that would help the user to understand the solution of an issue in depth.
- Single handedly perform UT, FAT and SIT testing for 7 RICEFW objects.
- Created and resolved problem tickets, created root cause analysis (RCA) documents.
- Provided monthly report on requests/incidents to the client.
- Providing knowledge transfer (KT) to new joiners in the team to enable them to take up tasks and responsibilities independently.
- On call support 24x7.

Project #6

Project : VIM Implementation

Roles and Responsibilities:

Independently handled the requirement gathering phase.

Prepared the BBP according to ASIS process.

Lead the team of 4.

Involved with stake holders to understand the pain points.

Designed the system independently.

Involved in end-to-end implementation.

Handled weekly calls with the client and other teams

- Identifying functional gaps and providing solutions.
- Helping customers with performance issues.
- Problem Management (Continuous improvement plans).
- New configurations as per business requirements.
- Prepared user education documents that would help the user to understand the solution of an issue in depth.

Project #7

Project : VIM Implementation

Roles and Responsibilities:

Independently handled the requirement gathering phase.
Prepared the BBP according to ASIS process.
Lead the team of 4.
Involved with stake holders to understand the pain points.
Designed the system independently.
Involved in end-to-end implementation.
Independently handled installation part.
Independently handled end to end implementation
provided User Training to multiple teams.
Worked on issues related to ICC customization and VIM customization.
Resolved client issues related to invoicing using SAP-VIM (Open Text).
Handled weekly calls with the client and other teams.
Identifying functional gaps and providing solutions.

Competencies

Education

Bachelor of Engineering (CS), Global Academy of Technology, Bangalore, VTU University

Certifications

- OpenText Vendor Invoice Management for SAP Solutions

Languages

- English – Fluent
- Kannada- Fluent
- Hindi – Beginner