RISHIKESH
Scrum Master
Pune, MH 411014 · rishikeshmalvi72@gmail.com · + 91 8805746168

PROFESSIONAL EXPERIENCE

CAPGEMINI   **Pune,India**
Scrum Master   **2022-Present**
- Experienced working on a Global Cross-Functional Team structure by **facilitating** & **enabling** an environment of collaboration & creativity.
- Documented & managed all identified **tasks,effort,dependencies** and **milestones** & communicated the same across stakeholders to ensure **transparency**.
- Involved in efficient **resource** management,**risk**/**impediment** management & **finance** management.
- Monitored the team **tracking** and communicating **team progress** and **metrics (burn-down, burn-up, velocity, etc.)** through data-driven **dashboards** to the appropriate audiences.
- Managed Data Migration & Creation project into a new strategic warehouse contributing to 3.0 m GBP annual cost savings.
- Managed Opentext Migration projects where 200 +reports are migrated to other Visualization tools within 4.5 months.
- Led the implementation & adaptation of **JIRA** which reduced the time to create and manage tickets by an average of 3 days.
- Actively participates in Scrum Master **Community of Practices**(COP) to share and gain best practices,lessons learned,and other know-how.

FREECHARGE   **Mumbai,India**
Program Manager/Scrum Master   **2021-2022**
- Managed and coached 3+ SCRUM teams to self-organize & use Agile Framework of 2 weeks sprint to deliver software on time and within budget.
- Worked with the **Engineering teams,Product Owners** & **Business Stakeholders** to implement product improvement features that increased conversion rate by 20 basis points.
- Facilitated team organization and ceremonies such as **sprint planning, daily scrums, sprint demos, retrospectives** & facilitated Scrum of Scrums.
- **Led multi-disciplinary** 6 person teams to design, develop, and launched 2 Digital Banking products; prioritized and resolved 45+ new features and bug fixes.
- Shield the development team from **outside distractions**, context switching and interference & Facilitated **Refinement** meetings for **Backlog Readiness** & **Prioritization.**
- Managed **interdependencies** among the components of the program to best serve the program & timely escalation to relevant stakeholders and suggest proper mitigation actions.

FIRSTCRY   **Pune,India**
Associate Project Manager   **2020-2021**
- Led Daily Scrums & Scrum of Scrums Calls to discuss current day's goals,previous day's achievements,and any impediments or concerns in Agile Scrum Environment.
- Worked with the Engineering teams & Product Owners to implement product improvement features in the existing product suite.
- Ensured that tasks are delegated effectively,are completed and **burndown** is **monitored**.
- Coached Product Owners on **Story writing** & Engineering teams on **Scrum** & **XP Practices** which resulted in decrease time to delivery by 20% and enhanced customer satisfaction.
- Developed a **Project Plan** for the **International Expansion** of FirstCry,after interacting with stakeholder handling different product suites.

APPVENTUREZ
Project Coordinator_Intern

ZENSAR TECHNOLOGIES

Assistant Business Analyst/Software Engineer

Pune,India
2015-2019

- Led 1 Scrum team & engaged with cross-functional teams to set up two new branches for the Retail Client before the Black Friday and Cyber Monday event,slashing time to deliver by 22%
- Demonstrated process improvement by current state analysis and automating solutions that sent back unused greeting cards to suppliers, saving the client an estimated £35 million annually .
- Facilitated Sprint Planning, Daily Scrum, Retrospectives, stakeholder meetings , and software demonstrations.
- Skilled in partnering with IT stakeholder service owners (Shared Services Environment) to define issues, identify solutions and facilitate timely change for service restoration.
- Handled critical issues, designed SQL queries to monitor the live sales data of Black Friday event of £192million.

EDUCATION

GREAT LAKES INSTITUTE OF MANAGEMENT

Chennai,India

Master of Business Administration,Operations(Major) & Data Analytics(Minor)(2.99/4.0)   **2019-2020**

MEDICAP INSTITUTE OF TECHNOLOGY & MANAGEMENT

Indore,India

Bachelor of Engineering,Computer Science (7.4/10)

2011-2015

KENDRIYA VIDYALAYA KANKABAGH

Patna,India

Class XII (80.0%)

2010-2011

KENDRIYA VIDYALAYA KANKABAGH

Patna,India

Class X (88.6%)

2008-2009

ADDITIONAL INFORMATION

- Technical Skills: Scrum,Microsoft Project, Agile & Waterfall Methodologies, Kanban, JIRA, Confluence,Slack,SAFe,TDD,User Stories,SDLC,CI/CD,Wireframe,Pairing Programming ,Lean Mindset & Team Handling.
- Certifications: **Professional Scrum Master I & II** (Scrum.org), **SAFe Practitioner** (Scaled Agile),**Six Sigma Green Belt** (KPMG) & **Entry Level Certification by Business Analysis**(IIBA)
- Industry worked for:- Retail,Ecommerce & Banking