**RISHABH SHARMA**

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**Professional Summary:**

1. Overall **5 years and 3 Months** of experience which includes IT and Business Development.
2. Actively involved in the overall development of the Project.
3. Derived design and architecture of complex distributed systems, as well as work jointly with other team members to deliver complex changes.
4. Experienced in developing applications which are highly scalable, identifying bottlenecks and bugs, and devise solutions to those problems.
5. Experienced in plan implementation, and rollout system changes that meet requirements for functionality, performance, scalability and reliability in both customization and configuration.
6. Communicating with on-shore for requirement clarifications and discussing the feasibility of SR proposed by client.
7. Analysing Software Requirement Specification document and proposing areas where the existing methodologies can be enhanced.
8. Excellent communication, interpersonal skills and outstanding team player with an attitude to learn.

**Technical Summary:**

1. Salesforce Certified Platform Developer.
2. Proficiency in Apttus CPQ and CLM.
3. Good Knowledge of Quote to Cash Application.
4. Good Knowledge on **Salesforce Product Development**.
5. Good Knowledge on Scratch Orgs.
6. Good knowledge of Warranty On Demand Application.
7. Proficiency in **SFDC development** using Apex classes, Triggers, Visualforce page and Lightning component for customizing Sales and Service Cloud.
8. Good knowledge of Lightning Web Component Framework.
9. Proficiency in SFDC Administrative tasks including Salesforce Security Set up and configurations such as Approvals, Validation Rules,Workflows, Process Builders, Emails, Activities, Tasks, etc.
10. Manage users, Public Groups, Profiles, and Roles within the Salesforce CRM.
11. Good Knowledge of **Lightning Components** and its design system with hands on lightning interface.
12. Production deployments and salesforce.com administration
13. Good experience on **Agile** Methodologies.
14. Skilled in Data Migration.
15. Experience in Salesforce App Development using 2GP Approach.
16. Experience in Salesforce Dev Hub and Scratch Orgs from setting up dev hub, scratch org till the life cycle of scratch org.
17. Experience in Ticketing Tools such as JIRA.
18. Experience in using GITLAB.

**Achievements:**

1. Salesforce certified Platform 1 Developer.

**Skill Set:**

|  |  |
| --- | --- |
| **Technology Area** | **Technology Name** |
| Front End | VisualForce, Aura, LWC, JS |
| Backed | Apex, SQL, SOSL |
| Integrations | REST, SOAP |
| Batches | Apex Batch, Queueable Class, Schedulers |
| IDE/ GUI Tools | Salesforce CRM, Data Loader, VS Code |
| Database Editors | MySQL Workbench |
| Version Control | GITLAB |
| Ticketing Tool | JIRA |

**Professional Experience:**

1. **Organization:** Tavant Technologies.

**Domain:** Coupon Management

**Role:** Senior Software Engineer.

**Start Date:** 10 April 2020

**End Date:** Current Project

**Responsibilities**:

* Understanding the needs/requirements for Coupon Management.
* Understanding and building the life cycle of coupon.
* Building the application generic enough so any salesforce system can accommodate the coupon system.
* Building the life cycle of Coupon using Aura and LWC.
* Worked on Push Topics.
* Worked on Scratch Orgs.
* Used SFDX CLI.
* Handled the communication/integration between Aura and LWC.
* Worked on REST Api.

1. **Organization:** Tavant Technologies.

**Domain:** Warranty Management for Automobiles

**Role:** Senior Software Engineer.

**Start Date:** 04 April 2019

**End Date:** 30 March 2020

**Responsibilities**:

* Integrated Tavant Warranty On Demand Managed Packaged with Client.
* Building the application on top of TWoD Managed Package.
* Customizations done using Apex, VF, Aura, LWC, Batches, Triggers, Queueable Classes.
* Configurations using Auto launched Flows, Process Builders, Workflows, Validation Rules, Approvals, Field Updates etc.
* Built Generic Aura Components that can be used in entire application.
* Setting up security using permission sets and custom permissions.
* Setting up BCCS.
* Creating and setting up Questionnaires for Post Delivery Inspection.
* Worked on Warranty Registration.
* Worked on Claims.
* Worked on Claim Actions to take over the standard approvals.
* Worked on Financial Calculations.
* Worked on life cycle of Shipments.
* Worked on inbound and outbound REST Api .

1. **Organization:** Deloitte Touché Tohmatsu Services, Inc.

**Domain:** Health Care Industry

**Role:** Salesforce Developer Consultant.

**Start Date:** 03 March 2018

**End Date:** Current Project

**Responsibilities**:

* Develop the CPQ and CLM Solutions using Apttus Managed Package.
* Worked on Product Set up and Product Configuration.
* Worked on Constraint Rules, Attribute Rules, Field Expressions.
* Worked on Pricing Callback and Validation Callback classes of Apttus.
* Worked on latest grid Cart Page of Apttus.
* Worked on Apttus Approvals Processes, Approval Rules and Approval Matrix.
* Worked on X-Author for Excel and X-Author for Word.
* Worked in improving the performance to handle more line items on the cart.
* Development of required Apex classes, Triggers, and Test classes.
* Creation and maintenance of Visualforce pages & Controllers for cosmetic changes.
* Creation of Validation Rules, workflow processes for maintaining functionality.
* Security Model of Salesforce – Profiles, OWD, Managed Sharing.
* Responsible for client communications, requirement gathering, project development deployment of the Cloud solutions.

1. **Organization:** Deloitte Touché Tohmatsu Services, Inc.

**Domain:** Real Estate Industry

**Role:** Salesforce Developer Consultant.

**Start Date:** 19 May 2017

**End Date:** 25 Feb 2018

**Responsibilities**:

* Identifying the areas where existing functionality can be reused.
* Considering the development of accelerators that can be used to minimalize code efforts for Lightning components.
* Building Lightning Application with Lightning pages to hold the reusable components built.
* Used application and component events to pass values and events information across levels.
* Suggesting client for managed packages on AppExchange and helping them with their implementation in their current org.
* IDE used - Mavens Mate with VS code and Sublime / Aside.io.
* Helping the client restructure their security model.
* Maintenance of existing org by removal of functionality and their reference from code piece.

1. **Organization:** Amiti Software Technologies Pvt Ltd.

**Domain**: Automobile Industry

**Role**: Application Developer.

**Start Date:** 15 December 2015

**End Date:** 11 May 2017

**Responsibilities**:

* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Created custom objects, tabs, fields, page layout as per business requirements.
* Created and deployed Several Reports using salesforce.com platform.
* Worked with field & page layout customization for the standard objects like Account, contact and Leads.
* Developed Several Apex classes, triggers, and VisualForce pages.
* Developed Batch processes using apex classes to automate the process.
* Developed and deployed workflows and approval processes.
* Utilized Apex data loader in handling massive amounts of user data.
* Preparing test cases.

**Education Qualification:**

| Title of the Degree | UNIVERSITY | CGPI | Year of Passing |
| --- | --- | --- | --- |
| Bachelor of Engineering in Information Science and Engineering | V.T.U. University | 63.6% | 2015 |

**Declaration**

*“I hereby declare that the above information's are true to best of my knowledge.”*

**Place:** Bengaluru **Rishabh Sharma**