

WORK EXPERIENCE

Salesforce Quality Analyst

Grazitti Interactive

12/2018 – Present

Panchkula, India

Achievements/Tasks

- Experience in Agile Methodologies and participated in all Agile ceremonies. Familiar with all Phases of SDLC.
- Expertise in Bug reporting and Tracking process tools like JIRA.
- Expertise in Salesforce Testing especially in Community, Sales cloud along with Lightning Service console.
- Experience of writing test cases and execution along with Manual, Functional, Regression, Integration, UAT, Responsive and GUI testing.
- Creating Different testing metrics and dashboard and to represent them in front of management and clients.
- Excellent Written, Communication, Interpersonal Skills, Proven team player with analytical mind bent to problem solving and delivering solutions.
- Ability of Quickly adapt in new environment and to learn new technologies and business areas.
- Ability to work independently and within a team and responsible for offshore deliverables at my end for testing as well as development perspective.

Transaction Processor II

Xerox India Pvt. Limited

12/2015 – 11/2018

Chandigarh, India

Achievements/Tasks

- Analyzing the requirement and executing the Validating testing and creating the .xml file of the tested documents.
- Expertise in Bug reporting and Tracking process tools like JIRA, MantisBT.
- Review of Test Cases/Test Documents.
- Participation in Daily Client calls and Scrum meetings.

SKILLS

Salesforce Testing

Manual Testing

Functional Testing

Regression Testing

Integration Testing

Responsive Testing

UAT

Regression Testing

SDLC & STLC

JIRA

PERSONAL PROJECTS

FitBit, Service Cloud (01/2019 – Present)

- Involved in Requirement Analysis, Identifying and creating test scenario, Creating test cases, Defect Tracking, Regression testing.
- Participated in Daily Standup / Sprint Planning / Sprint Retrospective meeting.
- Experience of working on Service Cloud for Salesforce.
- Conducting review meetings within the team.
- Direct communication with clients for discussion like UAT Defect testing & Production testing.
- Tested Fitbit mobile app on Android and IOS platform.
- Worked on Salesforce.com Customization, Creation and maintenance of Record types, Page layouts, Objects, Tabs and Fields.
- Worked on various Salesforce standard objects like Accounts, Contacts, Cases.

Addepar, Sales Cloud (05/2019 – 10/2020)

- Analyzing the requirements & preparing test documents for the same.
- Prepare documentations like testing progress, test coverage and providing status to Project Manager.
- Performed release verification testing.
- Review of Test Cases/Test Documents.
- Preparing Test Report.
- Executed, Created and Updated test cases.

Certifications

Salesforce Certified Admin (ADM-201)

August, 2020

EDUCATION

B.E.(CSE)

Chitkara University

06/2011 – 05/2015

H.P. India

12th (Non-Medical)

G.M.S.S-19C

07/2009 – 05/2011

Chandigarh, India

10th

A.A.R Jain Model School

04/2008 – 05/2009

Chandigarh, India